



annual report
2010 - 2011
CHILDLINE INDIA FOUNDATION

OVER
21 MILLION
CALLS

311
PARTNERS

26
STATES

3
UNION
TERRITORIES

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CHILDLINE is India's first 24-hour, toll free, emergency phone outreach service for children in need of care and protection linking them to long term services for their care and rehabilitation. Any child and concerned adult can call 1098 and access the CHILDLINE service any time of the day or night.

Call 1098 - Help us care for children in distress.



Vision

A child-friendly nation that guarantees the rights and protection of all children



Mission

CHILDLINE will reach out to every child in need and ensure their rights and protection through the four Cs.

CONNECT through technology to reach the 'last mile'.

CATALYSE systems through active advocacy.

COLLABORATE through integrated efforts between children, the state, civil society, corporates and community to build a child friendly social order.

COMMUNICATE to make child protection everybody's priority.

FROM THE DESK OF THE EXECUTIVE DIRECTOR



The year 2010-2011 was marked by number of wins in CHILDLINE India's work for/with children. The year began with securing a landmark judgment on the Anchorage sexual abuse case by the Supreme Court after 10 tumultuous years and several hearings at the Lower & Bombay High Courts. Another legal victory was in securing double life terms for 20 accused in Ahmednagar for sexually abusing a 14 year old girl child.

CHILDLINE 1098 responded to 2.2 million calls this year.

2010-2011 saw the service expand to cover 125 cities through our network of 311 partner organizations; preparatory activity was completed for 90 locations. 1098 became a Category I service making it mandatory for every telecom service provider to open the service on their networks, thus improving access for all children to this protection service; The CHILDLINE Contact Centre (CCC) has scaled up to cover 23 cities in India and soon will connect all cities in the country.

With the roll out of the Integrated Child Protection Scheme (ICPS), CHILDLINE has become an important mechanism of the nations child protection system and has been co-opted in numerous central, state and district level committees on child rights and protection such as National Advisory Group on child labour, Member on State Coordination Committee set up by the Mumbai High Court to review children's homes in Maharashtra, member of several State Child Protection Society (SCPS) and District Child Protection Society (DCPS). This is a great achievement as it places CHILDLINE in forums where it can facilitate dialogue towards a better child protection environment for children pan India.

This year CIF undertook a special initiative towards awareness about child sexual abuse among children in schools. This program has the ambitious goal of reaching school children of standard 2nd to 6th in all schools of Mumbai before travelling to other cities. This year too CHILDLINE met with great success at the Mumbai and Delhi Marathon, and was one of the highest pledge raisers in both cities, thanks to the efforts of many CHILDLINE Dosts who use this platform to support us.

It gives me great pleasure to present you the CHILDLINE Annual Report 2010-2011.

Kajol Menon

CONNECT

Through technology to reach the 'last mile'



THE CHILDLINE SERVICE

CHILDLINE is functional in 125 cities/districts in 26 states and three union territories through its network of 311 partner organisations across India. 1098 has now matured to become a significant instrument of change in the lives of children in distress and today, children too recognise this service. A total of 21 million calls since inception till March 2011 have been made to the CHILDLINE service. The breakup of the calls received during 2010-11 is as follows:

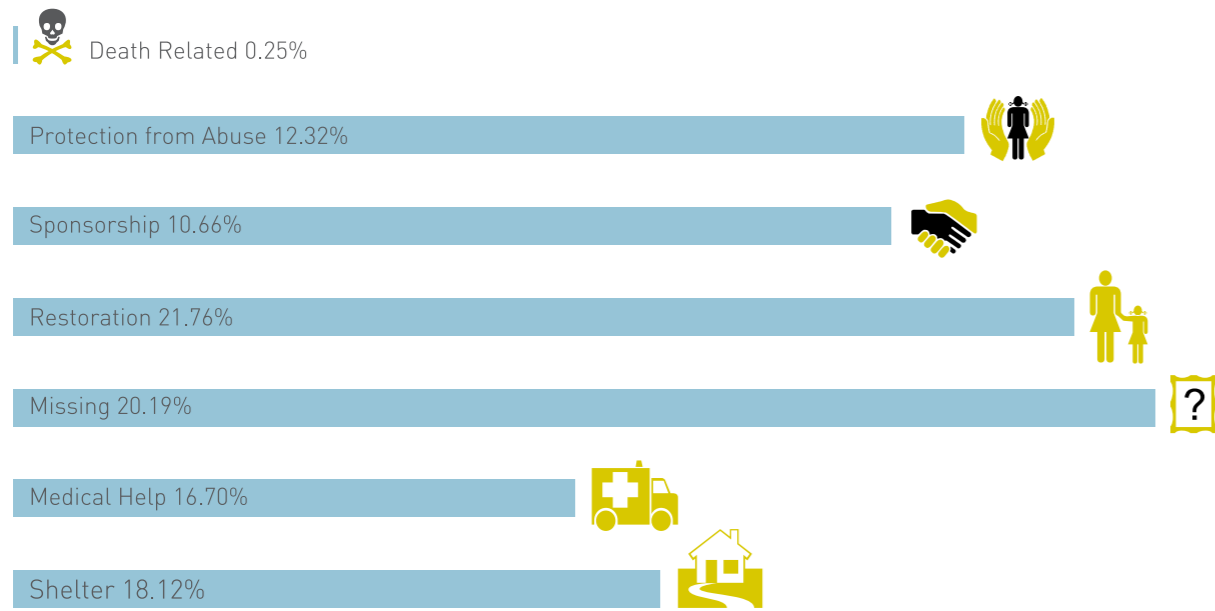
No. of Cities	31	17	18	22	88*
Categories	South	West	North	East	National
Medical	1,114	1,026	1,782	3,429	7,351
Shelter	4,079	938	1,009	1,952	7,978
Repatriation	4,326	437	2,521	2,295	9,579
Protection from abuse	2,461	686	1,335	940	5,422
Death Related	15	11	25	60	111
Sponsorship	742	1,264	883	1,803	4,692
Missing	2,493	1,038	2,333	3,026	8,890
Emotional Support & Guidance	97,244	150,201	192,366	126,867	566,678
Silent/Confidence Building	120,117	93,522	64,028	72,522	350,189
Information/Referral to Services	144,852	44,647	48,307	92,188	329,994
Intervention Follow-up	62,833	14,423	23,413	35,206	135,875
Unable to locate Caller	2,092	163	554	1,488	4,297
		-	-		-
Intervention Calls - I	442,368	308,354	338,556	341,776	1,431,054
		-	-		-
Awareness Building Calls	42,842	7,517	27,809	32,358	110,526
Technical Connectivity Problems	165,854	203,005	221,421	113,240	703,520
Any Other	5,923	2,292	3,362	7,493	19,070
Unclassified	136	116	83	331	666
		-	-		-
Non Intervention Calls - II	214,755	212,932	252,675	153,422	833,784
		-	-		-
Total I & II	657,123	521,286	591,231	495,198	2,264,838

*37 Cities which commenced operations from January 2011 onwards not included.

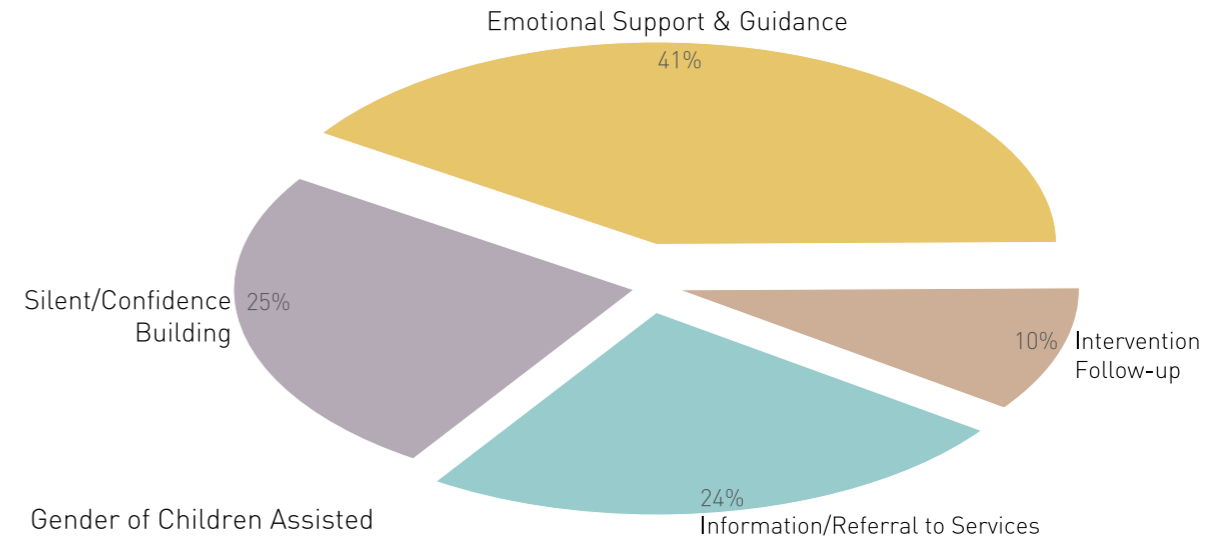
Percentage of Intervention and Non-intervention Calls



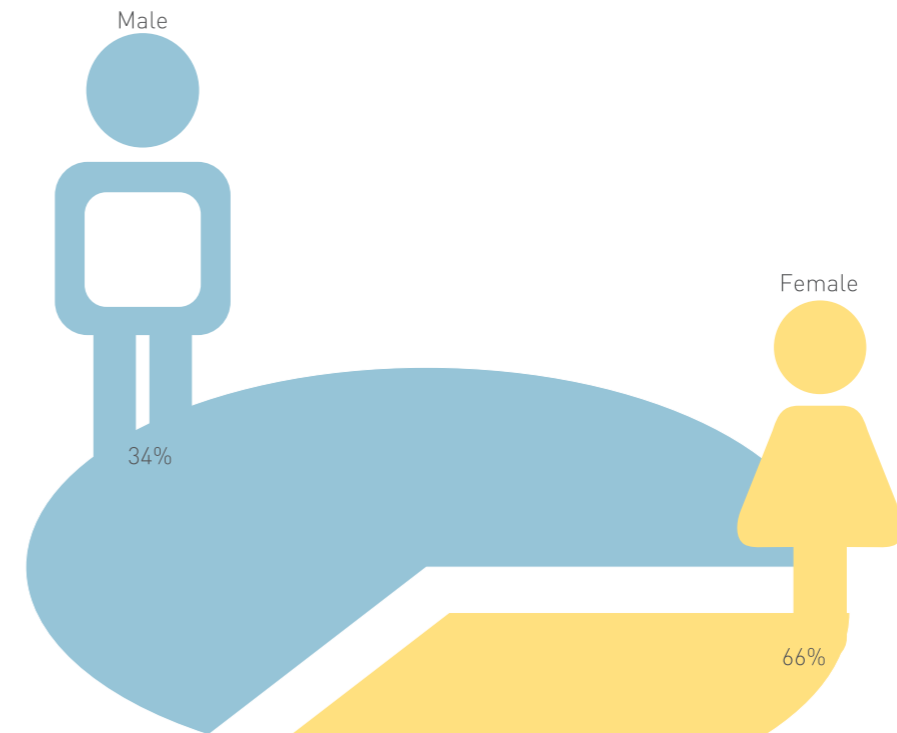
Direct Intervention Calls



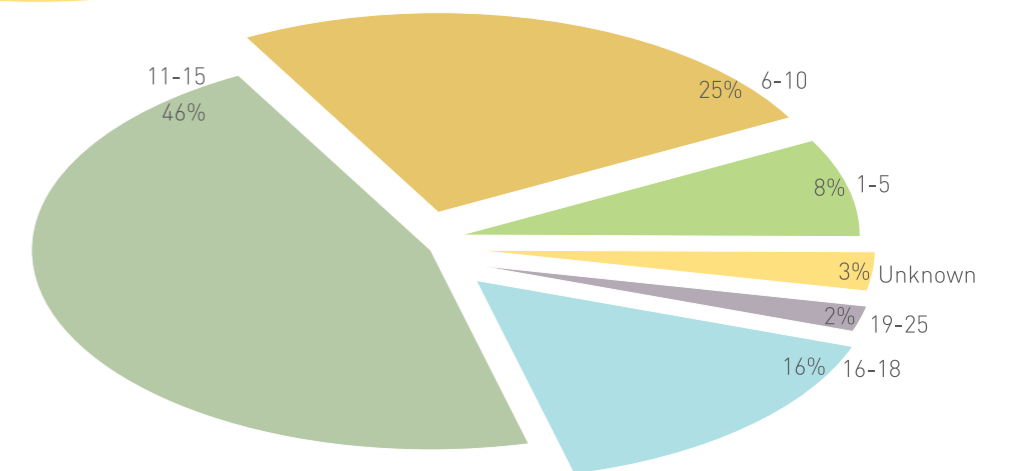
Indirect Intervention Calls



Gender of Children Assisted



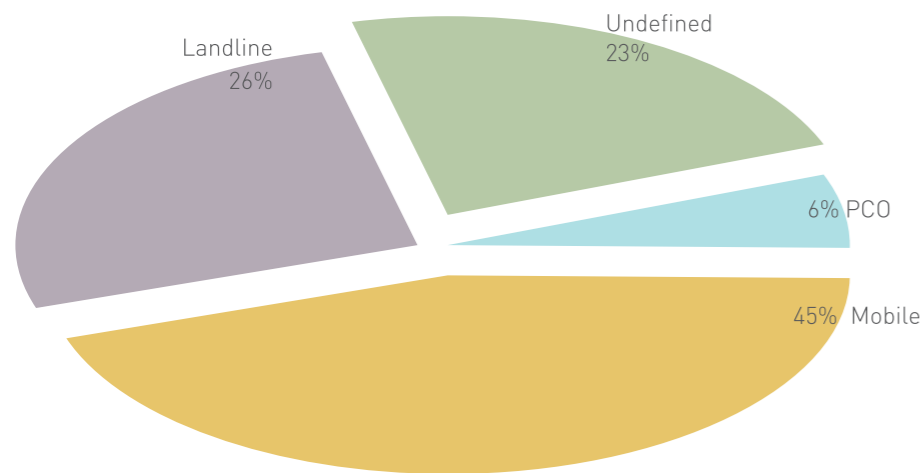
Age Distribution of Children Assisted



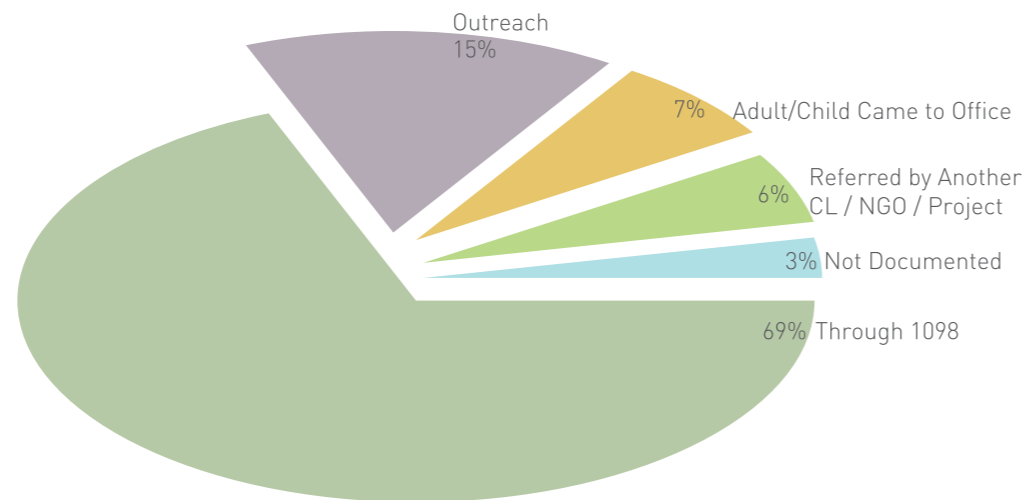
HIGHLIGHTS

- For the year under review, out of total calls that were received by the CHILDLINE Service, 63.19% required Intervention.
- Of all the children who benefited from the CHILDLINE service, 66% were male and 34% female.
- Most of the children assisted by the CHILDLINE service were from the age group of 11 to 15 years (46%). 71% of the children were between the ages of 6 to 15 years.
- Direct intervention calls were about restoration/repatriation (21.76%), missing children (-20.19%), medical (16.70%) and shelter issues (18.12%).
- Calls for restoration/repatriation (21.76%) were from children who had left home and now wanted to return. 12.32% of the calls were about abuse. In response to such calls, the CHILDLINE teams met the caller/child to assess the situation and the intervention was planned taking the child's wishes into consideration.
- Calls for sponsorship (10.66%) included the need for access to education, health and foster care services.
- Calls for missing children were either from parents who reported that their child was missing, from a child who had been separated from his/her family or from a concerned adult or a CHILDLINE team member who had found the lost child.
- The highest number of indirect intervention calls was for emotional support and guidance (41%). Calls in this category come mainly from the child himself / herself when the child is emotionally upset because of family problems, peer group pressure, love relationships, school problems etc.

How Children called CHILDLINE 1098?



Sources of CHILDLINE Cases



CHILDLINE CONTACT CENTRE (CCC)

The CHILDLINE Contact Centre (CCC) service coverage has grown during the period under review to 23 cities. So calls on 1098 from cities serviced by CCC are answered by CCC. CCC is a 24 hour voice response facility of CHILDLINE operating from Vikhroli in Mumbai. It uses the contemporary technology of a Call Centre.

Once a call is received at CCC, it is answered by trained CHILDLINE Contact Officers (CCOs). If the call resolution can be completed on the phone it becomes a CCC operation. However in calls requiring Direct Intervention, the CCO will capture call details and make an outbound call to the Collab Partner in the city where the call has come from. Then the Collab partner takes over, indicates to the CCC an Estimated Time of Intervention and post intervention reports the complete case details to CCC - this enables the CCC to complete the case documentation.

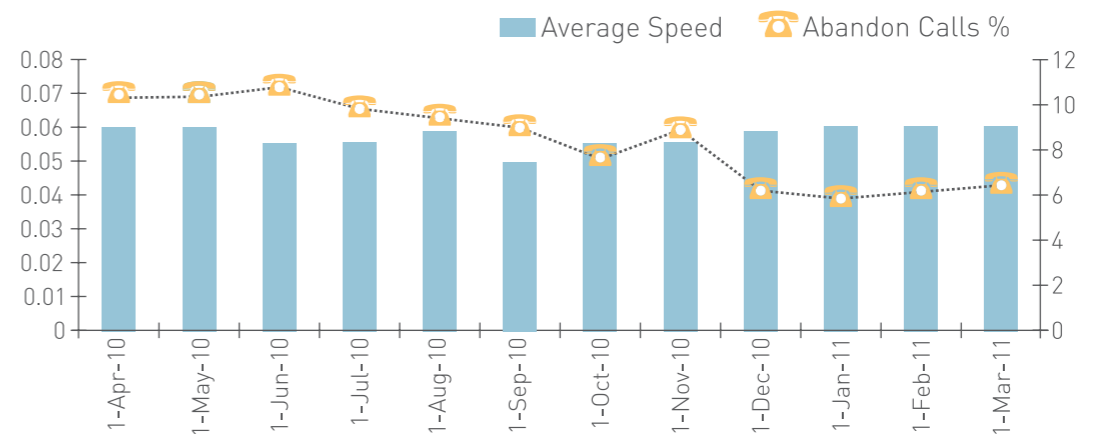
Overview of CCC in 2010-11:

Total number of calls received for the year 2010-2011	577705
Total number of cities as on March 2010	23
Average on call time	30 Seconds
Average calls per month	48143
Average Abandoned Calls per month	4205
Average speed of Answer	05 Seconds
Average Abandoned Time	0.09 Seconds

Total number of calls serviced by CCC in March 2011 has grown by 145.47% as compared to April 2010 (calls serviced in 2009-10: 235340).

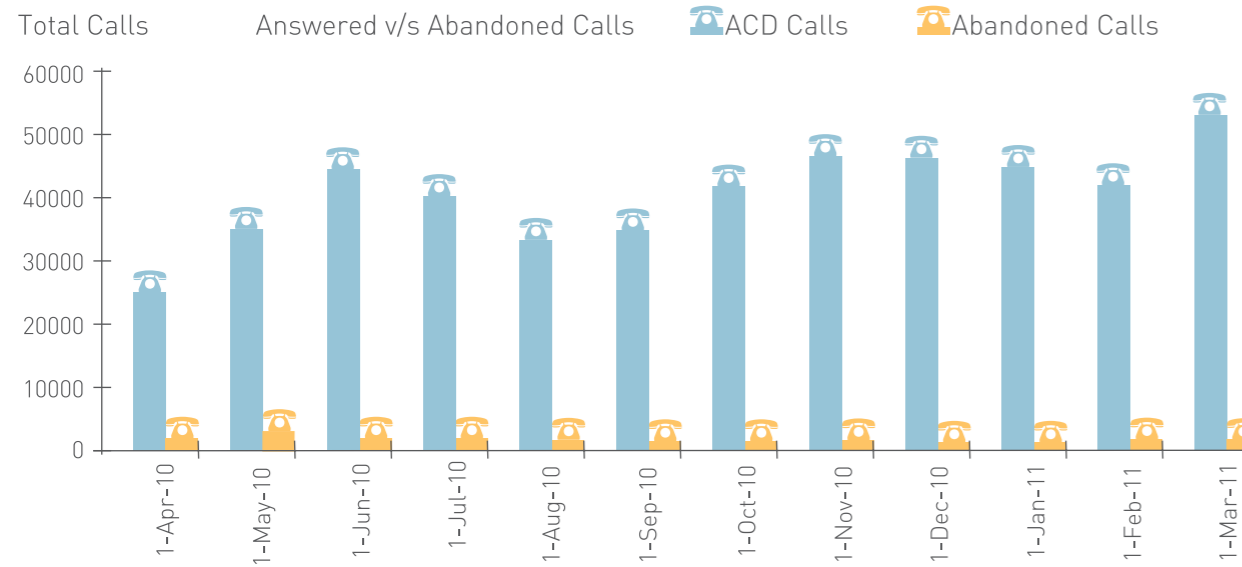
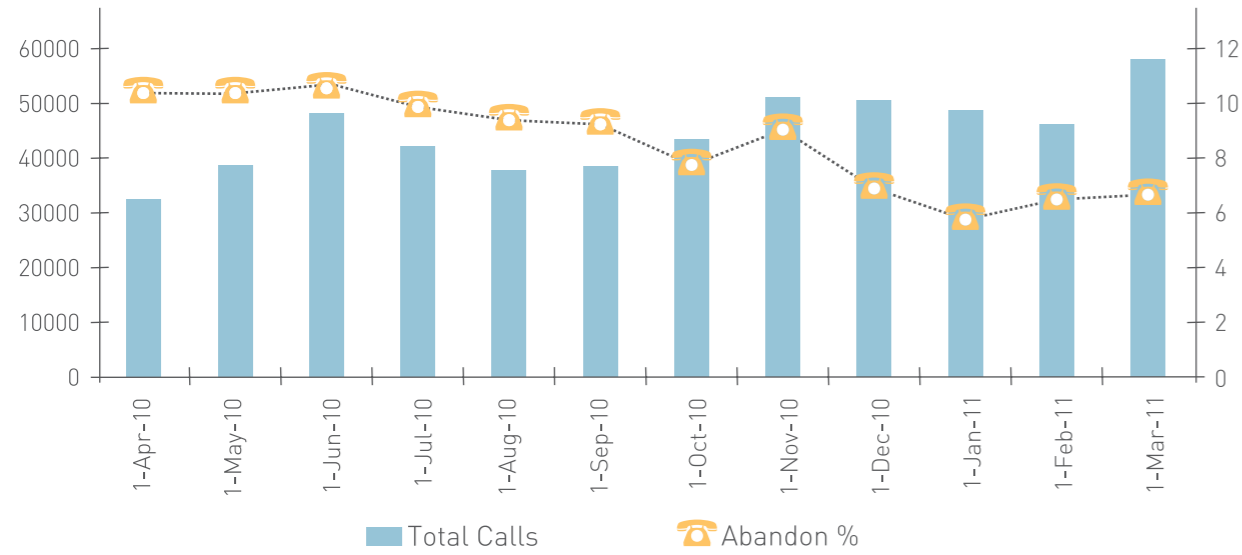
In the same way as cities reporting call statistics to ChildNet, Calls at CCC are reported into ChildNET and the Call Statistics presented earlier in this chapter includes calls received at CCC. Besides data of calls, the CCC technology allows us to capture and analyse data relating to the pattern of call flow into the CCC. Presented below are graphical reviews for the year 2010-2011:

MTD Trend - Av Speed of Answer & Service Levels



YEARLY TREND: CALLS MADE AND ABANDONED PERCENTAGE FOR THE YEAR 2010-2011

Yearly Trend - Calls and Abandon Percentage



Note: Abandoned calls are those that land on the telephone exchange of the CCC (Switch) but have been disconnected before it arrives at the desk of a CHILDLINE Contact Officer (CCO)- who normally answers calls. Calls may be abandoned due to line breaks or because caller disconnects or because all CCOs are busy and caller hears a recorded voice saying all agents are busy. Our objective is to keep number of abandoned calls down to a minimum.

CHILDLINE Network Growing!

During the year under review, the CHILDLINE network expanded from 83 cities/districts to 125 cities.

Given below is launch-chronology of CHILDLINE service in cities as on March 31, 2011.

No.	Zone	City / District	Month of Inception	Year of Inception	State
1	West	Mumbai	June	1996	Maharashtra
2	North	Delhi	October	1998	Delhi
3	West	Nagpur	November	1998	Maharashtra
4	South	Hyderabad	November	1998	Andhra Pradesh
5	East	Kolkata	January	1999	West Bengal
6	South	Chennai	April	1999	Tamil Nadu
7	East	Patna	July	1999	Bihar
8	South	Coimbatore	December	1999	Tamil Nadu
9	West	Bhopal	January	2000	Madhya Pradesh
10	North	Jaipur	February	2000	Rajasthan
11	North	Varanasi	March	2000	Uttar Pradesh
12	West	Goa	March	2000	Goa
13	South	Thiruvananthapuram	March	2000	Kerala
14	East	Cuttack	April	2000	Orissa
15	East	Puri	April	2000	Orissa
16	East	Bhubaneswar	April	2000	Orissa
17	West	Indore	December	2000	Madhya Pradesh
18	West	Ahmedabad	December	2000	Gujarat
19	South	Vijayawada	November	2000	Andhra Pradesh
20	South	Kochi	January	2001	Kerala
21	East	Guwahati	January	2001	Assam
22	North	Lucknow	February	2001	Uttar Pradesh
23	South	Vishakhapatnam	January	2001	Andhra Pradesh
24	West	Baroda	February	2001	Gujarat
25	North	Alwar	February	2001	Rajasthan
26	West	Pune	March	2001	Maharashtra
27	South	Mangalore	May	2001	Karnataka
28	East	Shillong	June	2001	Meghalaya
29	South	Trichy	August	2001	Tamil Nadu
30	North	Chandigarh	September	2001	Union Territory
31	North	Allahabad	December	2001	Uttar Pradesh
32	East	Ranchi	December	2001	Jharkhand
33	South	Salem	April	2002	Tamil Nadu
34	South	Kozhikode	April	2002	Kerala
35	South	Madurai	April	2002	Tamil Nadu
36	West	Kalyan	April	2002	Maharashtra
37	North	Udaipur	April	2002	Rajasthan
38	South	Bangalore	June	2002	Karnataka
39	South	Wayanad	September	2002	Kerala
40	East	Imphal	September	2002	Manipur
41	South	Thrissur	November	2002	Kerala

No.	Zone	City / District	Month of Inception	Year of Inception	State
42	South	Tirunelveli	November	2002	Tamil Nadu
43	East	Paschim Medinipur	January	2003	West Bengal
44	West	Solapur	January	2003	Maharashtra
45	East	New Jalpaiguri	March	2003	West Bengal
46	East	Purbo Medinipur	March	2003	West Bengal
47	East	Agartala	March	2003	Tripura
48	East	South 24 Parganas	March	2003	West Bengal
49	East	Nadia	March	2003	West Bengal
50	West	Amravati	April	2003	Maharashtra
51	West	Aurangabad	May	2003	Maharashtra
52	West	Ahmednagar	May	2003	Maharashtra
53	West	Nashik	July	2003	Maharashtra
54	West	Ujjain	October	2003	Madhya Pradesh
55	North	Kota	November	2004	Rajasthan
56	East	Rourkela	November	2004	Orissa
57	East	Murshidabad	December	2005	West Bengal
58	South	Andaman	January	2005	Andaman
59	South	Nagapattinam	January	2005	Tamil Nadu
60	South	Cuddalore	February	2005	Tamil Nadu
61	South	Kanyakumari	February	2005	Tamil Nadu
62	South	Kanchipuram	February	2005	Tamil Nadu
63	North	Gorakhpur	September	2005	Uttar Pradesh
64	North	Chandauli	April	2005	Uttar Pradesh
65	North	Jammu	January	2006	Jammu & Kashmir
66	North	Shimla	March	2006	Himachal Pradesh
67	North	Gurgaon	April	2006	Haryana
68	East	Sitamarhi	April	2006	Bihar
69	East	Behrampur	April	2006	Orissa
70	West	Gwalior	September	2006	Madhya Pradesh
71	East	Darbhanga	November	2007	Bihar
72	North	Kanpur	March	2007	Uttar Pradesh
73	North	Meerut	March	2007	Uttar Pradesh
74	South	Eluru	March	2007	Andhra Pradesh
75	South	Malappuram	May	2007	Kerala
76	East	Kishanganj	January	2008	Bihar
77	East	Purnea	May	2008	Bihar
78	South	Kasargod	January	2008	Kerala
79	South	Kannur	January	2008	Kerala
80	South	Palakkad	February	2008	Kerala
81	South	Gulbarga	March	2009	Karnataka
82	North	Agra	March	2010	Uttar Pradesh
83	North	Ghaziabad	March	2010	Uttar Pradesh
84	South	Bidar	October	2010	Karnataka
85	South	Dharwad	November	2010	Karnataka
86	East	Aizawl	December	2010	Mizoram
87	South	Davangere	December	2010	Karnataka

No.	Zone	City / District	Month of Inception	Year of Inception	State
88	South	Mysore	December	2010	Karnataka
89	North	Srinagar	January	2011	Jammu & Kashmir
90	East	Raipur	January	2011	Chhattisgarh
91	East	Pakur	February	2011	Jharkhand
92	North	Dehradun	February	2011	Uttarakhand
93	East	Dimapur	February	2011	Nagaland
94	North	Jodhpur	February	2011	Rajasthan
95	North	Rohtak	February	2011	Haryana
96	North	Manali	February	2011	Himachal Pradesh
97	North	Kangra	February	2011	Himachal Pradesh
98	North	Ambala	February	2011	Haryana
99	West	Jabalpur	February	2011	Madhya Pradesh
100	East	Burdwan	February	2011	West Bengal
101	East	North 24 Parganas	February	2011	West Bengal
102	North	Ludhiana	February	2011	Punjab
103	West	Guna	February	2011	Madhya Pradesh
104	South	Shimoga	February	2011	Karnataka
105	East	Dhanbad	March	2011	Jharkhand
106	West	Khandwa	March	2011	Madhya Pradesh
107	North	Dungarpur	March	2011	Rajasthan
108	South	Tiruvannamalai	March	2011	Tamil Nadu
109	West	Sagar	March	2011	Madhya Pradesh
110	West	Sangli	March	2011	Maharashtra
111	South	Chittoor	March	2011	Andhra Pradesh
112	South	Puducherry	March	2011	Kerala
113	West	Rajkot	March	2011	Gujarat
114	East	Darjeeling	March	2011	West Bengal
115	East	Muzaffarpur	March	2011	Bihar
116	East	Bilaspur	March	2011	Chhattisgarh
117	South	Mandya	March	2011	Karnataka
118	North	Jhansi	March	2011	Uttar Pradesh
119	North	Patiala	March	2011	Punjab
120	South	Dindigul	March	2011	Tamil Nadu
121	North	Gautam Budh Nagar	March	2011	Uttar Pradesh
122	South	Dharmapuri	March	2011	Tamil Nadu
123	North	Lakhimpur	March	2011	Uttar Pradesh
124	North	Jalandhar	March	2011	Uttar Pradesh
125	North	Bahraich	April	2011	Uttar Pradesh

CHILDLINE AT WORK

In India, CHILDLINE is a phone outreach based intervention model and the work begins when a call for help comes in. As soon as this happens, local CHILDLINE teams swing into action for direct intervention. Intervention covers a range of actions from rescuing children from abusive circumstances, providing immediate SOS attention, to registering a case at the police station, presenting a child to the Child Welfare Committee (CWC) in the city and developing the papers for onward action as directed by the CWC and so on.

Each 'case' has its own requirements. Some take less than an hour to resolve whereas others take months of work. CHILDLINE's operational model involves the team activating a variety of linkages among the allied system institutions such as police, municipality, health care, education and transport institutions along with the judiciary, child care NGOs, local, state and central governments. Very often, the team has to provide unique solutions that require a relevant interpretation of legislations such as the Juvenile Justice Act and others, and sensitise allied institutions to issues.

SOME INTERVENTIONS THAT WERE CARRIED OUT BY CHILDLINE ACROSS THE COUNTRY

Cleaning for a living

"I had to work for 10- 12 hours a day and the sores on my hands are very painful. Even though I used to cry with pain my employer never listened to my cry and made me work for long hours. Now I am happy to be rescued," said Bablo to CHILDLINE Gurgaon team member. Bablo, an 11-year old boy lived in Bihar with his grandfather. He had lost his parents at a tender age and felt like he was a burden at home. He decided to runaway to Gurgaon.

On reaching Gurgaon, he got himself a job at a restaurant. Bablo ended up getting bruises and scars, burn marks and cuts in addition to being tormented by his employer. Although he was extremely unhappy at his job, he had no other source of income and had to continue working at the restaurant. A concerned individual noticed Bablo who then reported to CHILDLINE. The Police officials and CHILDLINE rescued the child and arrested the employer on charges of Child Labour. The child was then directed to the Child Labour Rehabilitation Centre in Faridabad by the Child Welfare Committee (CWC).

An FIR was registered at the City Police Station, Gurgaon and the traffickers were booked under the Indian Penal Code, Child Labour Act, Juvenile Justice Act and the Bonded Labour Act. The matter was also brought to the notice of the Deputy Commissioner of Gurgaon.

Bonded to silk weaving

Anbazhagan was amongst the 18 other children, rescued from his laborious job. He had been a weaver in Kanchipuram, a town south of Chennai. He worked for 10 hours from dawn to dusk in order to pay back a loan of Rs. 3,800 that his parents had taken. On the 29th of November, 2010, CHILDLINE Kanchipuram received the fatal call from Muthuprakashan of the National Child Labour Project (NCLP). He had information on children working in silk weaving factories. CHILDLINE visited the location to confirm the information and spoke to some of the children.

"I would be beaten up every day by the owner and his son. When I returned home, my father would beat me up too. I didn't get time to "play," said a 14 year old Anbazhagan. His words were heart-breaking for anyone who heard him. CHILDLINE and the Police got together to chalk out a rescue plan for the children. The plan included conducting a raid in three phases. The team was divided into groups each having a certain set of responsibilities and expectations.

On November 30, 2010, the CHILDLINE team, the Labour Inspector, Police Officials and an NCLP member, conducted a raid at the factory and the dhaba in Chengulpet. 6 children were rescued during the raid. During the second and third raid held on December 2 and 8, 2010, the team rescued the remaining 12 children. It had been discovered that the children were working as slaves to their masters. The children were working long hours, without basic amenities and doing household chores besides their weaving tasks. They earned from Rs.80 to Rs.250 in a month, with deductions for loans taken.

As per protocol, the children were produced before the CWC. An FIR was filed against the employers and necessary action was taken for the children to be registered under Bonded Labour. Certificates from SDM were also issued in order to receive benefits of the welfare schemes under Child Labour Act and Bonded Labour Act. The children were directed to a Government children home in Rayapuram after which they were sent home to their parents.

Mass trafficking for child labour

The Patna to Ernakulam Express arrived at the Kharagpur Railway Station with 28 children, all below 14 years of age. CHILDLINE Paschim Medinipur team was out on their daily outreach activity when they noticed children at the Railway Station. The team suspected that the children and the 3 adults accompanying them were not traveling with any proper documents.

CHILDLINE team called the GRPS & RPF for assistance. The team along with the Police rescued all the children and gave them shelter at the Centre. They were then moved to the waiting room at the Railway Station before they were directed to a temporary shelter home by the CWC.

Repeated interrogation and questioning led to the team collecting significant facts on the case. The children were from underprivileged families in Bihar. They were accompanied by 3 adults who were taking them to Tamil Nadu to work in a factory. An FIR and GDE was registered against the offenders. Today, the traffickers are behind bars and the children have been handed over to CHILDLINE Patna for restoration with their parents.

Innocence lost in a factory

Sahil, Gulrukh, Faizan and Atul (below 14 years of age) resided in Uttar Pradesh. Their economic stature compelled them to travel all the way to Southern India to work at a Bag Making unit in Kochi. CHILDLINE Kochi received a frantic call from a neighbour in the district that housed this bag-making unit. They had heard sounds of children crying in the wee hours of the night and hoped CHILDLINE would intervene accordingly.

The team worked in close coordination with the Kasaba Police in order to carry out a meticulously planned rescue operation.

During the rescue, the team learnt that the condition in the bag-making unit was unhealthy and the children were engaged in hazardous jobs. Gradually a rapport was built with the children in order to gain their trust. They were brought before the CWC who directed them to a temporary shelter home. The investigation continued in order to trace their parents. The case is still under strict vigilance.

Child sexual abuse

"I dream of joining the police to help unfortunate girls like me stand on their feet again." These are the words of an innocent 20 year old girl who saw the light of justice 6 years after being a victim of rape and flesh trade. The story of Neha is no ordinary narration.

On 23rd February, 2006, CHILDLINE Ahmednagar received a call from an anxious father to report a complaint for his missing 14-year old daughter Neha. The man was a rickshaw driver in Maliwada and lost his wife when Neha was still very young.

Neha had been threatened and taken to various places such as Dhule, Ahmednagar, Sangamner, Shahada, Shirdi and Goa and repeatedly raped by those who abducted her. After much investigation and effort, the CHILDLINE Ahmednagar team managed to rescue the child. She was convinced to file a police complaint in February 2010 in order to receive the justice she deserved. As many high profile individuals were involved, Neha's case was handed over to the State Crime Investigation Department (CID).

The main accused, Sheela Bargal, died a couple of months after the case was registered. The hearing of the case lasted for more than 4 years and 38 witnesses were examined. In September 2010, the District and Sessions Court judge Makarand D. Keskar convicted the accused under section 376(2)(g) gang rape, 120(b), 376(rape), 120(b) and section 5(a)(1)(d) of the Prevention of Immoral Trafficking Act (PITA) and 366 (kidnapping). The convicts were given double life terms.

CHILDLINE was largely instrumental in the conviction of 20 high profile individuals exposed for their participation in a brutal case of gang rape, trafficking and commercial sexual exploitation and received the much deserved accolade and appreciation from various NGOs, Police and the Media for successfully carrying out this case.



The Times of India 21/9/10 Two life terms for 20 in Ahmednagar sex scandal

Tarachand Mhaske

Ahmednagar: District and sessions court judge Makarand Keskar on Monday convicted 20 people to two life terms in the high-profile Ahmednagar sex scandal, which had rocked the state in 2006. The judge also fined all the convicts Rs 10,000 each for every section they were charged with, failing which they will have to undergo additional jail term of three months to five years.



A large crowd had gathered outside the district and sessions court in Ahmednagar on Monday

A total of 25 people comprising local political leaders, merchants and hotel owners had been booked in the case. However, the main accused, Sheela Bargal, died a couple of months after the case was registered in February 2006. Three suspects are absconding.

The 20 convicts have been identified as Hardik Lakhmichand Jaggad (25), Akash Subhash Rath (23), Tukaram Gyana Misal (40), Balkisan Premraj Goyal (36), Ramesh Barkase (41), Ajay Sudhakar Kathe (32), Harjit Singh Jodha Singh Rajpal (40), Dnyan-dev Bhagchand Gondkar (46), Ramrao Mohiniraj Denge (54), Abdul Haq Qureshi (37), Chetan Popatlal Bhalgat (34), Rajendra Thorat, Ravindra Thorat (both 32), Pappu alias Atmaram Ramrao Denge (24),

Ramakant Ramrao Denge (22), Ashok Babasaheb Kasar (35), Vasant Mangu Pavara (40), Vilas Babasaheb Karale, Raghunath Ramnath Zolekar and Ruchin Mehta. A large crowd gathered on the court premises on Monday morning to hear the verdict. After the judge pronounced the accused guilty, the police immediately whisked them away and photographers were not allowed to take their pictures.

The verdict against another accused, Satish Bansi Pakhare, has been postponed to December 20 since he is in hospital following a serious accident.

► Continued on Page 4

Double life terms for 20 in Ahmednagar sex scandal

► Continued from Page 1

All the 25 people had been charged with gang-rape of a minor girl after luring and kidnapping her with the promise of giving money. The girl was raped in various lodges in Ahmednagar, Shirdi, Nimgaon Jali and Dhule. The case was exposed by Childline-Snehalya in Ahmednagar, following a tip-off. Childline convinced the victim to file a police complaint at the Topkhana police station.

Since several local politicians and influential traders were involved in the scandal, the case was handed over to the state criminal investigation department (CID), which had filed a chargesheet.

Special public prosecutor Vijay Sawant told TOI that the convicts were punished under section 376 (2)(g)-gang rape; 120 (b), 376 (rape); 120 (b) and section 5 (a)(1)(d) of the Prevention of Immoral Trafficking Act (PITA) and 366 (kidnapping).

"The convicts have been asked to pay a fine of Rs 10,000 each for every section under which he was booked. Fifty per cent of the fine amount will be used for rehabilitating the victim," Sawant said. The hearing lasted for four years and 38 witnesses were examined.

आरोपींनी समाज नासवण्याचे काम केले आहे!

सत्र न्यायाधीश मकरंद केसकर यांनी कामकाजाच्या पहिल्या टप्प्यात आरोपींना दोषी धरले. दुसऱ्या टप्प्यात दुपारी साडेतीनच्या सुमारास शिक्षा सुनावण्यात आली. शहरातील माळवेवाडा भागातील एका अल्पवयीन मुलीस पैशांचे आमीष दाखवून सामूहिक कट करून आरोपींनी अनेकदा तिच्यावर बलात्कार केला, तसेच तिला वाममार्गास लवले. न्यायालयाने बहुतेक आरोपींना कलम १२० (ब) व कट करणे, ३७६ - बलात्कार करणे, ३७६ (२)(ग)नुसार सामूहिक बलात्कार करणे या कलमांन्वये दोषी धरत जन्मठेपेची शिक्षा ठोठावली, तसेच प्रत्येकी १० हजार रुपये दंड ठोठावला.

समाज नासवण्याचे काम केले आहे, असे सांगून त्यांनी सर्वोच्च न्यायालयाचे दाखले दिले. समाजाशी खेळणाऱ्या अशा आरोपींना न्यायालयाने जास्तीत जास्त कठोर शिक्षा द्यावी, असे ते म्हणाले. दुपारी तीन वाजता पुन्हा कामकाज सुरू झाल्यानंतर न्यायाधीशांनी आरोपींना शिक्षा सुनावली. ती ऐकताना काही आरोपींना रडू कोसळले.



सीआयडीचे वकील विजय सावंत

न्यायाधीशांनी क्रमाक्रमाने आरोपींना बोलावून त्यांना दोषी धरण्यात आल्याचे सांगितले. त्यामुळे शिक्षा होणार हे आरोपींना कळून चुकले. आरोपींना लगेचच ताब्यात घेण्यास न्यायालयाने पोलिसांना सांगितले. त्यानंतर काही वेळाने आरोपींचे म्हणणे ऐकून घेण्यात आले. आरोपींचे वकील तुळशीदास बाबर, सतीशचंद्र सुदिक, राजेंद्र सेलोट, चांगदेव डुबे, राजेश कोठारी आदींनी पुन्हा युक्तिवाद केला. सीआयडीचे वकील विजय सावंत हे सर्वात शेवटी बोलण्यास उठले. युक्तीवाद करताना त्यांनी अल्पवयीन मुलीचे वय १४ वर्षे ९ महिने असल्याचे सांगितले. अल्पवयीन मुलीवर अत्याचार करून आरोपींना पश्चाताप झाल्याचे दिसत नाही. या आरोपींनी

हत्वारबंद पोलिसांनी आरोपींभोवती कडे करून त्यांना तेथून नेले. शिक्षा ठोठावण्यापूर्वी काही आरोपींनी आम्हाला राजकारणातून गुंतवले असल्याचे सांगितले, तर काहींनी आपली कौटुंबिक परिस्थिती कथन करून कमीत कमी शिक्षा द्यावी, अशी विनंती न्यायालयास केली.



सीआयडीच्या उप अधीक्षक सुधमा सावंत

देशातील वैशिष्ट्यपूर्ण खटला

अल्पवयीन मुलीच्या लैंगिक शोषणाच्या या गुन्ह्यात असलेली आरोपींची संख्या (२५) त्यातील मृत एक व फरारी तिचे वगळता सर्व आरोपींना न्यायालयाने ठोठावलेली शिक्षा अशा दृष्टीने हा देशातील सर्वाधिक आरोपींचा समावेश असलेला खटला असल्याचा दावा चार्लड लॉर्ड व स्नेहालय या स्वयंसेवी संस्थांनी केला आहे. या संदर्भात बोलताना त्यांनी अजमेर (राजस्थान) व जम्मू काश्मीरमध्ये उघडकीस आलेल्या लैंगिक शोषणाच्या गुन्ह्यांचाही संदर्भ दिला.

Run away child

Mumbai for many is synonymous with the 'City of Dreams'. Many children run away from home in the hope of making a better life and being part of a glamorous world. Reshma, a 14 year old girl ran away from her home in Nanded after a squabble with her mother. She came to the city she believed would give her the life she always wanted only to realise that she couldn't even afford room to rent for the night in Mumbai. She was left with no choice but to live off the Railway Station.

On the second day of her stay at Kalyan Station, she was noticed by members of the flesh trade industry who tried desperately to entice her into their world. This incident was narrated to CHILDLINE Kalyan by a concerned individual.

The team reached the location immediately and noticed a few women cajoling Reshma into going with them. They would have ultimately sold her to a brothel. The team intervened by talking to Reshma and counseling her. The women kept intruding and trying to convince the child otherwise. The team was successful in taking the child to the CHILDLINE Centre and extracting details of her whereabouts. Reshma was later produced before the CWC who directed her to a temporary shelter home for the destitute in Titwala. Meanwhile, CHILDLINE contacted her brother Mallesh Gadappa, who came to CHILDLINE Kalyan and took Reshma back home with him.

Abandoned baby in Lucknow

CHILDLINE Lucknow received a call from Police for immediate assistance. They had found a new born baby, barely two days old deserted at Banthara. The baby was lying amid the bushes, without even a shred of cloth on her, when found in the wee hours of morning by a police patrol.

CHILDLINE Lucknow team rushed to the spot and took the infant to Jhalkari Bai Hospital for immediate care. "We were shocked to see that somebody could throw the newborn at a place where she could have been easily devoured by stray dogs. Even a vehicle could have run over the baby. Her survival is indeed miraculous," said Varsha Sharma, Coordinator, CHILDLINE Lucknow.

Necessary arrangements were made, support was provided by the CHILDLINE Lucknow team. The baby was not more than two days old and had infection in the navel. After providing first aid and giving medical treatment, the baby was discharged. Meanwhile, the Child Welfare Committee (CWC) studied the case and requested CHILDLINE to shift the child to children home.

Child marriage mela

In December 2010 CHILDLINE Coimbatore received a call from a well-informed lady who shared information on a mass marriage, scheduled to happen in the village of Karadimadai.

A team member of CHILDLINE decided to visit the village to check the same, after speaking to Ujjwala, a 13 year girl, he learnt that her marriage was preset by her parents with a farmer of the village who was 10 years older than her. The marriage was planned to coincide with the auspicious period of Valarpirai.

U Santhanam, the Director of CHILDLINE Coimbatore wrote a complaint to P. Umanath, District Collector, informing him about the gravity of the issue at hand. Immediate action was undertaken in which the CHILDLINE team members, District Collector, Village Administrative Officer, Superintendent of Police and 50 Police Personnel arrived at the village to stop the marriage.

After the parents of the children refused to cooperate and show any proof of the age of the child, the Police threatened to get them arrested for their illegal act. It took a lot of convincing and persuasion for the community to understand the dangers of child marriage.

In a bold initiative against child marriage, CHILDLINE Coimbatore and the Coimbatore district administration jointly foiled mass marriage and rescued 9 children. They also received coverage for the case in The Indian Express, The Hindu, The Times of India and local TV channels.

Just in time

AN ALERT CITIZEN'S CALL SAVED A MINOR FROM FALLING INTO FLESH TRADE

Santosh Shinde
Had it not been for an alert citizen, 14-year-old Savita (name changed to protect her identity) would have joined million of faces in the flesh trade in the country. The girl had left her home in Nanded after an argument with her mother and came to Kalyan, vowing never to return. A day later, her dreams came crashing as her desire to make it big in the city of gold - Mumbai - were mere fantasy. When she got off at Kalyan station last week, she realized that she couldn't even afford a room on rent and had nothing to do as such to earn a livelihood. She stayed back on the railway station. Reached the area we saw the girl sitting next to few women who were busy convincing her to go with them," said Barse. It didn't take Barse and Surwade too long to figure that the women were pimps and were somehow cajoling Savita to go with them and that they would later sell her to a brothel. "We immediately confronted the girl and counseled her extensively. Throughout our conversation with the girl, the pimps kept intruding and talking her to join them if she wanted a comfortable and better life," added Barse. After a good hour of counseling, the girl agreed to go with Childline volunteers. She was kept at a home for destitute in Titwala.



Childline volunteer Sharad Barse interacting with the rescued girl and her brother
On the second day however, she was targeted by pimps who were all out to lure her and make her part of the ever flourishing flesh trade industry. When the pimps were busy luring her, a Good Samaritan witnessed the entire sequence and immediately alerted Childline, an NGO that works for minors. Without wasting time, Childline volunteers from Kalyan, Sharad Barse and Nandana Surwade rushed to the designated spot, which the caller had pointed out. "The caller chose to remain anonymous but gave us specifics. Based on his information when we
Childline volunteers also cajoled Savita to give her residence address and telephone number in Nanded. They got in touch with her brother Mallesh Gadappa (23), who rushed to Kalyan station. "I was so delighted to see her. My sister ran away from home after getting into an altercation with our mother. Now that she knows what people can do, I don't think she will ever run away from home and learn to deal with issues at home. I am grateful to the anonymous caller and these Childline volunteers. I just don't know how to thank them," said a teary eyed Mallesh.

Girls run away to avoid school lessons

Sainaba came from a lower income group her family included her parents and 5 siblings. Her father was a fisherman who worked hard to educate his children. On the other hand, his daughter was bored with school and didn't pay much heed during her classes. Her mother, a housewife, would beat her up in order to have her focus on her studies.

Sainaba and her class mate Nazhla ran away from home in order to avoid going to school. They took a train to Nagercoil and roamed the Railway Station. The girls were spotted by the Nagercoil Railway police Sub Inspector who then called **CHILDLINE Coimbatore** for help.

When the girls were taken to the centre, they were reluctant to share details with the team but eventually they did give their parents' address and contact information. The next day, the parents came to the centre and were counseled along with the children. As of Today, both the girls are happily attending school.

The joy of reunion

Chottu, a 10- year old lad ran away from home after being scolded by his father. In September, 2010, **CHILDLINE Bhopal** received a call from an individual who had been observed a child roaming on the streets. The team immediately reached the child and brought him to the CHILDLINE Centre.

A lot of coaxing and rapport building during the counseling session led Chottu to reveal the real reason he had run away from home. After living away from home, he expressed his longing to return home to his parents. Chottu was then brought before the CWC who directed him to Umeed Home. After a great deal of effort, the team was finally able to locate his home and repatriate Chottu with his family.

The uncomfortable truth

"When I saw him, he was not wearing any clothes. He was draped in a shabby towel and I gave him a pair of pants and a shirt," said Shivam. "The sabziwalla (vendor) in the vicinity of my home told me that he had been wandering in the area for the last four days."

Raju is an orphaned 15-year boy and he doesn't know it.

In September 2010, **CHILDLINE Jammu** was contacted by Shivam stating that a mentally challenged child was roaming on the streets. The team traced the child and brought him back to the CHILDLINE Centre. Raju had been residing in a children's home after he had lost his parents. Efforts were made to contact his relatives but they turned futile. Raju was then directed to the Rotary Inner Wheels Home for Mentally Retarded Children in Jammu by the CWC.

"CHILDLINE Jammu had handed over about six mentally retarded children to the home in the past two-three years. All of them are well looked home," said OP Gupta, Coordinator of CHILDLINE Jammu.

The route to trafficking

CHILDLINE Berhampur rescues seven girls on their way to Aligarh, Uttar Pradesh. The trafficking of teenage boys and girls from tribal-dominated districts of southern Orissa like Kandhamal, Gajapati, and Ganjam districts continues unabated.

CHILDLINE Berhampur, in association with the Police, rescued seven teenage girls, from Kotgarh in the Kandhamal district. These girls were rescued from the bus stand at Kotgarh, while they were allegedly trafficked to Aligarh to work at a meat packing industry. "We intimidated the districts of Kandhamal, Gajapati and Ganjam, and many children were rescued from various places in the city by CHILDLINE," said Sudhir Sabat, Director, CHILDLINE Berhampur.



The rescued girls aged between 13 and 18, hailed from the Marlanga gram panchayat in Kotgarh block. The children hailed largely from tribal-dominated and backward areas of Ganjam, Kandhamal and Gajapati, they were easily lured by the promise of higher wages and jobs in areas like Andhra Pradesh, Tamil Nadu, Uttar Pradesh, Haryana, New Delhi and Punjab, revealed the children to the CHILDLINE team.

The police arrested the trafficker and interrogated him. The role of some more persons suspected to be involved in the racket is being probed. The children were sent to shelter homes for a period of six months.

A knotty issue

A child marriage scheduled to take place in Kallagam village in Trichy was successfully prevented by CHILDLINE Trichy with intervention of Judicial Magistrate Court, Lalgudi. On March 23, 2011, CHILDLINE Trichy received a call from a concerned adult who shared information about the marriage of a twelve and a half year old girl in Lalgudi taluk, scheduled to happen in the village of Kallagam. The marriage of the girl with a 27-year-old relative was scheduled to take place on March 24, 2011. The child was studying in standard 7 in Government Higher Secondary School, Peruvallappur.

A team member of CHILDLINE decided to visit the village to gather some facts on the situation. The Centre Coordinator, CHILDLINE Trichy immediately met the caller, collected the marriage invitation and other details from the caller.

CHILDLINE instantly brought the case to the notice of Child Welfare Committee (CWC). T. Jayanthi Rane, Member of Child Welfare Committee contacted Ms. C. Poongodi, District Social Welfare Officer to discuss about the case. In the meanwhile, the District Social Welfare Officer approached the Judicial Magistrate Court, Lalgudi, requesting an order of injunction to restrain the marriage under the Child Marriage Prohibition Act 2006.

On March 23, 2011, the rescue team comprising of Mrs. C. Poogodi, District Social Welfare Officer and T. Jayanthi Rane, member of CWC, Mr. Albert Manoharan, Centre Coordinator of CHILDLINE Trichy met with Mr. P. Parthasarathi, Judicial Magistrate. The team explained about the case and gave a written petition along with the birth certificate of the child. The Judicial Magistrate summoned the Headmaster of the Government Higher Secondary School and verified the date of birth of the child.

Mr. P. Parthasarathi, Judicial Magistrate issued an interim order of injunction to stay the marriage. He also directed the parents, the bride and bridegroom to appear before him on March 25 in this regard. Ms. Poongodi served the court summons on the parents of the bride and bridegroom in their respective villages Nambukuruchi and Kallagam respectively. The marriage was scheduled to take place in a marriage hall in Kallagam was stopped following the court order.

CHILDLINE Trichy, CWC and the District Administration jointly foiled the child marriage and rescued the child. The case also received good coverage in the local media.

Hope for a better tomorrow

Anusha was confined to the four walls of her home only because she was blind. She always aspired to attend school and grow up to become a teacher, but her poor parents couldn't lend a hand in making her dream a reality. **CHILDLINE Gwalior** met Anusha during an outreach programme and wanted to delve further into her story. They visited her home in the Laxmi Ganj slum area and found that she hails from poor family background.

A medical check up stated that Anusha's blindness could never be cured. Hence, CHILDLINE spoke to her parents and encouraged them to send her to school. As they had no means of funding her education, they turned to CHILDLINE for help.

Anusha was admitted to the Amar Jyoti blind girl's school in Standard I after CHILDLINE met with the principal of the school. The school started providing her training in special skills such as braille, orientation, mobility, use of special devices, activities of daily living etc. After an initial preparation Anusha was given a Braille Kit comprising the basic educational devices needed by blind children.

Anusha is now studying in second standard and is fully conversant with English braille grade I and can read the same with considerable speed and accuracy. She has been taught to write on the braille slate and later has been given a braille by School which she can use with reasonable proficiency. Anusha is extremely diligent and has progressed to a considerable amount both at home and at school. There is no doubt that she has a bright academic future ahead of her despite being blind and belonging to a poor family.

Back to school

Many children in small towns don't lead the fairy-tale life they dream of in their childhood. But a twist in fate leaves room for a hint of hope. Chinnu was in the 8th grade when she met with a fateful accident that would have changed her life forever. Chinnu needed immediate medical care for her back injury, but the economic situation of her parent's stopped her from even visiting a doctor. Over time, her injury worsened and Chinnu was unable to walk.

CHILDLINE Gwalior was informed about Chinnu's case and the team immediately sprung into action and contacted Sahara Hospital for medical assistance. The Mayor of Gwalior promised to provide financial support whilst the hospital agreed to undertake the surgery free of cost under the guidance of Dr. Hitesh Garg. Post the successful surgery, Chinnu's life is back to normal and she has gone back to school.

Abused at home

Leela, a 14-year old child came from Kannur. Her life at home wasn't as easy as any other child her age. Apart from living in a small house and surviving on the wage of a daily labourer, she was subjected to sexual abuse by her father. This remained concealed from her mother as her father threatened to kill her if she spoke to anyone about it. Scared and unable to bare the torture of her fathers' heinous acts, Leela confided in her school teacher.

The teacher immediately contacted **CHILDLINE Kannur** who visited her mother at home and acquainted her with the situation. A report based on the intervention was submitted to the Additional Chief Judicial Magistrate who informed the Police to look into the matter. Leela's mother took the bold stand of filing an FIR against her husband. The child was given counseling at the CHILDLINE Centre after which she was shifted to a shelter home in Kannur. Thulasee Bhai, District Judge, sentenced Leela's father for life imprisonment, along with a fine of Rs.50000/- under Sec 376 of Indian Penal Code.

Living with substance

There has been a large scale increase in the use of whiteners as drugs among children in the past 2-3 years. What has added to the situation is that whiteners are not covered under the Narcotic Drugs and Psychotropic Substances Act, hence the problem persists. This issue is not only prevalent amongst urban and educated youth, but also amongst those living on the streets.

The story of 6-year old Littu is one such story. In September 2010, **CHILDLINE Bhopal** received a call about a young boy living at the Railway Station. On reaching the platform, the team realised that Littu was a whitener ink addict. The child was cajoled into accompanying the team to the CHILDLINE Centre. Littu admitted to being an orphan and was brought before the CWC who directed him to Umeed Home in consultation with the Police. In November 2010, Littu confessed that his mother was still alive. The CHILDLINE team and the Police played an active role in tracing his mother and reuniting them.

Modern-day slavery

Born in a village in Orissa, Munna shifted to Chennai with his parents. Unable to support the family with his salary, Munna's father would abuse him and forced him to start supporting himself. At a tender age of 12 years, he began working at a factory for long hours, suffered physical torment and wasn't paid by his employer.

Munna had never been to school. All he had known was smoke and fumes from machines and pouring petrol into the fire point. During one such mundane day at work, Munna got severely burnt by fire and needed immediate medical assistance. The factory authorities didn't provide any help to the child and the family had to move back to their village to provide him with necessary treatment.

Unable to support the extensive medical treatment, Munna's parents contacted **CHILDLINE Cuttack** for help. He was admitted at the SCB Medical College and Hospital in the Burns ward. CHILDLINE took care of all the medical expenses. It was during a counseling session that Munna expressed his desire of not wanting to return to the factory. He said, "At work the supervisor used to beat me with a belt and tied a chain that was attached to the wall to my leg, if I didn't do my work properly."

Munna underwent six months of treatment before he recovered. He is currently admitted to school and lives happily with his family.

Beggar mafia thrive on poor children

Vikki, Mikki, Nisha, Anjali, Swaraj, Nirjila and Manav came from Orissa to Malappuram with their uncle, in search of a livelihood. Their families were completely dependent on them. On reaching Malappuram, the children were forced into begging. They were not provided with any support, food or even given their earnings. Eventually, they resorted to substance abuse.

CHILDLINE Malappuram was contacted. They were informed about 7 children who were begging at the Kottakal Bus stand. The team notified the Police about the same and 4 traffickers along with the children were taken under Police custody. After being taken to a safer environment, the children were taken for medical check-ups as they looked fragile and ill. The children

grew confidence in the CHILDLINE team and expressed their desire to go back home and educate themselves. This case was then presented to the CWC who directed the children to the Children's home at Tavanur. CHILDLINE also brought to notice the possibility of organised begging gangs operating in the district. This was taken up by the CWC with the Police in order to keep a strict vigilance on the issue. The children are now under the care of their parents.

Violating child rights

Two out of three school going children in India are physically abused according to the national report on child abuse by the Ministry of Women and Child Development (MWCD) in 2007. This crime is not just localised, but rampant in every nook and corner in the country.

CHILDLINE Bangalore received a call from a concerned adult who informed that he had found a young girl near Bannerghatta Road in her school uniform. CHILDLINE team visited the spot and found Maitri, a ten year old girl aimlessly roaming the streets near Bannerghatta, suspected to be a victim of corporal punishment.

Maitri, a Class V student of Government Primary School in Bannerghatta was accused of stealing a hundred rupee note from the teacher's purse. The incident left the child covering fearful, and she could not muster enough courage to tell her parents about the experience. Instead, every morning Maitri would leave her home as usual and pretend that everything was normal, and that she was attending school. She also made it a point to return home around the same time she would usually return from school.

Maitri was taken to the CHILDLINE centre and was counseled. During the counseling, the child informed CHILDLINE team that she had not been attending school for several days, after her teacher had beaten her up severely. "I am scared to go back to the school, terrified of having to face my teacher," said little Maitri to CHILDLINE team. She also told the team that she did not steal the money and scared to go back to the school.

CHILDLINE provided necessary support and care to Maitri. After a short interaction with Maitri, the team could identify the address of the child. CHILDLINE team visited Maitri's home and after being informed by CHILDLINE, Maitri's grandmother, Maluamma, visited the CHILDLINE office and took the child home. Maluamma expressed shock and anguish over the incident. The team also counseled child's parents on the issue.

CATALYSE
Systems through active advocacy



CHILDLINE India Foundation (CIF) attempts to look at the macro scenario on various Child Protection issues and works with the Government of India, State Governments and civil society organisations to bring these issues to the National agenda. CIF also discusses these issues with its partner organisations through various meets to bring all the concerned agencies on to the same platform in response to these issues. Eventually, it is through these partnership meets that CIF develops common protocols towards a more effective child protection practice.

CHILDLINE on State Coordination Committee to review children's homes

Chitrakala Acharya, Head, Services, CIF was inducted as a member on the panel to review management at children's homes. The State co-ordination committee was set up by the Maharashtra State Government, following the Bombay High Court's directive under the chairpersonship of Asha Bajapai, Tata Institute of Social Sciences, to review children's homes across the state. The committee will work as a watchdog and examine the ground realities and working of these homes.

The High Court of Mumbai took suo motu cognizance of the Mumbai Mirror article published on September 2010 and public interest litigation was initiated (PIL 182/2010). The Bombay High Court appointed Dr Asha Bajpai as chairperson of the co-ordination committee to look into the affairs of children's welfare homes across the state. In the following hearing on October 26 2010, the Court appointed the other members to the Committee – H B Rathod, Deputy Commissioner (Child Development), Dr Harish Shetty, Mental Health Expert, Anjali Gokaran, Social Worker, Chitrakala Acharya, CHILDLINE and Sarita Shankaran, Save the Children.

On 29th July, 2011, the State Coordination committee submitted the status report of the mentally deficient children's homes in Maharashtra. It is a comprehensive 430 page report which gives the status of entire State of Maharashtra. It also includes recommendations to fill the gaps and loopholes that led to the incidents of starvation and abuse and deaths in Thane and Panvel.

Additionally, four sets of protocols for inspection, licensing, dealing with child sexual abuse and training and a code of conduct for the staff and management of MDC homes have been recommended. The court has given about 8 weeks to the Government to study this report and report to the Court on the action taken. The State Coordination committee will focus on rehabilitation, surprise visits in the second phase.

SENSITISATION WORKSHOPS WITH ALLIED SYSTEMS

Catalysing Allied System organisations/ institutions that have a stake in Child Protection, including Police, Judiciary, Health Care Organisations, Education Institutions, Transport Undertakings, Telecom, Media, and NGOs and so on.

National Initiative for Child Protection (NICP) is the programme that covers CIF's annual nationwide sensitisation and awareness workshops among allied systems institutions in all CHILDLINE cities. These workshops address various issues impacting children and processes & protocols for intervention. They provide rights based perspective on Child Protection and sensitize personnel of allied systems organisations about dealing with affected children. NICP workshops are supported by National Institute of Public Cooperation and Child Development (NIPCCD). In 2010-2011, 225 NICP workshops were held across the country.



The CIF team facilitated the design and planning of NICP sensitisation workshops by the CHILDLINE partners with different need based allied systems at the city level. The breakup of the workshops conducted is as follows:

REGION	NO. OF NICP WORKSHOPS
North:	47
South:	76
East:	64
West:	38
Total	225

NICP WORKSHOPS CONDUCTED:

Region	Cities	Content	Allied Systems reached out to
NORTH 32 cities	Agra, Allahabad, Alwar, Chandigarh, Chandauli, Delhi, Ghaziabad, Gurgaon, Jaipur, Kanpur, Kota, Lucknow, Shimla, Udaipur, Varnasi & Jammu	JJ Act 2000, CWC/JJB , Child labour & related issues, Corporal punishment in schools, Child Rights, RTE, Rights of children on railway platform, Child Health, Child Nutrition, Child Protection, Child Trafficking, Orphan, Missing & Runaway children, ICPS, CHILDLINE & 1098, JJ Act 2006 & Legal proceedings, SJPU, Children in Conflict with the Law, CWC, Child Abuse, Role of Police, Rescue & Rehabilitation, NICP, Child Protection Policy of Government of India, Teacher's role in protection of child rights, Laws pertaining to Child Rights, Non-School going children, Government administration.	CWC members, JJJB members, Juvenile home Superintendent, N.G.O Partners, Police, Media personnel, Railway protection force, Private & Government Schools Teachers, Senior Education Officers, Municipality ward leaders, Doctors, Nurses, Lecturers, Nursing students, Health Supervisors , Anganwadi & ICDS workers, Porters, Drivers, Conductors, Bus Stand workers, Care Givers, Parents, Police Officials, Shelter & Children Homes, (Director, Welfare Officer, Care takers), Labour Inspectors & Investigation Officers, Education Co-ordinator, Clinical Psychologists, CDPOs, SJPU, Supervisors, Sub Inspectors & Police Constables, Departments of Education, Social Welfare & Health, Media personnel, BSA, NSS / NCC Students, DC, ADC, SDM, DSP, CMO, District Welfare Officers, Education Directors, Transport, Municipal Committee members, PRO, Probation Officers and Advocates.

SOUTH : 38 cities	Bangalore, Calicut, Chennai, Coimbatore, Cuddalore, Eluru, Gulbarga, Hyderabad, Kanchipuram, Kannur, Kanyakumari, Kasargod, Kochi, Madurai, Malappuram, Mangalore, Nagapattinam, Palakkad, Port Blair, Salem, Thrissur, Tirunelveli, iruchirappalli, vananthapuram, Vijayawada, & Wayanad.	Child Protection & Adolescence problems, CHILDLINE, Child Rights, Child Labour, Child Beggary, RTE, JJ Act, Child Marriage, Child Counseling, Communication skills, Child Abuse, Child friendly Police, Corporal punishment in schools, Railway station issues, Abandoned children, Children in crisis & conflict with law, Child Trafficking, Laws on Child Rights, School drop-outs, UNCRC, HIV-AIDS, Child care, Child sexual abuse, Suicide & Behavioural problems among children, School drop-outs, Missing child, Child Psychology, Substance abuse, Migrant children, Legislative measures, Education of children, Child Health, Schemes for PWDs and Problematic Children, Child Development, CWC, JJB, Childhood Problems and solutions, Substance abuse, NICP, Issues of children, Children's Parliament, Problems of school going children, Psycho-somatic needs of children and Advocacy.	Department of Social Welfare, Police, Education, PRI & SHG members, CWC Members, Superintendents, Probation Officers, ASHA Workers (NRHM), Jagritha Samithi Conveners, School counsellors, SJPU members, Primary, Secondary, SSA, B.Ed & College teachers, Head Masters, Railway Protection Force Police, P HC staff, Women Police Constables, Drivers, Conductors, Bus Stand workers, Media personnel, ICDS workers, Officers & supervisors & counselors, Govt. Health workers, Media personnel, WCWD, PHC Staff, SSA teachers, Panchayatraj leaders, NGOs, Tribal & Labour Department, Field workers, Staff Nurses, Medical professionals, Transport staff, Anganwadi Workers, Revenue Department, CDPOs, Ward Counselors, Child Rights club teachers and Traffic Police.
EAST 32 cities	Agartala, Tripura, Berhampur, Cuttack, Puri, Shillong, Bhubaneswar, Basundhara, Darbhanga, Guwahati, Imphal, Jalpaiguri, Kishanganj, Kolkata, Murshidabad, Nadia, Patna, Paschim Medinipur, Purba Medinipur, Purnea, Ranchi, Rourkela, Shilong, South 24 Parganas,	JJAct 2000 & 2006, RTI Act 2005, Trafficking of women & children (girl children), Child Marriage, RTE 2009, Child abuse, Child care, Child Protection, IPTA 1956, Child Rights, Laws pertaining to children, Government welfare schemes, Compulsory Birth & Death Registration, ICPS, Child Labour, Child friendly police, CWC, JJB, CHILDLINE, Migration, Adoption, Child sexual abuse, Non-going school children, JJB, Shelter homes, CPUP, Corporal punishment in the schools, School dropouts, Child counseling, Children with disability, Rescue & Rehabilitation, Child Health & Nutrition, Sanitation, Children in conflict with law, Child friendly environment, JCL, CNCP and Child Labour law.	Department of Social Welfare, Education, Police, Labour, ICDS workers, Heads of all Government departments, CWO, BDO's, CDPO, Police Personnel, CBO members, Panchayatraj members, Ashakarmis, Anganwadi, Pre-school, Primary & High school teachers, Parents, Medical & Legal officials, Headmasters, NIPCCD, Media, CWC, Local clubs, SHG members, community volunteers, Labour department, NGOs, Care givers of JJ, Cottage & Short stay homes, Resource Organizations, Health Supervisors, Senior Police Officers, Advocates, Local leaders, B.P H.N. J.J. Welfare Officer, Political leaders, SPJU, JJB Members, Probation Officers, Nurses, Doctors, Sanitary Workers and Academicians.

WEST : 23 cities	Ahmedabad, Ahmednagar, Amravati, Aurangabad, Baroda, Bhopal, Mumbai, Goa, Gwalior, Indore, Solapur, Nagpur, Pune	J .J .Act, 2000 & 2006, RTE 2009, Child Rights, Child protection, Child Trafficking, Rescue & Rehabilitation of children, CHILDLINE 1098, Child Counseling, Counseling skill, Child sensitivity, Corporal punishment in schools, NICP, Socio –legal aspects of G.C. & JJAct, Emergency medical help, ICPS, Economic Backwardness, Family Crises, Child sexual abuse - medical, legal, psychological & social aspects, Child abuse, Behavioural management of children, Child Labour & Laws, Advocacy & social change, UNCRC, Best practices in children's institutions, Child handling practices, Laws pertaining to children, Role of Labour officers & Shop Inspectors, Child Psychology, Child development, Role of family in child care & protection, Policies & legislation related to child protection and JJB.	Medical officers, Health workers, Supervisors, Field workers, Probation Officers, Superintendent of Social Defense Department, CHILDLINE volunteers, Traffic volunteers, School teachers/Counsellors, Auto drivers, Local leaders, Paediatricians, State Reserve Police Force, ANM, Health Workers, ACP, Senior Police Inspectors (urban& rural), Community Police, Social Service dept. Staff, Railway protection special force, Railways staff, ICDS staff, GRP, CDPO's, DPOs, N.G.O Directors, JAB, C.I.D, College students, Railway police, SH G Members, Employees of residential homes, Labour officers and Shop Inspectors, Police Constables.
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Report on selected NICP workshops:

Activists bemoan lack of laws to deal with child sexual abuse

The National Initiative for Child Protection (NICP) workshop at Nirmala Niketan Auditorium was held to sensitise top officers of the Mumbai police on Child sexual abuse (CSA) on November 12, 2011. The workshop saw 50 officers take a day out from their busy schedule to participate. The Resource persons were from diverse professions like law, counselling and medicine and they took the participants through the basics of the three pillars of Child Protection.

With a rampant increase in the cases of child sexual abuse, this workshop was an attempt to sensitise policemen about the psychological, legal and medical aspects related to child sexual abuse, as they grapple to deal with such cases on a daily basis. Naina Athale, Faculty Member, Tata Institute of Social Sciences (TISS) highlighted the myths and realities of CSA. What is worrisome, she said, is that a large number of cases do not get reported. This is because in 75% cases, the person who subjects a child to abuse is a family member, relative or a person who holds a position of trust with the child.

Starting with case studies and the use of art work to put children at ease, Athale helped participants broaden their horizon of what consists of sexual abuse. While many had dealt with cases of abuse, there was low awareness about exhibitionism and digital (fingers) penetration that could also attract punishment under law. The participants were then apprised of Section 294 through which perpetrators of obscene acts such as exhibitionism, songs and expressions in public places can be booked.



NICP workshop at Mumbai: Naina Athale explaining a session on the myths and realities of CSA, (above) Children tying Suraksha Bandhan to the participants

Ranjeet Chouguley, Director of the Justice and Care spoke about the legal aspects of child sexual abuse. He pointed that no specialised legislation for child sexual abuse are yet in place. On the question of how to judge a case of abuse, Ranjit Chouguley, asked police officers to use only one parameter, "Always think would this be all right if it was my child? If the act is not right for your child then it is not right for someone else child."

Chouguley said, It is important for the police to describe whatever they feel when they first meet the victims, whether the victim was scared, was facing a difficulty in talking etc, because the police play a crucial role in being the eyes and ears of the judge as they are the first people in contact with the victim. Giving an example of a judge going out of her way to put a victim of abuse at ease, resource persons spoke of Justice Ranjana Desai of the Bombay High Court who created a series of parameters for a case to make the victim comfortable while giving testimony.

The accused was brought in to the back of the court and didn't stand in front of the victim. The advocate representing the accused had to submit the questions in advance which were asked by the judge, thereby freeing the victim from facing an agonizing cross examination, said Chouguley.

The Juvenile Justice Act is a welfare Act but does not look at the criminal aspects of putting perpetrators behind bars. As of now, for child sexual abuse cases, we need to rely on provisions of legislation meant for adults. This is really unfair. We are hoping to implement some concrete laws once the Child Protection Bill is passed in the winter session, he added.

Jaspal Singh Ragi, ACP of Meghavadi, who attended the workshop, said, "This workshop was very useful and clarified a lot of doubts. I would recommend this workshop to be conducted at zonal level with more officers participating."

The resource persons stressed on the long term effects of abuse on children and their inability to give exact descriptions of abusers to law enforcement agencies and difficulties in remembering sequence of events. The workshop was inaugurated with the tying of 'Suraksha Bandhans' on the wrists of all the policemen, as a gesture of CHILDLINE's appreciation for their continued commitment to protecting children.

Participants at the workshop.



NICP Workshop held for Government Railway Police

Mumbai, January 28: The National Initiative for Child Protection (NICP) workshop at GRP Commissionerate was held to sensitise the Government Railway Police (GRP). Mr. Tukaram Chavan, Commissioner, GRP, Mumbai inaugurated the workshop.

Addressing the gathering, Mr. Tukaram Chavan said GRP Police must play an active role in protection of child rights. It was essential for the staff participants to enhance their awareness level on child-related issues like their rights and problems. Any policemen, when came across a child in need of help, must take him to the concerned authorities and hand him over to the CHILDLINE, he added.

Also present on the occasion were Ms. Sarita Shankaran, Program Officer, Save the children, Ms. Anjali Gokarn, Ex- CWC member were the resource persons. Assistant Commissioner, GRP, Ms. Mary Arokia, Director, YUVA, Mr. Carlyle Pereira, Acting Head, WRRRC, CIF

The workshop was inaugurated by Mr. Tukaram Chavan, Commissioner, GRP, Mumbai by the auspicious lighting the lamp. The workshop was organized by CHILDLINE Mumbai and supported by the National Institute of Public Co-operation and Child Development (NIPCCD).

Tukaram Chavan inaugurating the workshop.



Mary Arokia making a point



Workshop for Police on Child Trafficking

A workshop on Child Trafficking was organised by CHILDLINE Berhampur for police personnel on February 28, 2011 to discuss measures that can help to check the illegal trafficking of women and children.

Inaugurating the workshop, Sarat Mohapatra, Sub-Divisional Police Officer (SDPO), Berhampur said that the need of the hour is increased consciousness among parents living in remote areas to prevent trafficking.

Experts present at the workshop advocated the need of the formation of anti-trafficking committees in every district of the State. They supported the need for registration of marriages to be made mandatory as there was a rise in number of girls being exploited and trafficked in the name of false marriages.

Workshop on Child Protection and Child Rights

A workshop on Child Protection and rights was held for officials of the Labour, Education, Social Welfare and Health departments at DC Office in Gurgaon.

The workshop was organised by CHILDLINE Gurgaon in collaboration with National Institute of Public Cooperation and Child Development. 80 participants from different departments of the district administration participated in the programme.

Speaking on the occasion, Dr Rekha Yadav, Deputy Civil Surgeon of District Health Department said that the Health Department will support CHILDLINE and extend medical support for children in need of care and protection. It is working closely on the issue of female foeticide.

Sunaina Choudhry, Programme Officer of ICDS said a District Child Protection Committee would be set up soon in Gurgaon. The DC will head the committee with the support of other departments in the district administration.

Mr. Ravi Kant, Advocate, SC, chaired a session on the Juvenile Justice Act, Child Labour Act and Bonded Labour Act. As part of the workshop, a movie on human trafficking was screened. Mr. Kant said that it is the responsibility of all the citizens to inform CHILDLINE (1098) whenever they find any child in distress.



Mr. Ravi Kant, CHILDLINE Gurgaon addressing the audience

खोया बच्चा मिले तो डायल करें

हिन्दुस्तान ब्यूरो
पटना

अगर कहीं भी कोई लावारिस बच्चा मिलता है, तो कोई भी इस बच्चे को 24 घंटे चालू चाइल्ड हेल्पलाइन (1098) पर फोन कर सकता है। यह अहम बात आम लोगों के अलावा पुलिसवालों को खासतौर से बतायी गई। मौका था चाइल्ड लाइन की तरफ से 'बाल अभिरक्षण' विषय पर आयोजित सेमिनार का। इसमें पुलिसवालों को बच्चों के प्रति नरम रवैया बरतने की नसीहत दी गई, ताकि पुलिस डर का अभिप्राय न बनकर चाइल्ड फ्रेंडली साबित हो सके। जूवेनाइल जस्टिस एक्स ('जेजेए') की भी जानकारी दी गई।

महिला एवं बाल विकास मंत्रालय की तरफ से संचालित इस चाइल्ड लाइन में पुलिसवाले भी फोन कर सकते हैं। शिशुओं के भी लावारिस हालत में मिलने पर इस नंबर पर फोन किया जा सकता है। इस दौरान समाज कल्याण के निदेशक आशीष कुमार, चाइल्ड लाइन की निदेशक डेजी नारायण, प्रो. विजयकांत, तारकेश्वर सिंहा, कोतवाली थानाध्यक्ष संजय कुमार, कंकड़बाग थानाध्यक्ष समेत 20 थानाध्यक्ष मौजूद थे।

1098



बच्चों की फोटोयुक्त विवरणी होगी तैयार

लावारिस बच्चों को रखने के समाज कल्याण विभाग की तरफ से संचालित 'अपना घर' और 'निशांत' के बच्चों को घरवालों से मिलाने के लिए फोटोयुक्त विवरणी तैयार करने की शुरुआत की गई है। इसके लिए बच्चों की फोटोग्राफी करने का काम शनिवार से शुरू हो गया। इस विवरणी को समाज कल्याण विभाग के वेबसाइट पर भी अपलोड किया जाएगा, जिससे दूसरे राज्य के बच्चों के घरवालों को अपने बच्चों को खोजने में आसानी हो सके। इस विवरणी में बच्चों से प्राप्त सभी जानकारियां भी रहेंगी। विभाग के निदेशक आशीष कुमार के अनुसार, इस कार्य को जल्द संपन्न कराया जाएगा। इससे पुलिस के अलावा अन्य लोगों के माध्यम से बच्चों के घर का पता लगाने में काफी सहाय्यता होगी।



Workshop for Railway Protection Special Force



NETWORKING AND ADVOCACY INITIATIVES

The year under review has seen a slew of networking and advocacy initiatives. These various initiatives recognise the benefits of implementing professional child helpline services. CIF views these breakthroughs as part of significant on-the-ground gains for Child Protection as a whole.

ADVOCACY with the STATE GOVERNMENTS

- **Kerala State Multi Allied Consultation-** a multi-allied consultation for relationship building and better coordination with State Government, was conducted in May 2010. The consultation was presided over by Secretary, Social Welfare
- **Funding for 5 new CHILDLINES-** The Department of Women & Child Development, Karnataka State provided funding for operational phase of 5 new CHILDLINES.
- **Funding for CHILDLINE Gulbarga-** CEO, Zilla Panchayat and CRS provided funding for operational phase of CHILDLINE Gulbarga.

REGIONAL LEVEL ACTIVITIES 2010-2011

NORTH

- CHILDLINE Advisory Board issued circular to District Inspector of School & Gram Pradhan for creating awareness of CHILDLINE 1098 in urban & rural primary schools in Varanasi.
- UNICEF Rajasthan (Udaipur) has agreed to support CHILDLINE to conduct workshops for the all Rajasthan CHILDLINE partners.
- District Collector issued circular for displaying of CHILDLINE message in all Police stations and also invited CHILDLINE & Police to form District Task Force for Child labour rescue operation in Kota.
- Member of state level co-ordination committee under plan of action to combat trafficking & sexual exploitation of women and children in Himachal Pradesh
- CHILDLINE Shimla Partner organisation-H.P Voluntary Health Association was nominated as a member of the Task Force Committee at the District Level [Detection and Trafficking of Child Labour] in accordance with the Guideline of National Human Rights Commission.
- Chairperson of CHILDLINE Advisory Board directed Chief Medical Officer for the free medical treatment & free medicines availability in Government Hospital for the treatment of the children referred by CHILDLINE Gorakhpur.
- Directorate of Education, Government of Himachal Pradesh issued circular against corporal punishment in schools with mandatory display of 1098 number in the schools notice board.
- CHILDLINE Advisory Board appointed Superintendent of Police as City Nodal officer to chair the CHILDLINE meetings in Gorakhpur.
- District Collector invited CHILDLINE and other concerned department to initiate the formation of District Task force on Child Labour rescue and rehabilitation in Udaipur.

SOUTH

- The Director, Social Welfare, Tamil Nadu issued a circular to all the District Collectors requesting to extend support to CIF in preparatory activities.
- SRRC team participated in the meeting facilitated by India Alliance for Child Rights on redrafting the National Policy for Children.
- On the request of CIF, the Government of Kerala hosted a State level multi allied consultation to deliberate on child protection issues and strengthen coordination mechanisms between departments. An important outcome of this meeting, on state's request, CIF listed CHILDLINE issues pertaining to CWC and made recommendations to address the same.
- In Kerala, Probation Officer, Social welfare department and CHILDLINE to have periodic visits to child care institutions and

to make sure that all the institutions are running with proper registrations and child rights are being protected.

— In Karnataka, in an instance of domestic child labour, Infosys, upon the intervention of CHILDLINE, introduced an amendment in the company service rules specifying that children cannot be employed by its employees.

EAST

- ERRC attended the workshop for redrafting the National Policy for Children, as a part of the State Core Group for redrafting the policy, on 17th of July 2010.
- ERRC took a session on Child Protection and CHILDLINE, at 'The Central Detective Training Institute', for the Police Officials of West Bengal, Orissa, Bihar, and Jharkhand & Delhi.
- ERRC participated as resource person in the CWC training for the entire East and North -Eastern States conducted by National Institute of Public Cooperation and Child Development (NIPCCD).
- Participated in an advocacy workshop on the role of civil society in 'Community Policing' to prevent cross-border Trafficking, It also covered the issues of Mutual Legal Assistance and Repatriation between Bangladesh, India & Nepal.
- A circular was issued by the Chief Medical Officer of Health of Murshidabad to the Superintendents of District Hospitals and to all Block Primary Health Centres to provide free treatment, medicines, attendants and investigation of children referred by CHILDLINE, and, to use the District Illness Assistance Fund, as required.
- A list of Dos and Dont's according to the JJ Act was circulated to all police stations by the Superintendent of Police and the Deputy Superintendent, of Murshidabad on request from CHILDLINE.
- Zilla Parishad, Paschim Medinapur issued a circular to all the Panchayat Samitis to create awareness about child protection issues and CHILDLINE 1098 service in Gram Unnayana Samiti forums.
- The Superintendent of Police, Central Bureau of Investigation, Economic Offences Wing invited a woman representative from ERRC, CIF to become a member of the Complaints committee.
- **WEST**
- A Meeting with Secretary, WCD, Goa was held to discuss status of ICPS in Goa. The Secretary agreed to include CHILDLINE as member of DCPC and any other committees under ICPS.
- The Inspector, General of Police, Crime issued circular to all Superintendent of Police for extending support and cooperation to CHILDLINE in Madhya Pradesh.
- CHILDLINE Mumbai was inducted as a member of Child beggary Task Force formed by Department of Women and Child Welfare.

CHILDLINE Advisory Board (CAB) Meeting 2010-2011

In every CHILDLINE city a CHILDLINE Advisory Board (CAB) is formed soon after the CHILDLINE Service is launched in the city. In the district model a District CHILDLINE Advisory Board is formed. At the block level, in districts, a localised unit called Block Level Advisory Board is formed.

It acts as a panel that brings together decision makers of various allied systems like Police, Healthcare sector, Education sector, Telecom, Municipality, Officials of the State Women & Child Department, Railways, Judiciary, etc and presents the issues concerning the children in the city as gathered from children in Open House sessions and during case interventions.

CAB ensures that all allied systems organizations are active stakeholders in Child Protection. CAB meets are scheduled to happen once a quarter.

Highlights of selected CAB Meets:

Shimla: District Task Force Committee formed to ensure 'child labour free' city, November 17th, 2010

— The District Task Force Committee was primarily constituted to ensure a Child Labour free city and to take work on a broader perspectives of Child Protection under the Child Labour (Prohibition & Regulation Act, 1986)

— 325 Child Labour cases in Shimla to be immediately addressed by the Police as assured by Mr. Sonal Mohan Agnihotri, the Superintendent of Police

— New entrants in Shimla CAB- Representative of the Transport Department, Municipal Committee, Media/Public Relations Officer and Private Telecom Department

Malappuram: Community Police to assist in awareness programme, September 14th, 2010

— CHILDLINE Malappuram and Community police to jointly initiate awareness campaign on 1098

— Ban Child Beggary- CHILDLINE to submit proposal to the Social Welfare Department

— CWC to arrange for transport vehicles during rescue and intervention for CHILDLINE coordinators.

— NICP Workshop to focus on Child Sexual Abuse, Child Labour and Child Marriage

Thakurganj: Block Level Advisory Meeting, August 28th, 2010

— CHILDLINE participates in the committee meeting of the Government Officials after Block Development Officer issues a circular to the respective departments at the Block level

— Free Medical treatment and top priority to cases referred by CHILDLINE as communicated by the person-in-charge at the Block Primary Health Centre

— CHILDLINE a member of Rogi Kalyan Samity as mentioned by the officer at Primary Health Centre

Pune: Challenges and Achievements of CHILDLINE Pune, December 13th, 2010

— Child Abuse Campaign- organise to sensitise parents, teachers and children on the issue of child sexual abuse

Salem: Aspects of child safety, November 13th, 2010

— Meeting convened by District Collector, Salem. Rekha Priyadarshini, Mayor of Salem, Y. John. Nicholson, the Superintendent of the Police were also present

— 1098 hoardings- Mayor of Salem was requested for necessary arrangements in placing CHILDLINE hoardings at Salem.

— CHILDLINE 1098 notice boards to be placed at all schools.

— Child beggary awareness drive- Deputy Commissioner of Police to assist CHILDLINE in this awareness drive

— Awareness campaign for Child Marriage and its legal implications – to be launched by CHILDLINE

Shillong, December 8th, 2010

— The Labour Department to tie up with the Education Department under Sarva Shiksha Abhiyan for the rehabilitation packages to the children rescued from Child Labour

— Separate units to be set up for children committing petty and major crimes at the children's home at Cleve Colony as instructed by the JJB Magistrate

— Domestic Violence issue to be addressed by the Department of Social Welfare by organising a meeting including the Police force and protection officers from districts in the state.

Imphal, October 4th, 2010 and April 22, 2010

— Anti-Trafficking awareness programme-- An Anti-trafficking Cell to be formed in Kshetrigao and the Wangkhei Assembly Constituency in Imphal.

— The Cell will carry out pre-emptive and post-trafficking measures and sensitization among the district and village members and the general public.

— Mr. Gopimohol Maibam, Zonal Education Officer, Imphal West assured to provide free education to any child referred by CHILDLINE Imphal within Imphal West District

Murshidabad, October 6th, 2010

— 'Dealing protocol with children' of the JJ Act to be held at all Police stations as requested by Mr. Taj Mohammad, Deputy Superintendent of Police.

— A Child Welfare Officer at every Police station as suggested by the CHILDLINE Coordinator. CHILDLINE team member to attend CWO monthly meetings to sensitize them on Child Protection issues

South 24 Parganas, July 15th, 2010

— Nilanjan Shandilya, Additional District Magistrate (Land and Revenue) chaired the meeting

— School for Child Labourers - The Assistant Labour Commissioner, Diamond Harbor directed the Project Director of National Child Labour Project for to initiate the same

— The CHILDLINE team expressed the difficulties faced by them due to the non availability of Govt and Non Government homes in the district

— Poster on Child Protection to be displayed at Gram Panchayats and Block offices in the district- request made by CHILDLINE

— CHILDLINE awareness on local cable channels - Permission for broadcasting of Audio visual materials on CHILDLINE and child trafficking to be granted by the Additional District Magistrate (R)

Tulsia, September 26th, 2010

— Workshops and seminars on children to be organised at the Block level with support from CHILDLINE

— CHILDLINE Intervention at the Block Level- Block Development Officer to issue a circular for cooperation from all Block Level Departments and Police Officials

— CHILDLINE inducted as a member of the Rogi Kalyan Samiti and the Block Primary Health Centre

Hyderabad, November 8th, 2010

— Awareness on CHILDLINE for the GHMC members- G. D. Priyadarshini, Additional. Commissioner, GHMC requested the CHILDLINE team to conduct the awareness sessions on CHILDLINE while also mentioning that GHMC had initiated the process to start a night shelter for children on the streets and requested support from other departments

— Difficulty while carrying out rescue operations and interventions in remote areas of the district was expressed by the CHILDLINE team members

Darbhanga, August 21st, 2010

— Free Medical facilities to cases referred by CHILDLINE as agreed upon by the Block Primary Officer and the Health Centre

Amravati, October 4th, 2010

— Activation of Juvenile Aid Protection Unit and CHILDLINE Stickers to be pasted in all Police Stations

— CHILDLINE Hoardings and Posters to be placed near all Bus depot Premises

— Sensitisation workshops by CHILDLINE - The Superintendent of Police agreed to depute Police Inspector and Police Sub Inspector for the same

— Child Labour Abolition - Task Force to be formed at the District Level

Coimbatore, August 11th, 2010

— Child Marriage -- CHILDLINE to guide Local Tahsildars and the Police Department for the necessary actions on complaints, as directed by the Collector

— CHILDLINE Hoardings to be placed near Corporation boards and small hoardings to be placed in Government offices for a period of 3 years - Permission from District Collector

— Child Abuse and prevention measures training for Municipal Ward Counselors, Media personnel, Labour Department Officials, NSS students and Officers

Behrampur, August 20th, 2010

— Wall Writing- Chief District Medical Officer, Ganjam to take necessary steps for spreading awareness through Wall Writing, expenses of which to be met by the Gram Kalyan Samiti Fund.

— The Superintendent of the MKCG Medical College Hospital of Berhampur was requested to give priority to the cases referred by CHILDLINE, Berhampur and supply medicine to the distressed children

— Child rights and Juvenile Justice (Care and Protection of children in need) Act to be explained to BDOS, Tahsildars, all District Level Officers, all D.I of schools, BRCs and all S.I of schools and IICs/OICs of all police stations by DSWO and CHILDLINE

Wayanad

— Sanction by the Education Department (DDE) to create awareness about CHILDLINE amongst children and PTA members in schools

Kannur

— Strategies to tackle child beggary and child labour: The fourth meeting of the CHILDLINE Advisory Board (CAB) of Kannur headed by District Collector, came up with new strategies to tackle child beggary and child labour in the district.

— The Station House Officers (SHOs), Women police constable, CHILDLINE, social workers and youth group members can be consideration for the formation of Tack Force.

— The District Collector requested to form an anti child beggary and child labour task force in 35 stations of the district.

— In order to tackle the child labour, the Labour department representatives also will be included in the Task force and later need to conduct periodic child protection drives in the district also the timely interventions and awareness programmes will be arranged. CHILDLINE agreed to facilitate the effort of the Task Force.

Indore, June 24, 2010

— Six CHILDLINE hoardings will be displayed near Police Station for awareness of CHILDLINE.

— An orientation for police officers will be conducted in the month of June 2010 by CHILDLINE and training allowance will be provided by that police station who receives the training.



COLLABORATE
Through integrated efforts between children, the state, civil society, corporates and community.



CAB meets in Jaipur, Purba Medinipur, Salem and Sitamarhi

THE CHIDLIN NETWORK IN 2010 -2011

CHIDLIN COVERAGE

Expansion of CHIDLIN services table indicating region wise expansion of city and district models

North	Model		
	City (Urban)	District (Rural)	Total Partners
Collab	31	6	37
Nodal	9	2	11
Support	3	0	3
Subcentre	0	4	4
Total	43	12	55

South	Model		
	City (Urban)	District (Rural)	Total Partners
Collab	32	9	41
Nodal	26	6	32
Support	11	0	11
Subcentre	0	19	19
Total	69	34	103

East	Model		
	City (Urban)	District (Rural)	Total Partners
Collab	23	11	34
Nodal	14	6	20
Support	17	0	17
Subcentre	0	40	40
Total	54	57	111

West	Model		
	City (Urban)	District (Rural)	Total Partners
Collab	27	0	27
Nodal	12	0	12
Support	3	0	3
Subcentre	0	0	0
Total	42	0	42

CHIDLIN NETWORKING AND FACILITATION VISITS

As of March 2011, CHIDLIN was functional in 125 cities across the country with 311 partners.

CIF undertakes visits to each of the ongoing cities to ensure effective quality service delivery. These visits are undertaken twice in a year. The Services team completed 146 networking visits to ensure the smooth running of the CHIDLIN service in the various cities:

Networking visits	
Region	Total
East	41
West	31
South	49
North	25
Total	146

CHIDLIN preparatory visits

The Zone-wise details of preparatory activities undertaken during the reporting period are outlined as under:

Region	Total
East	29
West	48
South	50
North	47
Total	174

Inhouse trainings:

Region	Total
East	5
West	0
South	4
North	2
Total	11



In-house training in Bidar and Dharwad



We can't

Srinagar: Divisional Commissioner Kashmir Asghar Hassan Samoon on Saturday said that minors cannot be detained and if they were involved in stone pelting "we can reform them". Speaking at the inauguration of Childline, launched by prominent NGO Help Foundation here Saturday, Dr Samoon said that a juvenile home was in the final phase of its completion and it will be thrown open shortly. "It is the first of its kind in Valley exclusively dedicated to juveniles who have no one to look after," he said. Referring to allegations of minors being booked under Public Safety Act, he said, "We cannot detain minors". "Effort should be made to reform them if they indulge in stone pelting," he said, adding that government was determined to not allow stone pelting. "We will be filming the protests if any to identify the real culprits who are pushing youth into this disaster," he asserted. Later talking to this reporter, he said he would take up the issue of Faizan Hakim, a 14-year-old boy from Islamahad with the concerned authorities. He was booked under PSA last month and government refused to entertain his school certificate determining his age. Launching the Help Foundation

and its chairperson Nighat Shafi Pandit for the work they were doing for the orphans and widows he said, "We will give our full support to this helpmeant for children in distress. I will pass on directions to all Deputy Commissioners to co-operate with you." "But it should remain a community initiative rather than falling in government hands," he added. President of Jammu and Kashmir Bank Tafazzal Hussain said on the occasion that the Bank has been associated with the Foundation since its days of inception. "They are doing a great job," he said. "Stating that J & K Bank was a "heart beat" for the people of state, he said it had contributed in its Corporate Social Responsibility in a big way. "People are proud of J&K Bank since it's a great asset for state," he said, adding that people have nourished this institution for last 72 years and "I assure we will not fail you but protect this". "Besides providing employment we are also playing an important role in economic development of the state," he said. J&K Bank had sponsored today's event. Earlier in her welcome address Nighat Shafi Pandit stressed on Child issues in the state with special emphases on certain recommendations that government should be take over. "I would personally appeal to the concern institutions for urgent need of putting Juvenile Justice Act in place which should be par from JJ ACT 2003 present in the rest of the country," she said. Despite heavy rains students from Help Foundation's Shehjar Theater Group presented skits to highlight the problems of children. They won appreciation for their talent. Foundation trustee G M Untoo presented a vote of thanks and urged people to use the Childline by dialling 1098. "It is a round the clock helpline and if you see any child in distress and in need of help you call us," Prof Untoo said. The 24-hour, emergency free phone service backed with a team of professionals for children of Kashmir will report and respond to the issues of children in distress. People from different walks of life including pediatrician Dr Kasim Ahmad, Dr Nurat Andrabi, Sabeha Mufti, Dr Rouf Mohiuddin Malik, Dr Shujaat Bakhari, JK Bank vice presidents Khurshid Ahmad Pandit, G M Sahibzada, head of corporate communication Sajjad Kazaz, Hindu Welfare Society president M L Bhat and Rao Farman Ali, Asif Bashir Chapoo (Jehum Plastics), Abdur Rashid Shahid, Ashia Saleem and AFDP chairperson Parveena Ahangar were present on the occasion.

سرینگر میں بچوں کے تحفظ کیلئے ہیلمپ فاؤنڈیشن کی طرف سے سروس کا آغاز

(نامہ نگار) 19 مارچ کو سرینگر میں منعقدہ ایک تقریب کے دوران ڈویژنل کمشنر کشمیر نے بچوں کی حفاظت کے حوالے سے ایک نئی سروس کا آغاز کیا اور اسے اپنی نوعیت کی منفرد اور اہم سروس قرار دیا۔ ایمرپنٹی فری فون سروس کے تحت شروع کی گئی یہ سروس 24 گھنٹے جاری رہے گی اور کسی رکاوٹ کے بغیر پورے نئے کام کرے گی جس کے ذریعے بچوں کو درپیش کسی بھی ایمرپنٹی کے موقع پر انہیں امداد فراہم کی جائے گی۔

ہیلمپ فاؤنڈیشن نامی ایک معروف غیر سرکاری تنظیم اور جموں کشمیر بینک کے اشتراک سے قائم کی گئی یہ سروس کشمیر میں اس انداز کی پہلی سروس ہے۔ جموں میں ایسی سروس پہلی ہی کام کر رہی ہے البتہ سرینگر میں پہلی بار ایسی شروعات کی گئی ہے۔ اس سروس کو "چائلڈ لائن سرینگر" کا نام دیا گیا ہے جس کے تحت کسی بچے کو پیش آمدہ مشکل صورتحال کے وقت 1098 نمبر ڈائل کرنا ہوگا جہاں سے کسی بھی ایمرپنٹی کے بغیر فوری امداد فراہم کی جائے گی۔ سروس کا باقاعدہ آغاز کرنے کی غرض سے ہیلمپ فاؤنڈیشن میں اس تقریب کا انعقاد کیا گیا جہاں ڈویژنل کمشنر کشمیر ڈاکٹر اعجاز سمان، جموں کشمیر بینک کے نمائندوں اور فاؤنڈیشن کی سرپرست محترمہ نگت شفیق نے شرکت کی۔ محترمہ نگت شفیق نے اس موقع پر اپنے تعارفی خطبے میں ہیلمپ فاؤنڈیشن کے اغراض و مقاصد پر تفصیلی روشنی ڈالی اور ریاستی حکومت پر زور دیا کہ وہ بچوں حقوق اور تحفظ سے متعلق عالمی ضوابط کو عملے کے اقدامات کرے۔

Kashmir Images
March 20-2011

CHILDLINE launched in Srinagar

Srinagar, Mar 19: "1098," a 24-hour, emergency free phone service backed with a team of professionals for children of Kashmir has been launched today by Divisional Commissioner, Kashmir in Srinagar. The 24 x 7 service will report and respond to the issues of children in distress. This service is already available to the children of Jammu and has been launched in Srinagar in collaboration with HELIP (Humanitarian Love and Peace) Foundation, a humanitarian organization aimed at promoting children's rights. Any child concerned adult can dial 1098 to access this service. CHILDLINE is also an essential component under the newly launched Integrated Child Protection Scheme of the Ministry of Women and Child Development, Government of India. Nighat Shafi delivered welcome address and asked government for putting Juvenile Justice Act in place and assured formation Child Welfare Committees (CWCs) or an immediate task force for formation of J&K Child welfare commission. Divisional commissioner of Kashmir speaking on the occasion said that the government is serious to implement JJ Act and establish Juvenile homes in the valley and will ensure full cooperation for the said service. The CHILDLINE service is supported by CHILDLINE India Foundation (CIF) which is a Nodal organization appointed by Ministry of Women and Child Development (MWCD), Government of India for the initiation and monitoring of CHILDLINE services across India. Currently operational in 80 cities of India spread across 25 states with a vision to reach out to every child in distress in each city/district of India it aims to be operational in all 306 districts of India by 2015. Meanwhile, in line with its CSR policy J&K Bank sponsored the inaugural function of "CHILDLINE". The function was organized by HELIP Foundation and attended by President J&K Bank Tafazzal Hussain, President G A Razaq and Vice President Khurshid Pandit, government officials, senior citizens, civil society members and social activists. Speaking on the occasion, J&K Bank President said, "Under the leadership of Chairman, we are alive to the concerns of society especially the weak and vulnerable sections." In this regard, J&K Bank has a well thought-out policy to contribute positively and effectively towards their betterment and economic welfare. Education, healthcare and awareness campaigns about different social issues start major portion of our CSR initiatives. The bank, he said, has been engaged in this while working on different levels and different ways. He assured the audience that the bank shall continue to intervene socially wherever the need was felt.

PARTNERSHIP MEETS DURING THE YEAR

CIF's regional meets provide the critical platform necessary for the network to grow, learn and flourish. The meet allows for the sharing of best practices and addressing some of the challenging issues affecting CHILDLINES. These meetings provide renewed energy amongst the network on how to best serve the needs of children.

Meets during 2010-11

Region	Dates	City	Participants
North (2010)	Nov 29-30	New Delhi	Team Members
	Dec 1-3		Coordinators
	Dec 6-7		Directors & Coordinators
South (2010)	Oct 19-20	Bangalore	Team Members
	Oct 21-23		Coordinators
	Oct 25-26		Directors & Coordinators
East (2010)	Dec 6-8	Kolkata	Team Members
	Dec 9-11		Coordinators
	Dec 13-14		Directors & Coordinators
West (2011)	Jan 6-7	Lonavala	Team Members
	Jan 8-10		Coordinators
	Jan 12-13		Directors & Coordinators

Highlights of Regional Meets during the year:

NORTH

The 12th Northern Regional meet for the Team Members, Coordinators & Directors of North Zone was held from 29th November- 7th December 2010 in New Delhi. The meet saw participation of representatives from partner organizations from 18 cities across U.P, Rajasthan, Jammu & Uttarakhand, where views & ideas regarding the desired implementation of 1098 service in their respective cities were exchanged.

46 participants took part in the CHILDLINE team members meet while meeting of coordinators saw 32 participants. Directors were also adequately represented in the Meet. The Meet concluded with remarks by Kajol Menon, Executive Director, CIF, "the excitement of the ICPS dream coming true for CHILDLINE, and the potential of CHILDLINE to effect change in the child protection scenario in India, brings with it the need for standardization and systematization of the CHILDLINE 1098 service. We need to adhere to protocols developed for reporting, branding, and intervention. We need to demonstrate impact both in terms of quality and quantity of our intervention, and advocacy initiatives".

SOUTH

The 12th Southern Regional meet for the Team Members, Coordinators & Directors of South Zone was held from October 19-26, 2010 in Bangalore.

At the Directors Meet, Mr.Vasudeva Sharma, CHILDLINE (Nodal), Bangalore welcomed the gathering. In his Keynote Address, Mr. S.T Ramesh, Director General of Police Training, Karnataka and Head SJPU of said that "Nothing can be more important than Child Protection at this phase of our country and society."

The Team Member's Meet focused on the crucial role played by the frontline workers on the ground. Anuradha Vidyashankar Head, SRRC remarked "CHILDLINE has transitioned from a crisis intervention service to a comprehensive child protection service, besides CHILDLINE aims to respond to the needs of more and more children who need its services and also create awareness about them among the public and the government".

As the frontline worker of the Service, the team members go out single, sometimes in pairs to reach out to vulnerable communities and at risk groups, floating population, school children street children, government personnel in police stations, labour department and other departments of women and children etc. In keeping with the above needs, the meet focused on strengthening skills in effective outreach, communication and responding to calls.

CHILDLINE network also adopted the CHILDLINE Child Protection Policy (CPP), which needs to be integrated into every level of our work to ensure the highest standards of care and protection in CHILDLINE spaces and processes.

At the Coordinators Meet, the CHILDLINE network reiterated critical decisions taken earlier; that CHILDLINE would focus on cementing relationships with the State Governments, raising the profile of activities at the state and regional level, through technical support to State Governments, catalyse the implementation of ICPS in our states, come together as a task force on advocacy to develop strategic advocacy plans and leverage our strengths as individual organizations and as a network as a whole to push the child protection system into action.

In the context of rapid expansion of CHILDLINE services under the Integrated Child Protection Scheme of the Government of India, the Meet stressed on preparation for strategic planning and evaluation, necessity of working in state-wise clusters for advocacy at the state level and for integration into ICPS and the need to build regional consensus for quality intervention strategies specific to restoration, child trafficking, legal interventions, child beggary and RTE.



Northern Regional meet at New Delhi



Southern Regional meet at Bangalore.



EAST

The 12th Eastern Regional meet for the Team Members, Coordinators & Directors of East Zone was held in Kolkata.

The issues such as role of CHLDLINE in Child labour Rescue and Rehabilitation. Special focus should be ensured on filing of FIR's, need for Coordination with CWC / JJB & DCPU / DCPS towards reunification of children languishing in shelter home were discussed. The meet also urged for ensuring quality care and categorization of children under institutional care and prevention of violation of child right in schools.

The Directors meet served as a platform for the various CHLDLINE cities to discuss the achievements during the year, best practices, innovations and challenges CHLDLINE team faced during interventions.

Mr Swapan Kumar Ray, Assistant. Director Social welfare Department Government of West Bengal, Mr. Arup Das, Director, CINI Asha, Mr. Ansuman Das, Director, Sabuj Sangh, Ms. Kajol Menon, Executive Director, CIF and Ms. Nicole Menezes, Deputy Director, CIF and Mr. Sandeep Mitra Head ERRC, CIF were present.

Eastern Regional meet at Kolkata



WEST

The 12th Western Regional meet for the Team Members, Coordinators & Directors of West Zone was held at Lonavala from January 06 to 13, 2011. The meet saw sharing of experiences, best practices, and challenges faced by the CHLDLINEs in dealing with cases of child beggary & street children, child abuse, child labour, missing children, child trafficking.

Sixty coordinators attended the meet. The participants had a number of queries relating to the functioning of Child Welfare Committees and Juvenile Justice Boards, CHLDLINE Child Protection Policy. These were resolved by the resource person Ms. Komal Ganotra, Head, Advocacy, CIF. During the meet, the speakers elaborated on various skills that team members need to have like understanding needs of children, active listening, attending and listening skills, responding skills etc.

The meet spread over three days covered the following aspects: CHLDLINE overview, strategic planning and evaluation (SPE), Intervention protocols, CHLDLINE Advisory Board meet, Child protection Policy, state level plans for CHLDLINE advocacy. Ms. Ashwini Kamble, Assistant Commissioner, Women & Child Development Department and Mr. Vijay Tawre, District Women & Child Welfare Officer, Pune inaugurated the Directors Meet on January 13, 2011.



Western Regional meet at Lonavala



REGIONAL OVERVIEW OF ACTIVITIES DURING THE YEAR 2010-2011

NORTH

The region caters to 32 CHLDLINEs across the states of Rajasthan, Uttar Pradesh, Punjab, Haryana, Himachal Pradesh, Delhi, Chandigarh, Rajasthan and Jammu & Kashmir.

ALLAHABAD: Children's Day celebration: CHLDLINE Allahabad organised a special programme for the children of slums to mark the occasion. 450 children from 17 slum schools participated in the programme. Song, dance, sports competition was held as a part of the programme.

CHANDIGARH: Amity Day celebrations: On May 08, 2010, CHLDLINE Chandigarh celebrated Amity Day with the children at the Jeevan Mukta Nishulak Vidhalaya. Amity day focuses on non corporal way of teaching in schools. CHLDLINE addressed the children of Jeevan Mukta Nishulak Vidhalaya about the child rights and safety. A general check up was arranged at the school for the Children and lunch was provided to the children at the school.

Doctors Clowning: CHLDLINE Chandigarh in collaboration with Doctors at the Advanced Paediatrics Centre (APC) of the Post-graduate Institute of Medical Education and Research (PGIMER) have come up with a novel solution to 'white coat syndrome', the phobia among children when they see white coats worn by doctors.

The doctors at a hospital have come up with a novel solution to this problem, they dress up as clowns. Every week, children and their parents at the Advanced Paediatrics Centre (APC) of the Post-graduate Institute of Medical Education and Research



Pomp and gaiety marks Delhi birthday party

(PGIMER) are greeted by 'Mr Ha Ha' and 'Ms He He', as the clown doctors are called. So, the doctors and paramedic staff dress up as clowns and try to administer the most effective medicine known to man - laughter. And suddenly, waiting at the out-patient department (OPD) doesn't seem so stressful any more.

The doctor clowns take inspiration from a study conducted by CHLDLINE Chandigarh team which says that laughter therapy works well in curbing the onset of diseases and ailments in children too. Conceptualised by the APC's paediatricians Bhavneet Bharti and Prabhjot Malhi, the activity has received an encouraging response.

DELHI: Birthday celebrations: CHLDLINE Delhi celebrated 12th Birthday with a party for children from the homes, the streets and slums of Delhi on November 13, 2010 at Don Bosco School Grounds, Alaknanda. This was an informal fun filled event with food, DJ, music, dance and other fun activities for the children. More than five hundred children from various children's home, contact points, railway stations and communities gathered to have a whale of a time. Amidst balloons and streamers and other festivities, the kids also came up with some performances. There were also various stalls for games, mehendi, face painting and tattoo. The children enjoyed delicious food & juice, especially the cake & delicious Biryani.

CHLDLINE acknowledges the support extended by Lite Bite Foods, NIIT and Fluor Daniel, all individual donors volunteers & CIF staff in making this party a memorable one for children.



GORAKHPUR: Support to specially challenged children: CHLDLINE Gorakhpur in collaboration with JCI Mid -Town Club celebrated Gandhi Jayanti at Town Hall by distributing crutches, wheel-chair and tri-cycle to differently abled children. Dr Radha Mohan Das Agarwal, MLA, Gorakhpur, Mrs Anju Chowdhary, Mayor, Gorakhpur, Fr Jose Manjilil (Nodal Director) were present.

GURGAON: Mission Cycle to Liberate Childhood: CHLDLINE Gurgaon in association with Pedalyatri Group and Gurgaon Ki Awaz FM channel organised a cycle rally from Gurgaon to Ajmer. A group of enthusiast cyclists including professionals, doctors, and lawyers covered a journey of 320 kms from Gurgaon to Ajmer in 22 hours to generate awareness on Child Labour and Child Trafficking.

The event was flagged off by Mr. R S Kataria, Deputy Commissioner, Gurgaon on February 5, 2011. A group of nine cyclists from Gurgaon have completed a 320-km ride to Ajmer in a bid to sensitize people against child labour and raise funds.

The campaign was an attempt to bring a little joy to the unfortunate children especially to those children who are forced to work at factories, dhabas and fields and worse still, as domestic help, bordering on slavery. A street play on Child labour was staged during the programme. The play presented a very real picture of the life of children working as child Labourers. The Initiative was supported by The Body Shop.



Ce-Liberate Childhood: CHLDLINE Gurgaon team spreading awareness against child labour and trafficking

JAMMU: CHLDLINE awareness programme: CHLDLINE Jammu, in collaboration with the Border Roads Organization (BRO) organised an awareness programme on CHLDLINE in Maratha Basti, a slum area in Trikuta Nagar on November 14. CHLDLINE Jammu, employees of BRO, social activists, slum children and migrant labourers participated in the programme.

A cultural show was presented by the slum children on the occasion and exhibited their talent. The speakers expressed concern over the increasing cases of child abuse and stressed upon protection of child rights. The IGP issued a circular to the DIG, Superintendent Police to create awareness on CHLDLINE among SHO's and Chowki officers in Jammu.

MEERUT: Workshop on Child Rights Panchayat: CHLDLINE Meerut in association with Janhit Foundation Meerut conducted a Child Rights Panchayat at Meerut. The workshop aimed to create awareness about Rights of Children and develop interaction amongst the children. Dr. Shantha Sinha, Chairperson, National Commission for Protection of Child Rights (NCPCR), was the chief guest at the occasion.

The day long workshop was a platform for the children to express their thoughts, ideas and problems they met. The workshop also engaged them appropriately, initiated discussion amongst them. Dr. Sinha also spent some time with the participants, answering their queries. Children asked questions about their rights, fight social evils such as child marriage, Child labour, Child trafficking and much more. She addressed issues raised by adults as well.



Child Rights Panchayat in Meerut: (L to R) Dr. Shantha Sinha, Ms. Anita Rana, Mr. Augustine Veliath inaugurating the workshop.

SHIMLA: Workshop on drug abuse in adolescents: CHLDLINE Shimla organised a workshop to address consumption of tobacco products & drugs among adolescents in order to retain the smoke free status of Shimla city.

Narender Sharma, Executive director, HPVHA said that the initiative a first of its kind hoped for tobacco free schools. The workshop, aimed to create awareness among stakeholders on the increasing use of tobacco amongst school children in the town, saw the participation of more than 100 personnel mainly from the education and police departments and focused on the implementation of section 6 of the Act in the educational institutions.



Workshop on drug abuse in adolescents.

SOUTH: This region caters to 38 CHLDLINEs across the states of Tamil Nadu, Kerala, Andhra Pradesh, Karnataka, and Andaman & Nicobar Islands

ANDAMAN & NICOBAR: Open house session: About 110 children participated in the open session held at ANI. The major objectives of the meet were to strengthen the existing clubs and form linkage between the Children Club through Advocacy and lobbying. 16 Children clubs and the club members are participated in the programme. Children came out with views as to they are confident on handling cases and solving them, they are aware of the support of CHLDLINE 1098.

BENGALURU: Awareness Mela: CHLDLINE Bangalore participated in the awareness mela organised by Children's Movement for Civic Awareness (CMCA) at Bengaluru. CHLDLINE had a stall and put up colourful banners, posters and awareness materials. Spoothi event, a unique programme aimed at sensitising school children to generate civic awareness on CHLDLINE 1098 Service and to uphold the rights of children.

To ensure safe journey for kids: CHLDLINE conducted a workshop for BMTC drivers and conductors to sensitise them to make traveling in buses safer, secure and comfortable for students. In order to ensure that the bus journeys are safer, better and comfortable for the student community, CHLDLINE Bengaluru in collaboration with Bangalore Metropolitan Transport Corporation (BMTC) conducted a day-long workshop to sensitise drivers and conductors to the need to ensure a safe ride to schools. 70 drivers, conductors, depot managers and trainers working with BMTC attended the workshop.

Helping at stadia: CHLDLINE Bangalore volunteers with '1098' badges assisted children who approached them for help and also carried placards displaying the '1098' number for awareness among the parents at Chinnaswamy Stadium during the World cup Cricket match. To ensure the safety of children during the World Cup season, CHLDLINE Bangalore team was extra vigilant to ensure that children do not suffer at the Chinnaswamy Stadium. CHLDLINE Bangalore had posted six volunteers outside the gates of the stadium and one volunteer covered the area near the Mahatma Gandhi statue.

In addition, CHLDLINE team visited different schools across the city to make children aware of the number they need to call and whom to approach in case they get separated from their parents at the crowded stadium.

MISSING IN THE FRENZY

1098 help to trace kids at stadia

SANCHITA SEN
DE BANGALURU

Feb. 20: As the cricket fever grips the nation, people tend to get carried away in the excitement and this can lead to problems. In fact, at times, children go missing in stadia that are packed with large, cheering crowds and in the frenzy of the game, the caretakers of the children do not realise that the child is missing until it is too late. Two children were reported missing at the Chinnaswamy Stadium here just last week when a World Cup warm-up match was held at the stadium.

The children were two boys aged 10 and 12 and had come to see the match with their parents. However, the cricket-crazy atmosphere took hold of the crowd and the parents failed to keep a vigilant eye on their children. The nodal supervisor of the children's helpline Childline, Mr. Nagasimha G. Rao, said, "We got two calls from anxious parents about their children missing. Fortunately, the children were found and had gotten lost in the first place owing to the huge crowd at the stadium. The children were separated from their parents and had exited the stadium from a different gate."

To ensure the safety of children during this World Cup season, child rights activists are being extra vigilant to ensure that children do not suffer. "We are posting six volunteers outside the gates of the stadium and one volunteer will cover the area near the Mahatma Gandhi statue. The volunteers will wear '1098' badges and will assist any children who approach them for help," said Mr. Rao. He also said the volunteers will carry placards displaying the '1098' Childline number so that parents know which

re-connect

SOS The volunteers will wear '1098' badges and will assist any children who approach them for help. They will also carry placards with the number on it to help the parents.

number to contact in case their children go missing. In addition, volunteers from Childline will be visiting different schools in the city to make children aware. "Our volunteers will be going on school visits so that children are aware of which number to call and whom to approach in case they get separated from their parents at a crowded stadium. The children will be specifically instructed to look for people with the '1098' badge to seek assistance if they get lost," said Mr. Rao, and added that these precautions are necessary because at a time when child trafficking is a serious threat, parents and caretakers must be as cautious as possible.

COIMBATORE: Anti child beggary drive: CHLDLINE Coimbatore in association with Coimbatore City Corporation, Coimbatore City Police conducts Anti Child beggary drive on June 11, 2010. About 46 elderly people and 5 children were rescued during the drive. Out of five, four children (below five years) were handed over to their parents with warning. One boy was handed over to NCLP department.

District Level Convention of Children: On May 12, 2010, CHLDLINE in association with other NGO's organized the 'district level Convention of Children' at Nallayan Community Hall. The exhibition on children Protection, debate, and report submission were held during children convention.

The exhibition was on the Child protection and role of CHLDLINE service and its activities. In a special way it gave a clear idea about CHLDLINE to the children who visited the exhibition. The total number of participants were 801 among 635 were children.

Educational support: 37 children were provided with the educational support by way of note books and uniform for their education. CHLDLINE Coimbatore received 45 applications from the children for educational help. The team members visited all the addresses in the application and decided to help 37 applications who were found deserving the most and are in real need.

CHLDLINE booth at Coimbatore Railway Junction: CHLDLINE Coimbatore opens a booth to help children in Coimbatore Railway Junction on January 7, 2011. CHLDLINE booth was inaugurated by P. Umanath, Collector, Coimbatore at the Coimbatore Railway Junction. The booth will help children who had run away from their homes or who had been deserted by their parents and it is being manned during peak hours of train arrival and departure. CHLDLINE booth is jointly run by the CHLDLINE and the district administration at the Coimbatore Junction.



An exhibition on Child protection & CHLDLINE

OFFICE OF THE PROGRAMME OFFICER (ICDS PROJECTS), JAMMU.
CIRCULAR
 The Child Line is doing a great job in the District by extending a helping hand to the children in difficult situation. In view of this, it is impressed upon all the Child Development Project Officers of the Jammu District to extend full support to the team of Child line and also direct all the Supervisors and Anganwadi Workers to extend their co-operation in letter and spirit and also aware the local population of the area about the various services of the Child Line so as to help more and more children. It is worthwhile to mention that under ICDS Programme also our main beneficiaries are the children and is our duty to protect their rights by all the ways and means available.
 No: POJ/1011/12
 Dated 20/9/2010
 Programme Officer,
 ICDS Projects, Jammu.
 Copy to:-
 1. The District Development Commissioner, Jammu for information;
 2. The Child Development Project Officer _____ for information;



P.Umanath, Collector (second left) inaugurating CHLDLINE booth

ELURU: CHLDLINE Eluru celebrates Diwali: Colourful clothes, delicious sweets, sparkling firecrackers and lightened young faces of fifty children reflected the spirit of Diwali at the celebrations held at CHLDLINE rescue home organised by CHLDLINE Eluru. The day was marked with lots of games, music & dance. To add to the fun quotient CHLDLINE team members put up game stalls such as Juke Box, Pyramids, Hit Wicket, Lucky Seven, Candle Lighting.



Sharing the joys: C Ravivarma with children



KOCHI: 'Snehapoorvam Kuttikalodoppam' 2010: CHLDLINE Kochi in association with District Administration, Education Department, Health Department, National Rural Health Mission and Maithri organised Snehapoorvam Kuttikalodoppam, a training programme for children from November 15-22, 2010 at Muvattupuzha. Bhadra Satheesh, Deputy Mayor, Cochin Corporation inaugurated the programme at Ernakulam on November 18, 2010.



Snehapoorvam Kuttikalodoppam at Muvattupuzha

HYDERABAD: District level Workshop: CHLDLINE Hyderabad participated in the two day district level workshop on A.P. Society for Protection and Empowerment of Women and Children from June 15 & 16, 2010.

5K Run: The 5K run organised by CHLDLINE Hyderabad in collaboration with St. Joseph's Degree & P.G. College students from across the city on the Necklace Road to mark the International Child Rights Day on November 20. The run was flagged off by MP Anjan Kumar Yadav. The objective of the event was to spread awareness about Child Rights and CHLDLINE 1098. Philip Isidore, Director CHLDLINE Hyderabad entreated the young audience to echo the oath for the day 'Yes we can' for safe childhood.

MALAPPURAM: International day against Child Labour: CHLDLINE Malappuram in association with various educational institutions observed anti child Labour Day on June 12, 2010. As a part of the celebrations, a district level painting competition for high school students on the topic 'children against child labour.' About 100 students from various schools in Malappuram district has participated in the programme.

World Human Rights Day Celebrations: CHLDLINE Malappuram in association with Child Welfare Committee (CWC) Malappuram & NSS Unit St. Gemmas Higher Secondary school organised one day seminar on Human Rights on December 10, 2010. Sherif Ullath, Advocate and Member, CWC, Malappuram took a special session 'Child Rights - A Human Rights Perspective.' 200 students participated in the programme at St. Gemmas Higher secondary school, Malappuram.

NAGAPATTINAM: CHLDLINE Awareness- CHLDLINE Nagapattinam organised awareness programme on CHLDLINE in 29 wards of Nagapattinam using CHLDLINE puppet show, Street theatre and IEC materials. The programme covered 203 ward members, 1780 general public, 18 municipal counselors, 299 lorry, van & auto drivers and 1261 SHG members.

PALAKKAD: Seminar on Community Police: CHLDLINE Palakkad participated in a seminar on Community Police organised by Palakkad Town Police & Community Police at G.U.P School Vennakara. The programme was inaugurated by M.K. Pushkaran, Deputy S.P Palakkad. S. Abdul Rahiman, Centre Co-ordinator, CHLDLINE Palakkad presented a session on 'Children's problems in the present society.'



Curbing child beggary: CHLDLINE Calicut's awareness campaign against child beggary

SALEM: Child beggary drive: CHLDLINE Salem, Salem District Administration, Don Bosco Anbu Illam, Salem Corporation and police launched an intense day-long drive at Salem. The drive aimed to end the abominable practice of forcing children to beg at traffic signals and places of public gatherings in Salem and led to the rescue of 11 girls, 20 boys. The children were re-united with their families and steps had been taken to admit them in smile special schools.

TIRUNELVELI: Awareness programme on CHLDLINE : CHLDLINE Tirunelveli organised awareness programme on CHLDLINE 1098 Service at St. Xavier's College on August 23, 2010. 300 students participated in the programme. CHLDLINE team members staged a street play on child abuse.

TRICHY: Child Rights Club in all schools in Trichy: CHLDLINE Trichy have initiated a Child Rights Club in several schools in the Trichy district with the central idea of making the younger generation empathise with their counterparts who do not have access to the schooling system due to socio-economic factors. The proposal for starting child rights clubs in school mooted by J. Godwin Prem Singh, Director (Nodal), CHLDLINE Trichy during the CHLDLINE Advisory Board chaired by the Mahesan Kasirajan, District Collector, Trichy is a reality now.

The Clubs will be facilitated to observe events connected with children such as Children's Day and other activities. Such events would infuse in them a sense of civic responsibility, and allow them to understand the psychological, social and economic needs of their underprivileged counterparts who have been denied access to schools.

TRIVANDRUM : 10th anniversary celebrations: CHLDLINE celebrated its tenth anniversary at a colorful ceremony held at Gandhi Park on February 26, 2011 with children holding discussions about the problems faced by the children. The day was the one of the rare chances for the children to participate in the action.



Fun time for kids: Children had a memorable time at the tenth anniversary celebrations

THE HINDU • FRIDAY, JULY 16, 2010

Childline centre declared open at Salem Railway Junction

For runaway children and youngsters deserted by parents

TO HELP YOUNGSTERS: Divisional Railway Manager (DRM), Salem Division, P.N. Ram, inaugurating Childline centre at Salem Railway Junction on Thursday. - PHOTO: P. GOUTHAM

Special Correspondent

SALEM: Childline facility was opened at Salem Railway Junction on Thursday for the benefit of children who had run away from their homes or who had been deserted by their parents.

Salem Railway Divisional Manager P. N. Ram inaugurated the centre.

He asked the travelling public to make use of this ser-

vice-oriented facility for the welfare of society.

He insisted that children should not be allowed to be abused by vandals and anti-socials.

Responsibility

He expressed his happiness that Railways could play its role of social responsibility in this regard.

Childline was started in Salem city in 2002 in which YWCA and Don Bosco Anbu Illam are collaborative organisations.

Today they had received a total of 2.72 lakh calls. To check the trafficking in children, a new centre was opened at Salem Railway Junction.

Railway officials and police had ensured all support to the Childline staff in their endeavour.

YWCA President Surya Benjamin welcomed the gathering.

Rev. Xavier, Director, Don Bosco Anbu Illam, presented a report.

Divisional Personal Officer Chandrika Jayasankar presided while YWCA Secretary Ruby Thigarajan proposed a vote of thanks.

A large number of Railway employees also took part in the function. The toll-free phone line is 1098.

Drive against children found begging in city

11 girls, 20 boys and a mentally-challenged woman rescued

Special Correspondent

SALEM: A combined initiative of government and social groups for the past two days to end the abominable practice of forcing children to beg, especially at traffic signals and places of public gatherings in the city, has led to the rescue of 11 girls, 20 boys and a mentally-challenged woman here.

Salem district administration in coordination with YWCA, Don Bosco Anbu Illam, Salem Corporation and police launched an intense day-long drive on Friday in which 14 boys and girls under the age of five, seven boys and girls in the age group of 5 to 10, eight boys and one girl in the age group of 10 to 15 were rescued from beggary.

Hence a comprehensive rehabilitative package would be put in place to prevent the recurrence.

Those who took part in the initiative included SMILE Project Director F. V. Viswanathan, UNICEF Child Protection Officer R. Vidyasagar, Don Bosco Anbu Illam Director Xavier, former YWCA President Surya Benjamin and employees of Child Line and Anbu Illam Don Bosco along with officials from Police and Corporation.

She said that rescued children were permitted by their parents to beg again.

TO BE REHABILITATED: A group of children who were forced to indulge in begging, who were rescued by the authorities in Salem on Friday. - PHOTO: P. GOUTHAM

cent livelihood. Many of these children had no house at all.

Hence steps had been taken to admit them in SMILE special schools.

They were all brought to a wedding hall where Collector J. Chandrakumar and other senior officials and social activists gathered to receive all 32 of them.

He said that steps would be taken to re-unite them with their families.

Government would provide necessary assistance to their families to ensure a de-

VIJAYAWADA: Child Rights Week celebrations: CHLDLINE Vijayawada organised 'Child Rights Week' celebrations from November 14 -20, 2010. The Child Rights Week celebrations saw activities such as a workshop on girl child issues and protection measures in Gudivada held on November 15.

Workshop on Protection of Child Rights: CHLDLINE Vijayawada organises workshop on 'Protection of Child Rights' on December 19, 2010 at the TANA Child Rescue Shelter in Hanumanpet. Addressing the gathering, K. Siva Sankar, Project Director, National Child Labour Project (NCLP), Krishna district said the police department must play an active role in protection of child rights. Any policeman, when came across a child in need of help, must take him under the department's protective wings and hand him over to the CHLDLINE and it was essential for the staff of the law enforcement department to enhance their awareness level on child-related issues like their rights and problems, he added.

EAST: This region caters to 32 CHLDLINEs across the states of West Bengal, Orissa, Bihar, Jharkhand, Meghalaya, Tripura, Manipur, Chattisgarh and Assam.

BERHAMPUR: Open House Session: More than 200 School Children were participated in the mega open house programme inaugurated by Bhima Manseth, Commissioner, Berhampur Municipal Corporation on April 30, 2010 at Guru Nanak Public School, Berhampur.

Safe School Campaign in Ganjam District: CHLDLINE Behrampur in association with OACRC, Bhubaneswar launched the safe and child friendly school campaign at Ramaharinagar Saraswati Sisubidya Mandir on November 29, 2010. 32 schools from the district participated. The programme was organised with a view to generate awareness among stakeholders on the subject as children face physical abuse including corporal punishment in the schools and promote the concept of child friendly schools & successful implementation of the Right to Free and Compulsory Education Act.



Towards a Child friendly environment: Safe School Campaign at Ganjam

BHUBANESWAR: CHLDLINE Awareness : CHLDLINE Bhubaneswar organised an awareness programme on CHLDLINE at Regional Science Centre, Bhubaneswar on November 30, 2010. CHLDLINE had a stall and put up colourful banners, posters and awareness materials. A large number of visitors visited the Stall and showed interest to know more about CHLDLINE Service.

CUTTACK: Taskforce meet: CHLDLINE Cuttack organised Taskforce Meet on Alternative care, Reference to foster care and child's rights was at YCDA, Bhubaneswar on December 23, 2010. Director, CHLDLINE, Cuttack shared the experience on alternative care on adoption, foster care and sponsorship.

DARBHANGA: Anti Trafficking Campaign: CHLDLINE Darbhanga was inducted as the District Level Committee for Combating Trafficking of Children and Women. A meeting was held under the chairmanship of the District Magistrate, Darbhanga regarding the formation of Anti-Human Trafficking Committee at District Level on June 5, 2010.

Child Rights Awareness Camp: An awareness camp on women and child rights was organised by District legal service authority of Darbhanga at District observation home on June 28, 2010.

DIMAPUR: Consultative meeting with Government officials and NGOs: CIF conducted a consultative meeting with government officials and NGOs on June 17 to discuss and assess on launching Childline 1098 in Dimapur. Mr. Sedevikho Khro, ADC, requested to all the stake holders to see to it that their responsibilities are carried out to the advantage of underprivileged children.

GUWAHATI: Task force meeting: On March 5, 2011, CHLDLINE Guwahati team attended task force meeting in chaired by The Labour Commissioner, Assam at the office of the Labour Commissioner. The Centre Coordinator, CHLDLINE Guwahati pointed out the lack of facilities for rehabilitation of rescued child labourers

IMPHAL: Sensitisation Programme: CHLDLINE Imphal conducts sensitisation programme to 19 students and 2 faculty members of Indira Gandhi National Tribal University Regional Campus, Manipur on October 21, 2010 at Imphal. CHLDLINE City Coordinator and Centre Coordinator conducted the programme. The team gave a brief introduction about the CHLDLINE services and also highlighted the intervention strategies used by CHLDLINE.

KOLKATA: Fun with volunteers from NYK: CHLDLINE in association with a group of 20 volunteers from the NYK Group of Companies in Kolkata and CINI Asha visited two shelter homes to interact with children and spread cheer. The bright eyed and innocent little boys were enthusiastic about the day. The hours just melted away as the NYK volunteers mingled with the enthusiastic kids for a story telling session, a presentation on health and hygiene, and a robust cricket match between two teams of boys which resulted in much laughter, tough competition and loads of fun.



Employees of NYK Line spent a day with children at a shelter home in Kolkata.



Regional Consultation Meet of CWC members: Sandeep Kumar Mitra and Saptarshi Hazra represented CIF at Regional Consultation Meet of the Members of the Child Welfare Committee organised by National Institute of Public Cooperation and Child Development (NIPCCD) from August 26-27, 2010 at Kolkata. The team made a presentation on the importance of networking and role of CHILDLINE. The team also shared CHILDLINE experience with the CWC members of West Bengal, Orissa & North Eastern States. The workshop was attended by the CWC members across Orissa, West Bengal and North Eastern States.

12th birth anniversary of CHILDLINE Kolkata: CHILDLINE Kolkata Celebrates 12th birth anniversary with pomp and gaiety. In attendance were Partha Roy, Member, Child Welfare Committee, Bipasha Roy, Member, Juvenile Justice Board, Sandeep Mitra, Head, ERRC, CIF.



Fun & frolic: Children at a story telling session

PATNA: Awareness: CHILDLINE hoardings are now at prime locations in Patna. The hoardings were developed by the Social Welfare Dept, Bihar in collaboration with Bihar State Milk Cooperative Federation Limited [COMFED].



CHILDLINE Xpressions: CHILDLINE hoardings in Patna.

PURNEA: Community meeting in Purnea: CHILDLINE hosted a community meeting at Daliya Sonabagh, Ranipatra, Purnea. The issues related to Children and their problems were discussed in the meeting. The team explained the how to dial 1098 in case of any child is found in distress.

SHILLONG: Film screening and Poster campaign: CHILDLINE Shillong organized a Film Screening and Poster Campaign on Human Trafficking and CHILDLINE on May 10, 2011. A Film on human trafficking was screened at BDPS Computer Institute to sensitize the students about various issued related to trafficking. On May 19, 2010, poster campaign was carried out in various schools and colleges to sensitize the teachers and students about the menace of human trafficking in the society.

SOUTH 24 PARGANAS: School Sensitization Programme: CHILDLINE South 24 Parganas conducted a series of school sensitisation program for students and school teachers on Child protection and Child rights. The aim was to bring significant changes towards attitude of teachers and create a platform for children to share their problems. Teachers from 15 schools participated in the programme.

PASCHIM MEDINIPUR: Awareness and Sensitisation programme: On June 17, 2010, CHILDLINE Paschim Medinipur in association with District Youth Coordinator sensitized 68 volunteers of Nehru Yuba Kendra at Chak Kumar Association for Social Service, Debra. Among 29 blocks Paschim Medinipur district, about two Volunteers working in each block by providing regular contact with the team members for the help for home visit, outreach programme, restoration etc.

Training programme for Child Welfare Officers: CHILDLINE Paschim Medinipur in association with UNICEF and Jayaprakash Institute of Social Change organised training Programme for the Child Welfare Officers. About 34 participants [29 CWO from 29 Police Station and 5 lady officer from Women Cell] were participated in programme.



WEST

This region caters to 23 CHILDLINEs across the states of Maharashtra, Madhya Pradesh, Gujarat and Goa

AHMEDNAGAR: Awareness at the Bus stand: CHILDLINE Ahmednagar organised awareness programme on CHILDLINE at Tarakpur Bus Stand on October 23, 2010. With special CHILDLINE T-shirts, caps, banners and posters, the programme was a grand success. Mr.Jagtap, incharge, Bus depot, Ahmednagar inaugurated the programme. CHILDLINE stall was put up in Tarakpur bus stand premises. This also helped to mobilise volunteers for CHILDLINE.

GWALIOR: Educational support: CHILDLINE Gwalior with support from Shaheed Sushil Kumar Sharma Foundation and Rotary club, Gwalior provided educational support to 19 children. Dr. M.K.Sharma Secretary, Shaheed Sushil Kumar Sharma Foundation, Sanjay Jain, Member, Rotary club, Gwalior were present at the occasion. 46 under privileged children were also provided free computer education.

INDORE: Awareness programme for Police Constables: One day awareness program for police constables was conducted by CHILDLINE Indore at S.P Office premises on June 24, 2010. About 25 Head Constables attended various sessions taken by City Coordinator, CHILDLINE Indore. The programme aimed at creating better awareness among the participants and it was an outcome of the CAB meeting conducted in the month of June.



Orienteing Police personnel: CHILDLINE awareness programme in Indore

MUMBAI: CHLDLINE Mumbai on Child beggary Task Force: CHLDLINE Mumbai was inducted as a member of Child beggary Task Force formed by Department of Women and Child Welfare. The task force consists of Department of Women and Child development (DWCD) officials, City Police, Juvenile Aid Police Unit (JAPU), Members of Child Welfare Committee, Doctors from Government hospital, CHLDLINE team, representatives from Salaam Balaak Trust, Pratham.

The drive will first focus on signals and religious places in Mumbai and will gradually cover other parts of the state. On 12th of February, 2011, the Task force rescued 27 children from Gate of India area and the children were sent to Children's home, Dongri, Mumbai.

Mumbai CHLDLINE Birthday Party 2010: CHLDLINE Mumbai celebrated CHLDLINE's 14th anniversary on November 14, 2010 at BMC Krida Bhavan, Dadar; a tradition followed each year with much enthusiasm and excitement. 1000 Street children from across Mumbai, Thane and Kalyan from CHLDLINE partners' shelter came for the Party with much enthusiasm and energy who performed group dances, solo songs, mimicry and other activities.



Birthday Bash: 1000 Street children participated in the party in Mumbai



Afghanistan-India Peer Exchange Programme: CHLDLINE India Foundation hosted a five-day Peer Exchange for the Child Helpline Afghanistan from January 31 to February 4, 2011. CHLDLINE team members not only oriented the participants on the mission, principles of CHLDLINE India but also guided them through the day-to-day running of the CHLDLINE. The team also shared strategies and experiences with the Afghanistan Child Helpline team.

The exchange programme aimed at sharing knowledge and effective practices implemented by CHLDLINE India. The programme also gave insights to the participants on concepts of child rights, journey of CHLDLINE, CHLDLINE models, Call response, Credo of CHLDLINE, and Basic steps of intervention, Awareness strategies, Documentation, and CHLDLINE Child Protection Policy.

Field Visit: The programme took the participants to CHLDLINE partner organizations and to the representatives from the Allied system such as members from the Juvenile Justice Board, Kolkata, the Child Welfare Committee of Kolkata and the legal advisor of CHLDLINE from the Law University of National University of Juridical Sciences, Kolkata.

Child Helpline Afghanistan is currently in the process of setting up the child helpline call centre and preparing awareness and outreach strategies to reach out to children and concerned adults.



Karima from Child Helpline Afghanistan making a point

Team Afghanistan & Team ERRC



International Sharing

Child Helpline International (CHI) along National Commission for Women and Children (NCWC) facilitated a brainstorming meeting in Bhutan on June, 2010. The key objective was to orientate key stakeholders on the concept of a national coordinated child helpline and to determine a roll-out plan for the initiative. Ms. Kajol Menon, Executive Director of CHLDLINE India and CHI regional representative for Asia-Pacific shared experiences and best practices from CHLDLINE India.

COMMUNICATE

To make child protection everybody's priority



A key mandate of CIF is to promote the cause of Child Protection through awareness and advocacy within the society. To achieve this, CIF has been continuously working towards strengthening the brand equity of CHILDLINE and raising resources from public and private trusts, corporates, events and other initiatives.

Child Sexual Abuse (CSA) Campaign in Schools

Mumbai, January 2011

CIF launched a significant initiative in the CSA awareness space. The program aims to reach 1000 schools, 1 million children and their families. The program, supported by funding from HDFC, is carried forward by trained volunteers, each of whom is allotted a list of schools to complete according to her area and language preference.

A vast majority of children never open up about the sexual abuse they face, blaming themselves for what happened, or realizing too late that they were in fact being subjected to abuse.

Most people tend to dismiss such cases as random occurrences, which are not necessarily indicative of the society at large. However, statistics prove otherwise. India has the disgraceful distinction of having the world's largest number of sexually abused children; with a child below 16 years raped every 155th minute, a child below 10 every 13th hour and one in every 10 children sexually abused at any point of time.

A study by the Union Ministry of Women and Child Development (MWCD) also shows that 53 per cent of the interviewed children reported having faced some form of abuse. Contrary to the common misconception, boys are in fact as vulnerable to abuse as girls are.



Man held for raping daughter for 2 months

Yogesh Joshi

yogesh.joshi@hindustantimes.com

PUNE: A truck driver from Ahmednagar, 120 km from Pune, was arrested on Friday for allegedly raping his 13-year-old daughter repeatedly over two months.

The accused, Balasaheb Putale, also allegedly molested his 11-year old daughter. The incident came to light when the victim approached the police, after

having confided in one of her close relatives who told her to contact Childline, an organisation that works for child rights.

The accused first made sexual advances towards his older daughter, when he lost his wife three months ago. "He initially molested his daughter several times before raping her on various occasions," said Assistant Superintendent of Police, Jyoti Singh, who is the investigating officer in the case.

The girl initially resisted her father's advances until he began threatening her. The accused allegedly even beat both his daughters. Singh said Putale also tried to rape the younger daughter; but her older sister came to her rescue. The girl called Childline where volunteers asked her to lodge a police complaint. The police arrested Putale minutes after the complaint was filed.

The court remanded Putale in police custody till April 22.

MINOR GIRL GANGRAPE IN GUJARAT

A minor girl was allegedly gang-raped by two men in Angreshwar village of Bharuch district on Friday, the police said.

The incident took place when the 14-year-old girl was alone in her house in the village, as her parents had gone to work in the fields, two men entered the house and gang-raped her.

(With PTI inputs)

This alarming state of affairs prompted CIF to take action, as the need of the hour is a prevention and awareness program for the community i.e children, parents and schools in relation to this widespread issue. The 'three pillars' to Child Protection are seen as Prevention, Intervention and Rehabilitation. Though CIF plays an important role in all three, the 1098 service is more geared towards Intervention and Rehabilitation.

Specifically in the case of Child Sexual Abuse, prevention is in fact the most important of the three, because if the case is allowed to reach an intervention stage, the child has already faced abuse, and the damage has been done. The scars left by the abuse they face, run deep, influencing all areas of the child's life, right from their personal relationships to professional lives. Moreover, the experience of abuse can lead to anxiety disorders, substance abuse and depression among other issues.

Program model: Though there are already a few programs targeting parents and schools on the issue of CSA, children, who are at the receiving end of this abuse, are largely ignored when it comes to preventive communication programs. CIF's program aims to change this situation, by breaking the communication barrier between parents and children to openly discuss this issue, and encourages children to break the silence about a 'touching problem' and communicate with a trusted adult on issues related to the subject.

Volunteers are required to go through an intensive 2-3 day training program in the beginning of the programme, comprising of knowledge and skill components and also a session which trains them to deliver the programme on safe and unsafe touch in an age appropriate manner.

The school program is in no way a sex education course, rather uses a simple story telling method in schools to introduce children to the concepts of safe and unsafe touch, and what to do if they find themselves in an uncomfortable situation. Each school takes about 11 hours to complete around 20 sessions. Each session is designed to fit into one class period i.e 35-40 minutes.

Volunteers from Different Walks of Life Unite for CSA Awareness

Mumbai, January 15: The first of the three workshops for training volunteers in Child Sexual Abuse (CSA) awareness saw participation from 28 enthusiastic volunteers, from diverse walks of life. Students, teachers and parents attended the four day workshop, while 13 resource persons took them through various aspects of CSA.

The CSA awareness workshop was conducted at the Young Men's Christian Association (YMCA) International House, Mumbai Central from 12 th January to the 14 th January, culminating in a practical training session on 15 th January in two schools. The principal objectives of the workshop was to equip all volunteers with an overview of CSA related issues (knowledge) and to provide them with skills training in communication to prepare them for taking on the task of sensitising children in schools.

Dr. Asha Bajpai, Faculty Member, Tata Institute of Social Sciences (TISS) session on laws, proved to be an eye opener for the volunteers, when the fact that there is no Law specific to CSA available in India. Various laws that are currently used to cover CSA cases were discussed in detail. For clarity on the penalties awarded for cases of CSA, Dr. Bajpai used examples of the Freddy Peats case in Goa, the Swiss couple's case and the Prem Sagar case in Mumbai.

The last session on Day 1 was one that participants had been waiting for. Volunteers initially had only a vague idea on the '1098 service and how it works'. The session to provide clarity on the service was conducted by Kiran More, from the Committed Communities Development Trust (CCDT). More took the participants through the processes that are put in place once a call is received on 1098, and also helped them understand the partner network of CHILDLINE consisting of collab and nodal partners.

Participants at the workshop.



Jaya Aiyappa, a counselor and sex educator who conducted the 'Child Psychology' session, while agreeing with Dr. Mehta's care and compassion approach added, "It's crucial for parents and teachers to always 'be there' for children, believe in them and use non threatening mediums such as play therapy to help the child heal." Discussing how the impact of CSA differs on the basis of the severity, identity, duration and the age at which abuse takes place, Aiyappa also helped volunteers understand a child's feelings of guilt, shame, betrayal, powerlessness and helplessness.

On being asked how to understand if there's a case of sexual abuse or not, she replied, "always look for cases where they may be a high index of suspicion. For example, a child was brought to me who was burnt only from waist down. This should immediately make one suspicious because the only way this can happen is when the child has been made to stand in boiling water."

Dr. Prasad also shared details of various tests that a doctor conducts during the medical exam of the victim, such as Hepatitis B, HIV/AIDS and other STDs.

Sheela Sail, Deputy Commissioner of Police-Enforcement, Mumbai Police explained in her session about filing a First Information Report (FIR), medical examinations and submission of charge sheets. Sail also took the volunteers through the concurrent action the police force takes once an FIR has been filed by persons familiar with the case.



Sheela Sail explaining a session on Police Procedures and Protocols for CSA cases.

**Events
Delhi Marathon
November, 2010**

CHILDLINE participated in the Airtel Delhi Half Marathon 2010 at Central Civil Services Ground on November 21, 2010. CHILDLINE marked its presence with a team of 43 children and adults all waving their flags and banners and lustily singing the CHILDLINE Song "Dus Nau Aath" along the race route. There were runners dressed in CHILDLINE T-shirts & caps brandishing placards and waving CHILDLINE flags and banners. Their vociferous chants did not go unnoticed with the audience.

Preet Dhupar ran as a Dream Challenger while Rajeev Vaid as Dream Maker. "CHILDLINE is in aid of children and children have always pulled at my heartstrings, added to that was the challenge to my own self to be able to collect money and do the run. I have also been fortunate that I have had the continued support of friends that keep me in the run every year and it is brilliant that new people also contribute each year and I wish that I could do more", said Preet Dhupar, at her 5th consecutive run for CHILDLINE at ADMH .

Rajeev Vaid who ran as a as Dream Maker said, "In the daily grind of career, achievements, and self-fulfillment, it is great to take time out and do something completely selflessly. Running the Marathon for CHILDLINE was indeed an incredible experience.

Supporters:



Dream Challenger Preet Dhupar



Dream Maker Rajeev Vaid



**Mumbai Marathon
January, 2011**

Like every year, the Standard Chartered Marathon brings alive the spirit of Mumbai. People of all ages chant slogans, wave flags, blows whistles or simply just cheer the runners on.

While the CHLDLINE team and the playful children chanted 1098 slogans with Shobhaa De (writer, journalist) to complete the race, the Half Marathon runners were already nearing the finish line. Amongst them were Sunil Rawlani (VP, HDFC Insurance), Madhusudhan Menon (MHFC), Gurpreet Singh, Tasneem Lakdawala, T. J. Matthew, Nikhil Kejriwal and CHLDLINE's very own Brijesh Mishra and Sudeesh PM!

Of these ardent supporters, Star TV, Vodafone, Sanofi Aventis, TATA AIG and DSP Bankam ran for the Corporate challenge teams whilst MHFC (Micro Housing Finance Corporation), Marvel, Serum, Sampark, Viacom, RBS, Deloitte and Search Quest ran with the CHLDLINE team.

This year a total of 325 zealous individuals walked and ran to support CHLDLINE. The children too, participated in the Dream Run and walked enthusiastically to the finish line.

We are proud to announce that Mihir Doshi (CEO, Credit Suisse) was the highest fund raising Dream Champion and Shobhaa De (writer, journalist) was the highest fundraiser amongst women. Both of whom raised above Rs. 25,00,000 for CHLDLINE.

CHLDLINE India Foundation was also the 2nd highest fund raising NGO at SCMM 2011.



Shobhaa De ran for CHLDLINE



Supporters:



**CSR Activities
Big Bazaar
December, 2010**

CHLDLINE India Foundation along with Future Group's Big Bazaar celebrated New Years Eve with children across the country.

The celebration was an informal fun filled event with food, music, dance and other fun activities for the children held simultaneously across 39 shelter homes in 39 cities on December 31, 2010.

Children were treated with a fabulous jugglery, magic shows, cake cutting, music, songs and dance while the hand printing done by the children was showcased at Big Bazaar stores in January 2011.

BIG BAZAAR



Turner Ben 10

On the occasion of Ben 10/10/10- October 10th 2010, Turner donated Rs.101010 to CHLDLINE



**Toofles
CEO Ramp Walk**

Marten Pieters, CEO, Vodafone walked for CHLDLINE and raised Rs.2,00,000



Aditya Birla Group

Mrs. Neerja Birla who supported CHLDLINE during CHLDLINE Se Dosti in 2010, donated a generous amount of Rs. 9,60,000 towards medical aid for 6 children suffering from life-threatening illnesses. Most of these children have undergone surgeries.



Other activities

School programmes

In 2010-11 CIF contacted about 700 schools in 40 cities. About 95,000 children got acquainted with CHILDLINE and the cause it works for. A mix of assembly talks, class talks and audio-visual programs were used to promote this campaign. Apart from students, teachers and principals even the parents were sensitized towards issues faced by children, especially marginalised children.

Direct Mailer



Sometimes one call can change a child's life or even save it. Help us in this endeavour. Be a part of it.

CHILDLINE 1098 service is a 24 hour free emergency phone outreach service for children in need of care and protection.

A new born baby girl, barely five days old, was left abandoned in a forest in Paschim Medinipur, West Bengal. The concerned locals who came across the baby rescued the child from the forest and took her to the Rural Primary Health Centre. CHILDLINE was contacted on 1098 by the Block Medical Officer of Health asking for immediate assistance. CHILDLINE team members admitted the child to the Midnapore Medical College and Hospital. The child was found in a critical condition and her left eye was partially eaten up by ants in the forest. When the condition of the child improved after intensive treatment, she was produced before the Child Welfare Committee. Later the child was placed with the Adoption Placement Agency of the district and was subsequently adopted by a couple.

Rahul, a five year old boy from Kangur was missing from home since 2000. His parents called up CHILDLINE 1098 and requested for help. The call was flashed to the CHILDLINE network across the country. In May 2009, CHILDLINE Kochi learnt that a boy by the name Rahul, aged 14 years, from Kangur, was residing at a shelter at Kochi. Childline Kangur was immediately informed and with the help of the local police, they located the parents and subsequently confirmed the identity of the child and Rahul was finally restored to the family.

When Charu was all of three years her mother, who was a domestic help, died leaving her with the grandmother who was blind. The grandpa did not have the means to look after Charu. With the help of her neighbours, she brought Charu to the Nagpur office of CHILDLINE. After the completion of formalities, CHILDLINE was able to place Charu in a home for children, safe and secure.

Just three of the hundreds of calls CHILDLINE receives on 1098 everyday, for care and protection.

With each call comes the assurance that the child will be met within an hour's time to address the child's needs and to ensure that the child is in safe hands.

Responding to a call at CHILDLINE is not just about answering the phone. With each call one more child is returned her childhood. With each call one more child is protected.

From a single phone outreach centre at Mumbai in 1996, receiving around 6000 calls annually, CHILDLINE has come a long way with a coverage of 91 cities today, receiving about 22,00,000 calls annually. Children call for shelter, restoration, schooling, education, medical help, protection from abuse and even for guidance. Anyone can call and report cases where an intervention by CHILDLINE is required.

CHILDLINE INDIA FOUNDATION
2nd Floor, Nanachowk, Municipal School
Near Freni Bridge, Grant Road West, Mumbai 400 007.

website : www.childlineindia.org.in
email : resources@childlineindia.org.in
Phones : 022-25810119 / 1098, Extn. 119

Registered under Societies Registration Act 1860 No: 717/1999(BPT F-21743)
12 A IT Registration No. - TR34525

Your contributions to CHILDLINE India Foundation are **tax exempted** 100% under Sec 35 AC (for Rs 2000 and above) and 50% under 80 G (for below Rs 2000) of the IT Act. Cheques may be drawn in favour of CHILDLINE INDIA FOUNDATION. To avail of 35 AC the PAN needs to be provided.

Kajol Menon
Executive Director

Design: www.ashishgupta.com

Publications

ChildNET – National Trend Analysis Report

CIF's 'CHILDLINE Calling Is India Listening: Analysis of Calls to 1098' Volume V was published during this period. The volume V is based on the data compiled from January 2009 to December 2009.

The report covers national trends as well city level data on caller types, problems and interventions carried out by the CHILDLINE teams. The data provided by the cities has been utilised to compliment the ChildNET data. The first edition of the report has been used extensively by CHILDLINE partners and other child rights organisations to represent the problems of marginalized children in India.



CHILDLINE Calling Is India Listening

CHILDLINE in India
An analysis of calls to 1098

Volume-V

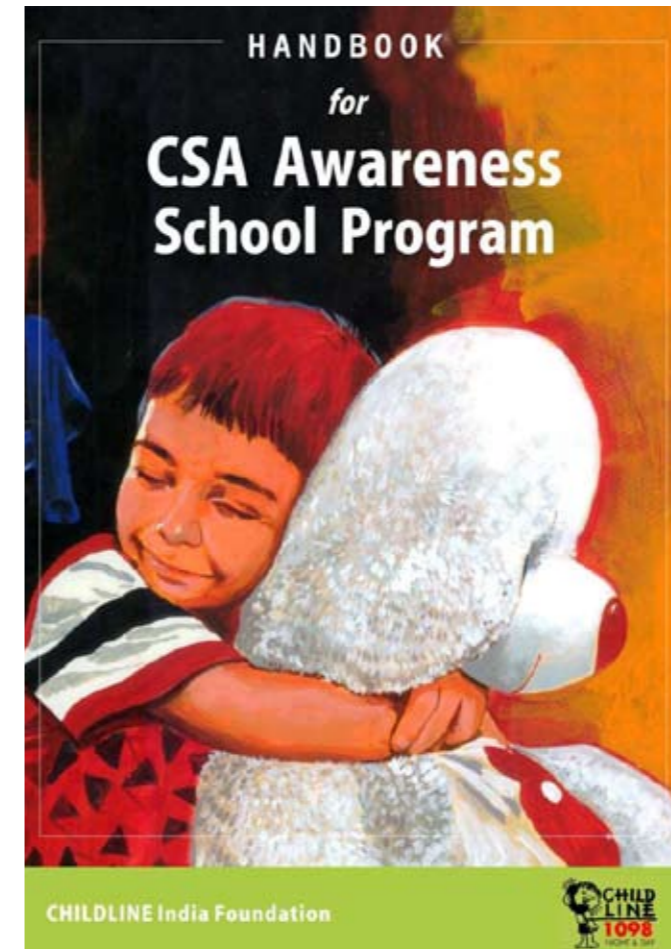
2009

Hello CHILDLINE

The Hello Childline Newsletter covers cases, interventions, events and highlights from the CHILDLINE cities. It serves to keep the network informed and connected. During the reporting period, two issues of the newsletter were published.

CSA Awareness Handbook

CIF published a Handbook on the Child Sexual Abuse awareness School Program in the month of February 2011. The Handbook outlines necessary information about CSA as well breakdown of all components of the project to be carried out by volunteers. The publication is supported by HDFC.



HANDBOOK
for
CSA Awareness School Program

CHILDLINE India Foundation

Film

Media Tools for Change

CIF in association with Academy for Educational Development and Whistling Woods International Film School hosted Media Tools for Change (MTC) program. A two member team from Iran, Alireza and Zeynab made an 8 minute film on CHILDLINE in September 2010 at Mumbai.

CHILDLINE film was launched on October 9, 2010 at Whistling Woods International Film School. The film was an attempt to understand how the 1098 phone number spells hope for millions of children across India. The film not only helps CHILDLINE in internal communication efforts towards outreach programs but also acts as a valuable tool for addressing external audiences.

Campaigns

SMS campaign GupShup

CHILDLINE India Foundation with support from Gupshup ran a SMS campaign. 10 million people in 7 cities namely Mumbai, Delhi, Bangalore, Chennai, Hyderabad, Pune and Ahmedabad were reached through this campaign held in the month of March 2011.

Online Campaign

The Google Adwords campaign started from February under sponsored links in 23 countries. As the search engine optimization (SEO) with Google was renewed, it allowed CHILDLINE to be amongst the top five entries in Google search for any 20 relevant words. This campaign resulted in doubling of the website traffic. The CIF website recorded the highest traffic in November 2010, over 13,000 visitors. Of these over 11000 visitors were first time visitors.

Telemarketing

Telemarketing is a new initiative undertaken by CIF in 2010 with the objective of fund raising and creating awareness about CHILDLINE. This process has been initiated in Mumbai, Delhi and Ahmedabad.

Child Protection & Child Rights (CP/CR) Section

The Child Protection / Child Rights section of the CIF website was updated and re-structured in October 2010. The purpose of this section is to locate crucial information about CP/CR in one space so as to make understanding and internalizing the concepts and commitments of this country and the world a simple process that is available to all.



Home Page | Child Protection & Rights | CHILDLINE 1098 Service | CHILDLINE India Foundation

CHILDLINE 1098
NIGHT & DAY

Support Us

CHILD Protection & Child Rights

The Child Protection and Child Rights (CP/CR) section is to provide a comprehensive base of knowledge regarding CP/CR in India, nationally and internationally. The section is for students, scholars, field workers, CHILDLINE staff and partners, and people generally interested in CP/CR. The section discusses the various issues faced by children in the world and specifically in India. It provides the various policy, legislative, programmes and budgetary allocations for children in India and connects these efforts to state, national, regional and international bodies and movements. The section also brings you an extensive library of downloadable files. The purpose of this section is to locate crucial information about CP/CR in one space so as to make understanding and internalizing the concepts and commitments of the country and the world a simple process that is



CHILDLINE organised a week-long awareness campaign – 'CHILDLINE Se Dosti' from the 8th -14th of November, 2010 to make ordinary citizens stakeholders in CHILDLINE 1098. The ostensible purpose of this campaign was to generate a Million 'Dosts' for CHILDLINE and acquaint people with Child Rights and Protection.

Be it a student, a taxi driver, an IT professional, a rickshaw puller or a housewife, it was the objective to reach out to people from different walks of life to get to know CHILDLINE, begin to care about vulnerable children and initiate action towards change.

The campaign included activities ranging from cricket matches in the Meerut, Kite flying in Udaipur, coolies in Baroda spreading awareness by wearing CHILDLINE Badges, a motorcycle rally in Berhampur, a signature campaign in Kochi, tying of Suraksha Bandhans to police personnel in Chennai to a CHILDLINE Bus creating hype in public spaces. This campaign was a step forward in achieving our vision of a 'child-friendly' nation.



Activities across India
CHILDLINE Bus

Palakkad: 300 buses help to spread awareness: CHILDLINE Stickers were pasted on 300 buses in city.



Mumbai, Calicut, Delhi and many other cities conducted this event. People from all across the country took their autos, cycles, bikes, cars and buses, decorated them with posters and banners and drove to the remote corners of the country to tell the public about CHILDLINE.



Suraksha Bandhan

The Suraksha Bandhan event was the act of tying a wrist band to all those individuals who have assisted CHILDLINE in protecting children. It signified CHILDLINE's appreciation for the continuous support provided by the Police Personnel, Labour Officials etc ever since its inception.

This was undertaken in Murshidabad, Kolkata, Mumbai, Bhubhaneshwar, Behrampur, Shillong, Indore, Coimbatore, Wayanad, Trichy, Eluru, Delhi, Jammu, Kanyakumari, Tirunelveli along with NICP workshops in some places.



CHILDLINE Walkathon

The first ever Walkathon in support of CHILDLINE was held on 14th November, 2010. This event in association with the Rotary Club of Mumbai, Queen's necklace began at the Police Gymkhana and continued along Marine Drive. Close to 300 people including young volunteers, social activists, friends and family of CHILDLINE participated in this walk. The most exciting part for the children was the performances by the International Clowns and the Police Band.

Rallies and awareness drives were held in Mumbai, Chandigarh, Agartala, Murshidabad, Cuttack, Shillong, Nasik, Bhopal, Ahmedabad, Tirunelveli, Cuddalore, Kannur, Malappuram, Bidar, Hyderabad and many other cities across India.

Ms. Neerja Birla taking the Dosti oath




Dial 1098
For any help my dost might need

Object / Oppose
To any harm being caused to my dost

Speak up
Against those who cause harm to my dost

Treat
My dost with dignity, respect and love
I, promise to be a true CHILDLINE dost

www.childlineindia.org.in
BE A PART OF THE CHILDLINE FAMILY

Dial 1098
For any help my dost might need

Object / Oppose
To any harm being caused to my dost

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BE A PART OF THE CHILDLINE FAMILY



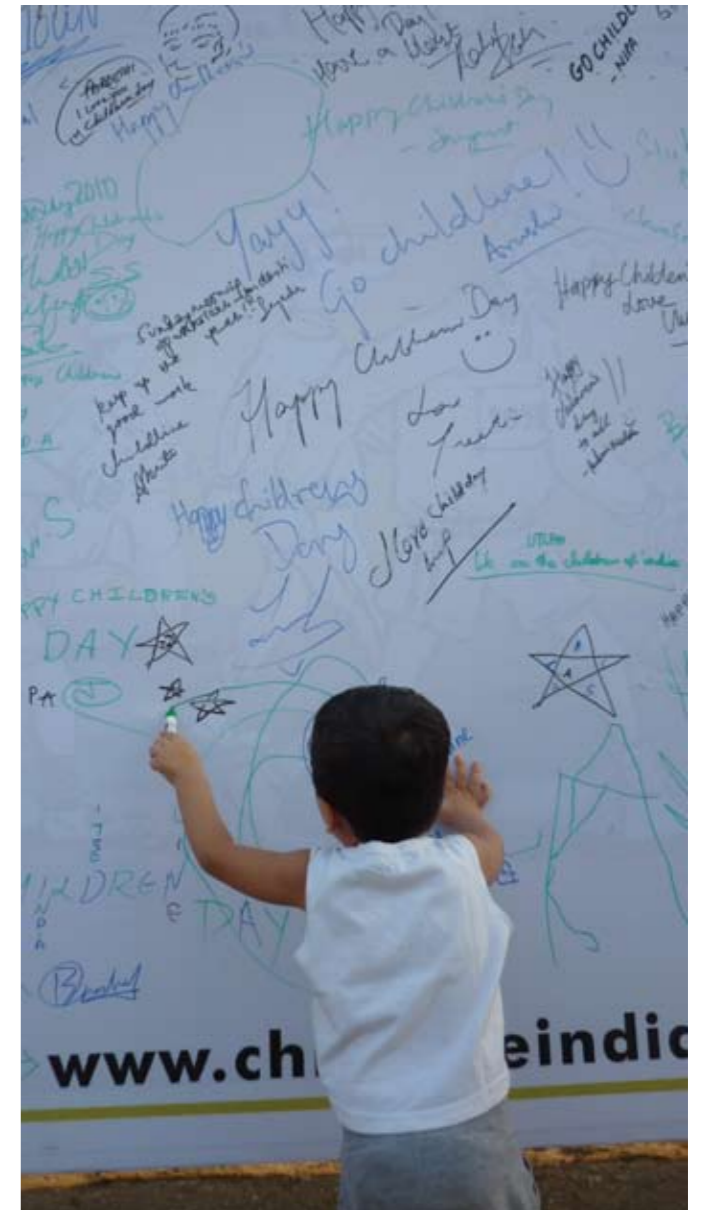
Children's Day Celebrations

The Birthday Party was conducted in Purnea, Murshidabad, Kolkata, Mumbai, Delhi, Bhopal, Kochi, Bangalore and Allahabad. Children participated in dance, painting competitions and entertainment programmes.



Signature Campaigns

People across India took the Dosti Oath, but pledging to be 'True CHILDLINE Dosts'. Signature campaigns to take the oath were held in Cuttack, Behrampur, Kochi, Malappuram, Mumbai etc.



Street Plays

Through the medium of street plays, we were able to reach the masses by enacting instances of rescue cases and acquainting people with 1098. This time, children undertook the task of writing scripts and performing plays at different theatres and streets.

Jalebi Ink, a media content space for young people, staged a street play on Child Labour. This play presented a very real picture of the life of children working at Railway Stations as Child Labourers in Mumbai. Street plays were also conducted in Cuttack, Vijayawada, Kasargod, Meerut etc.

Short Story and Painting Competition

The idea behind this competition was to make children start thinking about child related issues and make them aware of the CHILDLINE 1098 service. The interpretations of the topics shared with the children were both interesting and fascinating. This event drew in over 300 schools and 12,000 participants. Ruskin Bond was the judge for the Short Story Competition.



South 24 Parganas:

Radio Show on Child Rights

The School of Women's Studies, Jadavpur University conducted a Radio show on Child Rights and the Integrated Child Protection Scheme (ICPS).

Kolkata: Visit to BITM

One of the most exciting events during the Dosti week was the visit made by the children from Don Bosco Ashalayam Home to the Birla Industrial and Technological Museum. They were involved in various activities such as watching a TV Show, a 3D show, a coal mine show, creative sessions, a cultural programme and a performance by singer, Nipobithi Ghosh. The Director of BITM, representatives of the Allied Systems, CWC members, JJB Members and the Secretary of ASTEC, South Asia, were all present to cheer the children on.

This event received much acclaim in the Times of India, All India Radio, Friends Radio, FM Radio and Tara Music.



Puri: Workshop on Reading Skills

An innovative event for encouraging reading amongst children was conducted during the Dosti week. CHILDLINE Puri was well appreciated by the District authorities of SSA and received a citizenry felicitation for implementing Child Rights.





Financials for the year 2010-2011

Registered No: F - 21743 (Bom)
Name of the Public Trust : CHILDLINE India Foundation

REPORT OF AN AUDITOR RELATING TO ACCOUNTS AUDITED UNDER SUB-SECTION (2) OF SECTION 33 & 34 AND RULE 19 OF THE BOMBAY PUBLIC TRUSTS ACT

For the year ended 31st March, 2011

a)	Whether accounts are maintained regularly and in accordance with the provisions of the Act and the rules ;	Yes
b)	Whether receipts and disbursements are properly and correctly shown in the accounts ;	Yes
c)	Whether the cash balance and the vouchers in the custody of the manager or trustee on the date of audit were in agreement with the accounts;	Yes
d)	Whether all books, deeds, accounts, vouchers or other documents or records required by the auditor were produced before him;	Yes
e)	Whether a register of movable and immovable properties is properly maintained, the changes therein are communicated from time to time to the regional office, and the defects and inaccuracies mentioned in the previous audit report have been duly complied with;	Yes
f)	Whether the manager or trustee or any other person required by the auditor to appear before him did so and furnished the necessary information required by him ;	Yes
g)	Whether any property or funds of the Trust were applied for any object or purpose other than the object or purpose of the Trust ;	No
h)	The amounts of outstanding for more than one year and the amounts written off, if any;	Rs.204,697/- (Includes TDS Receivable of Rs.176,985/-) W/ off: Rs.122,012/-
i)	Whether tenders were invited for repairs or construction involving expenditure exceeding Rs.5,000/- ;	Yes
j)	Whether any money of the public trust has been invested contrary to the provisions of Section 35 ;	No
k)	Alienations, if any, of the immovable property contrary to the provisions of Section 36 which have come to the notice of the auditor;	Not Applicable
l)	All cases of irregular, illegal or improper expenditure, or failure or omission to recover monies or other property belonging to the public trust or of loss or waste of money or other property thereof, and whether such expenditure, failure, omission, loss or waste, was caused in consequence of breach of trust or misapplication or any other misconduct on the part of the trustees or any other person while in the management of the trust;	None
m)	Whether the budget has been filed in the form provided by rule 16A ;	No
n)	Whether the maximum and minimum number of the trustees is maintained;	Yes
o)	Whether the meetings are held regularly as provided in such instrument ;	Yes
p)	Whether the minute books of the proceedings of the meeting is maintained;	Yes
q)	Whether any of the trustees has any interest in the investment of the trust ;	No
r)	Whether any of the trustees is a debtor or creditor of the trust ;	No
s)	Whether the irregularities pointed out by the auditors in the accounts of the previous year have been duly complied with by the trustees during the period of audit ;	Not Applicable
t)	Any special matter which the auditor may think fit or necessary to bring to the notice of the Deputy or Assistant Charity Commissioner.	Not Applicable

For S.B.Billimoria & Co.
Chartered Accountants
Registration No.101496W

Mumbai
Dated: 30 September 2011

Kalpesh J. Mehta
Partner
Membership No.48791

THE BOMBAY PUBLIC TRUSTS ACT, 1950
SCHEDULE IX C
[Vide Rule 32]

Statement of income liable to contribution
for the year ended : 31st March, 2011

Name of Public Trust : CHILDLINE India Foundation

Registration No. E-21743 (Bom)

	Rs.	Rs.
I. Income as shown in the Income and Expenditure Account (Schedule IX) Includes Donations (Schedule 'E') & Fund raising event (Schedule 'G') taken at Gross amount.		85,617,597
II. Items not chargeable to Contribution under Section 58 and Rule 32 :	-	
(i) Donations received from other Public Trusts and Dharmadas	4,092,848	
(ii) Grants received from Government and Local authorities Grants received from Government of India 39,202,654 Grants received from Government of Karnataka 3,494,945 Grants received from Government of Kerala 17,642 Zilla Panchayat Gulbarga 493,564 NIPCCD 5,184,912	48,393,717	
(iii) Interest on Sinking or Depreciation Fund ...	-	
(iv) Amount spent for the purpose of secular education ...	-	
(v) Amount spent for the purpose of medical relief ...	-	
(vi) Amount spent for the purpose of veterinary treatment of animals	-	
(vii) Expenditure incurred from donations for relief of distress caused by scarcity, drought, flood, fire or other natural calamity	-	
(viii) Deductions out of income from lands used for agricultural purposes :		
a. Land Revenue and Local Fund Cess ...	-	
b. Rent payable to superior landlord ...	-	
c. Cost of production, if lands are cultivated by trust ...	-	
(ix) Deductions out of income from lands used for non-agricultural purposes : -		
a. Assessment, cesses and other Government or Municipal taxes	-	
b. Ground rent payable to the superior landlord ...	-	
c. Insurance premia	-	
d. Repairs at 10 per cent of gross rent of building ...	-	
e. Cost of collection at 4 per cent of gross rent of buildings let out	-	
(x) Cost of collection of income or receipts from securities, stocks, etc. at 1 per cent of such income	3,074	
(xi) Deductions on account of repairs in respect of buildings not rented and yielding no income, at 10 per cent of the estimated gross annual rent	-	
		52,489,639
Gross Annual Income chargeable to contribution Rs.		33,127,958

Certified that while claiming deductions admissible under the above Schedule, the Trust has not claimed any amount twice,
either wholly or partly, against any of the items mentioned in the Schedule which have the effect of double deduction.

Trust Address :
CHILDLINE India Foundation
2nd Floor, Nana Chowk Municipal School
Frere Bridge Low Level, Nana Chowk, Mumbai - 400 007

Chartered Accountants
Dated: 30 September 2011

Trustee
Dated: 30 September 2011

THE BOMBAY PUBLIC TRUSTS ACT, 1950

SCHEDULE VIII
[Vide Rule 17 (1)]

Name of Public Trust : CHILDLINE India Foundation
BALANCE SHEET AS AT 31st MARCH, 2011

(IN RUPEES)
Registration No. F-21743(Bom)

FUNDS & LIABILITIES	As at	As At	PROPERTIES & ASSETS	As at	As At
	31st March 2011	31st March 2010		31st March 2011	31st March 2010
Trusts Funds or Corpus:-			Immovable Properties:-		
Balance as per last Balance Sheet	3,953,113	3,835,613	Balance as per last Balance Sheet	-	-
Adjustment during the year	-	-	Additions during the year	-	-
Add: Corpus Donations received during the year	237,000	117,500	Less: Sales during the year	-	-
	4,190,113	3,953,113	Depreciation for the year	-	-
Other Earmarked Funds:-				-	-
Depreciation Fund			Investments:-		
Sinking Fund			GOI 8% Savings (Taxable) Bonds 2003	3,852,000	3,852,000
Reserve Fund				3,852,000	3,852,000
Other Earmarked Funds (Schedule 'A')	24,308,489	23,444,376	Fixed Assets:- (Schedule 'B')		
	24,308,489	23,444,376	Balance as per last Balance Sheet	2,194,777	1,312,648
Unrestricted Reserve Fund			Additions during the year	1,777,158	1,280,784
As per last account	-	2,398,181	Less: Disposals / Adjustments during the year	57,761	115,975
			Less: Depreciation for the Year	864,450	282,680
GOI - Block Grant:-				3,049,724	2,194,777
As per last account	8,458,882	9,343,899	Capital Work in Progress- Capital Advance	423,966	423,966
Add: Received during the year	178,989,802	93,297,685	Loans (Secured or Unsecured):-		
Less: Transferred to Income & Expenditure A/c	38,969,884	23,648,000	Good/ doubtful		
Less: Paid / Payable to Partner Organizations	98,659,903	70,534,702	Loans Scholarships	-	-
	49,818,897	8,458,882	Other Loans	-	-
GOI - Tsunami Relief:-				-	-
As per last account	611,141	611,141			
Add: Received during the year	-	-			
Less: Transfer to Income & Expenditure A/c	-	-			
	611,141	611,141			
Balance C/f	78,928,640	38,865,693	Balance C/f	7,325,690	6,470,743

Name of Public Trust : CHILDLINE India Foundation
BALANCE SHEET AS AT 31st MARCH, 2011(IN RUPEES)
Registration No. F-21743(Bom)

FUNDS & LIABILITIES	As at	As At	PROPERTIES & ASSETS	As at	As At
	31st March 2011	31st March 2010		31st March 2011	31st March 2010
Balance B/d	78,928,640	38,865,693	Balance B/d	7,325,690	6,470,743
NISD			Advances		
As per last account	24,878	24,878	To Trustees	-	-
Add: Received during the year	-	-	To Employees	-	-
Less: Transfer to Income & Expenditure A/c	-	-	To Contractors	-	-
	24,878	24,878	To Lawyers	-	-
NIPCCD			To Others / Deposits	2,286,702	1,627,745
As per last account	231,259	(202,747)	Income Tax Recoverable	426,546	204,657
Received during the year	5,771,504	5,973,091		2,713,248	1,832,402
Less: Transfer to Income & Expenditure A/c	5,184,912	5,539,085	Income Outstanding:-		
	817,851	231,259	Donation/Grant Receivable	279,158	-
Liabilities:-			Interest Accrued	2,231,045	1,531,289
For Expenses	8,404,736	2,665,644	Other Income	41,385	783,175
For Advances	58,187	1,106,690	Prepaid Expenses	427,626	186,236
For Rent and other deposits	-	-	Debit Balance in Earmarked Fund - SDTT	-	1,063,732
For TDS on Payment	452,381	71,031		2,979,214	3,564,432
For Block Grant	46,539,594	5,570,534	Cash and Bank Balances:-		
For Stale Cheque Liabilities	89,722	62,490	(a) In Current Account with		
	55,544,620	9,476,389	State Bank of India a/c no. 10271085946	3,180,490	6,972,852
Income and Expenditure Account:-			State Bank of India a/c no.10271086064	78,498,889	13,501,756
Balance as per last Balance Sheet	41,361,312	33,408,958	State Bank of India a/c no.10066940273	898,475	55,371
Add: Surplus for the Year	19,603,586	7,952,354	HSBC Bank a/c no. 030-536247-001	169,920	169,920
	60,964,898	41,361,312		82,747,774	20,699,899
			(b) In Saving accounts with		
			ICICI Bank a/c no. 000401148565 (Kolkata)	12,491	1,065
			ICICI Bank a/c no. 000401148566 (Delhi)	19,270	44,737
			ICICI Bank a/c no. 000401148567 (Chennai)	50,039	20,161
			ICICI Bank a/c no. 000401123643	16,025,732	(267,280)
			AXIS Bank a/c no. 465010100017499	2,595,110	26,808
				18,702,642	(174,509)
			Cash Bank Balance C/f	101,450,416	20,525,390
Balance C/f	196,280,887	89,959,531	Balance C/f	13,018,152	11,867,577

Name of Public Trust : CHILDLINE India Foundation
BALANCE SHEET AS AT 31st MARCH, 2011(IN RUPEES)
Registration No. F-21743(Bom)

FUNDS & LIABILITIES	As at	As At	PROPERTIES & ASSETS	As at	As At
	31st March 2011	31st March 2010		31st March 2011	31st March 2010
Balance B/d	196,280,887	89,959,531	Balance B/d	13,018,152	11,867,577
			Cash Bank Balance B/d	101,450,416	20,525,390
			(c) In Fixed Deposit account with		
			State Bank of India	41,540,149	36,041,138
			AXIS Bank	12,152	11,211
			ICICI Bank (Quantum Optima)	10,719,960	7,980,892
			ICICI Bank	29,503,284	13,500,000
				81,775,545	57,533,241
			(d) Cash in hand with		
			the Trustee		
			the Manager	36,774	33,323
			Imprest	-	-
				36,774	33,323
			Total of Cash and Bank	183,262,735	78,091,954
Total	196,280,887	89,959,531	Total	196,280,887	89,959,531

As per our report of even date

S.B.Billimoria & Co.
Chartered AccountantsMumbai
Dated: 30 September 2011Income Outstanding:
(If accounts are kept on cash basis)
Rent -
Interest -
Other Income -
Total -

TRUSTEE

**Schedule - IX
(Vide Rule 17(1))**

Name of the Public Trust: CHILDLINE India Foundation
Income & Expenditure for the year ending 31st, March 2011

(IN RUPEES)
Registration No. F-21743(Bom)

EXPENDITURE	1st April 2010 31st March 2011	1st April 2009 31st March 2010	INCOME	1st April 2010 31st March 2011	1st April 2009 31st March 2010
To Expenditure in respect of properties:			By Rent		
Rates, Taxes, Cesses	-	-			
Repairs and maintenance	-	-	By Interest on		
Salaries	-	-	Security (GOI 8% Saving Bond 2003)	307,409	172,829
Insurance	-	-	Loans	-	-
Depreciation (by way of provision of adjustments)	-	-	Refund on Income Tax	-	5,946
Other Expenses	-	-	Bank and Fixed Deposit	5,269,251	3,985,046
				5,576,660	4,163,821
To Establishment Expenses (Schedule 'C')	6,386,487	4,761,234	By Dividend		
To Remuneration To Trustees	-	-	By Donations in Cash or Kind (Net) (Schedule 'E')	8,805,170	5,379,596
To Remuneration (in the case of a math) to the head of the math, including his household expenditure, if any.	-	-	By Grants (Schedule 'F')	39,259,218	24,378,986
To Legal Expenses	-	10,000	By Income from other sources		
To Audit Fees	-	-	Award	-	300,000
To Contribution and Fees	662,559	1,264,340	Fund raising event (net) (Schedule 'G')	8,531,051	5,453,128
To Amount written off:			Birthday Party	370,864	259,760
(a) Bad Debts	122,012	-	Insurance Claim for loss by fire	-	154,521
(b) Loan Scholarship	-	-	Sundry Receipts	20,603	60,666
(c) Irrecoverable Rents	-	-		8,922,518	6,228,075
(d) Other Items	-	-	By Transfer from Unrestricted Reserves	2,398,181	-
Provision for Doubtful Debts	8,000	-			
To Miscellaneous Expenses	61,413	90,317			
To Depreciation	864,450	282,680			
Balance C/f	8,104,921	6,408,571	Balance C/f	64,961,747	40,150,478

**Schedule - IX
(Vide Rule 17(1))**

Name of the Public Trust: CHILDLINE India Foundation
Income & Expenditure for the year ending 31st, March 2011

(IN RUPEES)
Registration No. F-21743(Bom)

EXPENDITURE	1st April 2010 31st March 2011	1st April 2009 31st March 2010	INCOME	1st April 2010 31st March 2011	1st April 2009 31st March 2010
Balance B/d	8,104,921	6,408,571	Balance B/d	64,961,747	40,150,478
To Loss on sale/exchange of Fixed Asset	52,761	-	By Transfer from Earmarked Funds		
			Schedule 'A'	9,828,161	23,595,462
To Expenditure on Objects of the Trust			NIPCCD	5,184,912	5,539,085
(a) Religious	-	-		15,013,073	29,134,547
(b) Educational	-	-	By Deficit carried over to Balance Sheet	-	-
(c) Medical Relief	-	-			
(d) Relief of Poverty	-	-			
(e) Other Charitable Objects (Schedule 'D')	52,213,552	54,924,100			
To Surplus carried over to Balance Sheet	19,603,586	7,952,354			
Total	79,974,820	69,285,025	Total	79,974,820	69,285,025

As per our report of even date

S.B. Billimoria & Co.
Chartered Accountants

TRUSTEE

Mumbai
Dated: 30 September 2011

Amount in Rs.

Name of Other Earmarked Funds	Years	Opening Balance (1.4.10)	Add: Received during the year	Less: Returned/ Transfer / Adjustment during the year	Less: Capital Expenditure	Less: Transfer to Income & Expenditure A/c	Less: Written Back	Add: Transfer to Balance Sheet	Closing Balance (31.3.11)
a) Revolving Fund									
Sir Dorabji Tata Trust	2010-11	10,000,000	-	-	-	-	-	-	10,000,000
	2009-10	10,000,000	-	-	-	-	-	-	10,000,000
AGFUND Award	2010-11	3,936,967	-	-	-	-	-	-	3,936,967
	2009-10	3,936,967	-	-	-	-	-	-	3,936,967
b) For CIF Internal Cost									
HDFC for 'Head Salary'	2010-11	-	-	-	-	-	-	-	-
	2009-10	66,639	-	-	-	66,639	-	-	-
HDFC - for Sexual Abuse	2010-11	267,692	550,000	-	-	808,388	-	-	9,304
	2009-10	502,400	-	-	58,500	176,208	-	-	267,692
Pirojsha Godrej Foundation - Centralized	2010-11	915,032	-	-	299,226	438,179	-	-	177,627
Call Centre	2009-10	500,000	500,000	-	84,968	-	-	-	915,032
The India Cements Ltd, Chennai CL	2010-11	443,654	-	-	-	-	-	-	443,654
	2009-10	443,654	-	-	-	-	-	-	443,654
Empowerment ARIES Innovative Project	2010-11	45,959	-	-	-	-	-	-	45,959
	2009-10	45,959	-	-	-	-	-	-	45,959
Plan International	2010-11	776,213	10,625	-	-	-	-	-	786,838
	2009-10	1,334,466	8,256,859	12,256	-	8,802,856	-	-	776,213
c) For CIF Outreach / Involvement									
Tsunami Relief	2010-11	2,300,663	-	-	-	-	-	-	2,300,663
	2009-10	2,639,427	-	338,764	-	-	-	-	2,300,663
Esther Benjamin Trust Earmarked Grant for Circus Rescue	2010-11	186,516	-	-	-	-	-	-	186,516
	2009-10	297,626	-	-	-	111,110	-	-	186,516
Earmarked for Bihar Flood Relief - Gen	2010-11	33,997	-	-	-	-	-	-	33,997
	2009-10	33,997	-	-	-	-	-	-	33,997
HDFC - for Bihar Flood Relief	2010-11	704,416	-	-	-	-	-	-	704,416
	2009-10	74,767	700,000	-	-	70,351	-	-	704,416

Amount in Rs.

Name of Other Earmarked Funds	Years	Opening Balance (1.4.10)	Add: Received during the year	Less: Returned/ Transfer / Adjustment during the year	Less: Capital Expenditure	Less: Transfer to Income & Expenditure A/c	Less: Written Back	Add: Transfer to Balance Sheet	Closing Balance (31.3.11)
General Earmarked for Kids of Mumbai	2010-11	15,335	-	-	-	6,151	-	-	9,184
	2009-10	-	17,000	-	-	1,665	-	-	15,335
RJF CIF Intervention Unit	2010-11	125,847	913,215	-	-	981,210	-	-	57,852
	2009-10	135,721	950,863	-	24,465	936,272	-	-	125,847
d) For Partner's Operating Cost									
HDFC - for Childline Amravati	2010-11	144,781	-	-	-	-	-	-	144,781
	2009-10	144,781	-	-	-	-	-	-	144,781
Govt. of Kerala - Earmarked for Kerala CL	2010-11	434,595	-	-	-	17,642	-	-	416,953
	2009-10	517,823	1,938,597	-	-	2,021,825	-	-	434,595
Govt of Karanataka - Earmarked for Karnataka CL	2010-11	567,201	4,875,000	-	-	3,494,945	-	-	1,947,256
	2009-10	-	780,000	-	48,360	164,439	-	-	567,201
RCM - Earmarked for Shelter Home	2010-11	538,418	-	-	-	506,506	-	-	31,912
	2009-10	1,575,000	132,245	-	-	1,168,827	-	-	538,418
SDTT for CHILDLINE - Bihar	2010-11	(1,063,732)	3,112,000	-	-	2,048,268	-	-	-
	2009-10	2,068,636	2,450,000	-	-	5,582,368	1,063,732	-	-
Volkart for salary of CIF Mumbai Partners	2010-11	124,532	-	-	-	118,685	-	-	5,847
	2009-10	349,471	-	-	-	224,939	-	-	124,532
Zilla Panchayat Gulbarga	2010-11	9,053	650,000	-	-	493,564	-	-	165,489
	2009-10	850,000	-	-	-	840,947	-	-	9,053
C&A Mode KG Grant for Agartala Shelter Enhancement	2010-11	245,744	-	-	-	226,115	-	-	19,629
	2009-10	(507)	1,087,443	-	60,481	780,711	-	-	245,744
Catholic Relief Service for Lucknow CP Meet	2010-11	6,240	-	-	-	-	-	-	6,240
	2009-10	6,240	-	-	-	-	-	-	6,240
Catholic Relief Service for Gulbarga NAS & Support to Partner Orgs.	2010-11	11,217	454,574	-	-	440,900	-	-	24,891
	2009-10	-	420,471	-	-	409,254	-	-	11,217
HSBC Earmarked Grant for Child Protection Shelter Homes	2010-11	-	1,135,818	-	-	-	-	-	1,135,818
	2009-10	-	-	-	-	-	-	-	-

Amount in Rs.

Name of Other Earmarked Funds	Years	Opening Balance (1.4.10)	Add: Received during the year	Less: Returned/ Transfer / Adjustment during the year	Less: Capital Expenditure	Less: Transfer to Income & Expenditure A/c	Less: Written Back	Add: Transfer to Balance Sheet	Closing Balance (31.3.11)
SARIQ Earmarked for Childline Organisations	2010-11	41,711	-	-	-	6,115	-	-	35,596
	2009-10	52,184	-	-	-	10,473	-	-	41,711
Stitching K Netherland	2010-11	312,063	-	-	-	-	-	-	312,063
	2009-10	2,324,749	-	-	-	2,012,686	-	-	312,063
e) For Capex Expenditure									
J&J Capital Expenditure	2010-11	635,468	-	-	-	-	-	-	635,468
	2009-10	635,468	-	-	-	-	-	-	635,468
Purchase of Capital Equipment	2010-11	90,055	-	-	-	-	-	-	90,055
	2009-10	156,484	-	-	66,429	-	-	-	90,055
f) For other Expenses									
CIF Decennial Activities	2010-11	16,574	-	-	-	-	-	-	16,574
	2009-10	16,574	-	-	-	-	-	-	16,574
General Education Project	2010-11	17,017	-	-	-	-	-	-	17,017
	2009-10	17,017	-	-	-	-	-	-	17,017
Children Emergency & Rehabilitation	2010-11	212,604	72,000	-	-	27,248	-	-	257,356
	2009-10	115,779	170,176	-	-	73,351	-	-	212,604
Responding to Children in Distress	2010-11	195,482	111,000	-	-	186,080	-	-	120,402
	2009-10	181,081	154,942	-	-	140,541	-	-	195,482
Sensitization Initiative for Child Protection	2010-11	22,330	-	-	-	21,330	-	-	1,000
	2009-10	21,300	1,030	-	-	-	-	-	22,330
Hospitalisation and Medical Expenses	2010-11	67,000	15,000	-	-	6,835	-	-	75,165
	2009-10	-	67,000	-	-	-	-	-	67,000
Providing Shelter and Education	2010-11	-	120,000	-	-	-	-	-	120,000
	2009-10	-	-	-	-	-	-	-	-
UWI for Critical Medical Cases	2010-11	-	36,000	-	-	-	-	-	36,000
	2009-10	-	-	-	-	-	-	-	-
TOTAL	2010-11	22,380,644	12,055,232	-	299,226	9,828,161	-	-	24,308,489
<i>Total Previous Year</i>	<i>2009-10</i>	<i>29,043,703</i>	<i>17,626,626</i>	<i>351,020</i>	<i>343,203</i>	<i>23,595,462</i>	<i>-</i>	<i>1,063,732</i>	<i>23,444,376</i>

CHILDLINE India Foundation
Schedule forming part of Accounts as at March 31, 2011

SCHEDULE 'B'
Fixed Assets

Assets	Gross Block				Depreciation				Net Block	
	As at April 01, 2010	Additions during the year	Disposals during the year	As at March 31, 2011	Upto April 01, 2010	Additions during the period	Disposals during the year	Upto March 31, 2011	As at March 31, 2011	As at March 31, 2010
Furniture & Fixtures (10%)	1,211,333	456,829	11	1,668,151	660,154	71,662	-	731,816	936,335	551,179
Computer (60%)	3,937,546	943,000	-	4,880,546	2,876,070	663,743	-	3,539,813	1,340,733	1,061,476
Office Equipment (15%)	1,319,613	377,329	62,950	1,633,992	737,491	129,045	5,200	861,336	772,656	582,122
Total	6,468,492	1,777,158	62,961	8,182,689	4,273,715	864,450	5,200	5,132,965	3,049,724	2,194,777
Previous Year	5,644,455	1,280,784	456,747	6,468,492	4,331,807	282,680	340,772	4,273,715	2,194,777	

CHILDLINE India Foundation
Schedule forming part of Accounts as at March 31, 2011

SCHEDULE 'C'

ESTABLISHMENT EXPENSES

	April 1, 2010 to Mar 31, 2011 Rs.	April 1, 2009 to Mar 31, 2010 Rs.
Electricity Charges	547,521	523,532
Rent	2,360,700	854,800
Bank Charges	10,916	56,301
Insurance	6,893	38,407
Communication	420,706	838,095
Conveyance & Travel	210,786	104,274
Postage / Courier	196,758	264,220
Printing and Stationery	285,473	341,123
Repair and Maintenance	1,116,027	634,808
Food and Accommodation	35,999	285,198
Brokerage Charges	260,720	76,000
Books/Periodicals/Software	38,335	3,370
Staff Welfare Expenses	142,090	116,621
Staff Development / Training Exp	62,345	7,400
Professional Fees	505,992	419,943
Others Expenses	185,226	197,142
Total	6,386,487	4,761,234

CHILDLINE India Foundation
Schedule forming part of Accounts as at March 31, 2011

	April 1, 2010 to Mar 31, 2011 Rs.	April 1, 2009 to Mar 31, 2010 Rs.
SCHEDULE 'D'		
Other Charitable Objects		
Salaries/ Honorarium (Refer Note)	17,474,999	10,909,438
Awareness & Advocacy	-	5,087
CLB - Activities	102,491	88,225
Communication & Start. Init	897	-
Preparatory / Monitoring Expenses	351,033	455,420
General Service City Level Expenses	-	530,630
Street Children Scheme - Inspection Charges		3,309
Childline Birthday Party	221,404	166,377
Childline Birthday Party Delhi	109,927	-
General Administration Bill Desk	-	1,686
General Expenses	-	237,724
GOI Awareness & Advocacy	4,997,589	5,028,558
GOI Centralised Call Centre Expenses	4,758,746	4,425,495
GOI Research & Documentation	1,960,151	1,684,914
GOI Services Expenses	5,716,412	1,637,292
GOI Legal Intervention	-	91,879
GOI Staff Training	1,506,830	523,519
NIPCCD NICP Workshop	2,197,264	2,285,846
NIPCCD REGIONAL MEET EXP	2,640,592	1,833,145
NIPCCD Director Workshop	-	1,230,837
NIPCCD CCC	156,144	-
NIPCCD Task Force Meet (nicp)	190,912	-
NIPCCD- Child Protection workshop	-	57,768
NIPCCD Cons with Allied Multi Allied System - East	-	40,673
NIPCCD Cons Multi Allied System - South	-	47,368
NIPCCD - Missing Children Workshop	-	43,448
Sub Total	42,385,391	31,328,638

	April 1, 2010 to Mar 31, 2011 Rs.	April 1, 2009 to Mar 31, 2010 Rs.
Earmarked Expenses		
GI- Children's Emergency & Rehab Fund	27,248	-
GI - Hosp & Med. Resp to Critically Ill	6,835	-
GI - Respond Children in Distress Fund	45,080	-
GI - Sensitization Initiative Fund	21,330	-
GOK - Earmarked for Prep Act & Project cost	3,494,945	164,439
HDFC Earmarked for Bihar Flood	-	70,351
HDFC Earmarked for Sexual Abuse	808,388	176,208
HDFC Earmarked for Head Salary	-	66,639
RJF CIF Intervention Unit (Refer Note)	981,210	936,272
RCM - Earmarked for Shelter Home	506,506	1,168,827
SDTT Earmarked for Bihar Childline	2,048,268	5,582,368
State Govt of Kerala for Kerala CL	17,642	2,021,825
Pirosha Godrej for CCC	438,179	-
Volkart for salary of CIF Mumbai Partners	118,685	224,939
Zilla Panchayat Gulbarga	493,564	840,947
Responding to Children in Distress	141,000	140,541
Emergency & Rehabilitation	-	73,351
Plan International	-	8,802,856
C&A Anwasha Child Shelter Home - Agartala	226,115	780,711
CRS Need Assessment Study - Gulbarga	440,900	409,254
General Earmarked for Kids of Mumbai	6,151	1,665
EBT Circus Rescue Project	-	111,110
SARIQ Childline Organisation Expenses	6,115	10,473
SKN A&A Activities, NAS & Partner Organisations	-	2,012,686
	9,828,161	23,595,462
Total	52,213,552	54,924,100

Note : Includes an amount of Rs.23,18,051/- (Previous Year Rs.19,63,689/-) paid to consultants, accountant and administrative staff which in the view of the management is incurred towards charitable objects.

CHILDLINE India Foundation
Schedule forming part of Accounts as at March 31, 2011

Donation
SCHEDULE 'E'

	April 1, 2010 to Mar 31, 2011 Rs.	April 1, 2009 to Mar 31, 2010 Rs.
General	1,573,262	1,539,017
Direct Online	58,800	53,100
Bill Desk	149,025	-
School Fund Raising	3,312,013	3,027,784
Accentive	33,000	-
Childline Se Dosti	1,010,204	-
Direct Mailer	431,780	494,104
Joy of Giving	5,000	58,430
Tele Marketing	7,144,082	-
Axis Bank	-	176,693
NGO Fund Raiser	-	192,105
	13,717,166	5,541,233
Less: Expenses		
Direct Online	19,450	6,364
Bill Desk	859	-
School Fund Raising	6,910	48,877
Childline Se Dosti	743,480	-
Direct Mailer	11,000	3,122
Tele Marketing	4,130,297	-
Joy of Giving	-	101,280
NGO Fund Raiser	-	1,994
	4,911,996	161,637
Total	8,805,170	5,379,596

CHILDLINE India Foundation
Schedule forming part of Accounts as at March 31, 2011

SCHEDULE 'F'

	April 1, 2010 to March 31, 2011 Rs.	April 1, 2009 to March 31, 2010 Rs.
Grants		
Government of India -CIF	38,969,884	23,648,000
Government of India -CLB	232,770	259,580
GOI Street Children	-	471,406
General Administration	56,564	-
Total	39,259,218	24,378,986

CHILDLINE India Foundation
Schedule forming part of Accounts as at March 31, 2011

Fund Raising Event

SCHEDULE 'G'

	April 1, 2010 to March 31, 2011 Rs.	April 1, 2009 to March 31, 2010 Rs.
DONATION		
Mumbai Marathon 09-10	10,598	4,636,974
Delhi Half Year Marathon	885,873	995,271
Mumbai Marathon 10-11	8,071,120	-
Childline Evening	-	919,675
	8,967,591	6,551,920
Less: Expenses		
Delhi Half Marathon	17,280	11,392
Mumbai Marathon	713,501	147,405
Childline Evening	-	939,995
	730,781	1,098,792
	8,236,810	5,453,128
Registration Income		
School Fund Raising	294,241	-
Total	8,531,051	5,453,128

SCHEDULE 'H'

Significant Accounting Policies

- a) Financial Statements of the Foundation are prepared on accrual basis.
- b) Fixed assets are stated at cost less accumulated depreciation. Cost includes all expenses relating to acquisition and installation of these assets. Depreciation is charged on written down value basis at rates prescribed in the Income Tax Act, 1961. Assets acquired out of earmarked donations or received free are carried at nominal value.
- c) Depreciation is charged at the following rates:
- | | |
|----------------------|-------|
| Computer | : 60% |
| Office Equipment | : 15% |
| Furniture & Fixtures | : 10% |
- Assets less than Rs.5,000/- are charged to revenue expenditure.
- d) Donations received for restricted revenue funds are taken to the 'Funds and Liabilities' in the Balance Sheet. Expenses incurred are disclosed under the head "Expenses on the Objects of the Trust" with an equivalent amount disclosed under the head "Transfer from Earmarked Funds" in the Income and Expenditure Account. Amount received towards purchase of Fixed Assets, are shown under 'Earmarked Funds' and expenditure incurred, if any, will be debited to such earmarked fund.

SCHEDULE 'I'

NOTES TO ACCOUNTS

- a) Block Grant received from the Government of India and recorded as liability at the time of receipt, is disbursed to Partner Organisations on the basis of signed agreements between Childline India Foundation and Partner Organisations.
- The liability is reduced by disbursements made/payable to Partner Organisations. The expenditures of Partner Organisations are certified by professional accountants. The Management of Childline India Foundation relies on these utilization certificates which forms the basis of accounting of the expenditure.
- b) Fees payable to Charity Commissioner amounting to Rs.19,26,899/- for the years ended 31st March 2009 to 2011 has not been paid, as the authorities under instructions of the Bombay High Court are not collecting the fees.
- c) Previous year figures are regrouped wherever necessary to conform to this year's classification.

CHILDLINE INDIA FOUNDATION COMPLIES: CREDIBILITY ALLIANCE NORMS

1. Identity

Principle

- The Organisation should exist and be registered

Existence

- The organisation has been in existence for a minimum of 1 year from date of registration (√)
- The physical address given by the organisation is verifiable (As per Disclosure 2)

Legal Status

- The organisation is registered as Trust/Society/Section 25 Company (As per Disclosure 2)
- Registration documents of the organisation are available on request (√)

2. Visions and Impact

Principles

- The organisation be able to state what it is aiming to do and that it can also state achievement related to its Aim/Vision/Purpose/Objectives
- A shared vision / purpose / objective is articulated beyond the registration documents (√)
- Impact /Achievement/Output /Performance
- The organisation has defined indicator, which will measure its performance against its stated objectives (√)

3. Governance

Principles:

- The organisation is committed to and practice good governance especially because voluntary organisation draws upon public funds.
- The organisation has a governing board by whatever name called (√)
- Composition of the board:
 - At least 2/3 of Board members are unrelated by blood or marriage (√)
 - Not more than half the board members have remunerative roles (√)
- The Board meets at least twice a year with quorum (√)
- All remuneration and reimbursements to board members are to be disclosed (As per Disclosure 6)
- Minutes of Board Meetings are documented and circulated (√)
- A Board Rotation Policy exists and is practiced (√)
- The board approves programmes, budgets, annual activity reports and audited financial statements (√)
- The Board ensures the organisation's compliance with laws and regulations (√)

4. Operations

Principles

- The organisation must conduct its Programmes and Operations efficiently and effectively in the public interest
- Programme
- Activities to be in line with vision /purpose/objectives of the organisation (√)

Management

- Appropriate systems be in places for
- Periodic programme planning/monitoring/review (√)
- Internal control (√)
- Consultative decision – making (√)

Human Resources

- Clear roles and responsibilities for personnel (including volunteers) exist (√)
- All personnel are issued a letter of contract/ appointment (√)
- Appropriate personnel policy is in place (√)

5. Accountability and Transparency

Principles

- Organisations be accountable and transparent to internal and external stakeholders

Accountability

- Signed audited statement are available: balance sheet, income and expenditure statement, receipts and payments account, schedules to these, notes on account and the statutory auditor's report (√)

Transparency

- The organisation's Annual Reports be disseminated/ communicated to key stakeholders and available on request every year within 8 months of the end of the organisation's financial year (√)
- The organisation must disclose in its annual report, the salary and benefits of its Head, the 3 highest paid staff members and the lowest paid staff members (√)
- The distribution of staff according to salary levels must be disclosed in the annual report (√)

Disclosures as per Credibility Alliance Norms

Origin and brief history of the organisation

CHILDLINE – 1098 is the first and only emergency tele – help line service for children in need of care and protection. Since its inception in 1996, CHILDLINE today rings in 125 cities across the nation responding to a wide array of needs of children, ranging from medical assistance, shelter, rescue, repatriation/restoration, sponsorship, death related to emotional support and guidance.

CHILDLINE, is a unique model of networking partnership between Government Departments, Department of Telecommunications, Academic Institutions, NGOs, Corporate sector, concerned individuals and of course the children. CHILDLINE India Foundation is the central agency responsible for initiating, implementing and monitoring the CHILDLINE services and undertaking research, documentation, awareness, and advocacy in the area of child protection. CHILDLINE India Foundation also undertakes the initiation of specialized innovative need based services based on trends emerging from analysis of calls.

Registered Address

CHILDLINE India Foundation
2nd Floor, Nana Chowk Municipal School,
Near Grant Road Station, Mumbai – 400 007
Tel. No – 022 2384 1098, 022 2388 1098
Fax. No – 022 2381 1098
Website: www.childlineindia.org.in
Email: dial1098@childlineindia.org.in

Regd. Under the Societies Registration Act 1860
– No. 717, 1999 (BBS of 28/5/1999)

Regd. Under the Bombay Public Trusts Act 1950
– No. F – 21743 (BOM) of 10/1/2000

Regd. Under Sec. 12 A of Income Tax Act,
No. DIT (E)/MC/12-A/ 34326/99-2000

Name and Address of main Bankers

State Bank of India, D.N. Road Branch,
Fort, Mumbai – 400 001
ICICI, Ground Floor, Zenith House,
Keshavrao Khadye Marg, Mahalaxmi, Mumbai -400034

Name and Address of Auditors

Ms. S.B Billimoria and Co.
Chartered Accountants, 12, Dr. Annie Besant Road,
Opp. Shiv Sagar Estate, Worli, Mumbai – 400 018

Networks/Linkages

CHILDLINE, a network of 311 organisations works for children in need of care and protection. It's a network of Government organisations, Academic Institutions, NGOs, Corporate sector.

Reimbursements to Board members/ Trustees/ Shareholders

We are not reimbursing any travel and communication expenses for any of the Board Members/ Trustees/ Shareholders.

No.	Name	Positions	Salary (P.A)
1	Mr. D.K Sikri	Chair Person	Nil
2	Mr. S K Ray	Member	Nil
3	Mrs. Preeti Madan	Member	Nil
4	Dr. (Ms) Armaity Desai	Member	Nil
5	Mr. Nawshir Mirza	Member	Nil
6	Mr. Farrokh Kavarana	Member	Nil
7	Dr. Parasuraman	Member	Nil
8	Ms. Jeroo Billimoria	Member	Nil
9	Mr. F. C. Kohli	Member	Nil
10	Mr. Piyush Pandey	Member	Nil

Distribution of staff according to salary levels:

Gross Salary including benefits to staff	Male	Female	Total
Below 5000	03	00	03
5000-10000	06	01	07
10000-25000	36	17	53
25000-50000	13	04	17
50000-100000	02	03	05
Above 100000	00	00	00
Total	60	25	85

Head of the organisation (including honorarium): Rs.88,473/- pm
Highest paid full time regular staff: Rs. 88,473/- pm
Lowest paid full time regular staff Rs. 4,440/- pm

Total National visits by all staff during the reporting period: During the year, 331 official visits/tours were made. Out of this 146 were Networking visits, 174 prep visits and 11 In house training. Total expenditure for the National visits was 5,716,412.

Total International visits by all staff during the reporting period:

During the year the staff made 3 international visits to Spain, Bhutan & Chicago.

Name	Designation	Country	Purpose
Kajol Menon	Executive Director	Spain	CHI International Consultation, October 24-28, 2010
Kajol Menon	Executive Director	Bhutan	Invitee to CHI brainstorming meet, June 9-12, 2010
Nicole Menezes	Deputy Director	Chicago	Resource person for seminar on India's Children: preserving their rights, protecting their future, May 1, 2010

The organisers sponsored all the travel expenses for the visits of the staff members.

Statement of Grant by CIF to its partners and to CIF for its admin grant for 2010-11 as on 31st March,2011

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
1	South	Tamil Nadu	Chennai	Don Bosco Anbu Illam Social Service Society	Collab		426276	426276	852552
2	South	Andhra Pradesh	Hyderabad	SIDUR	Support		87999	87998	175997
3	South	Tamil Nadu	Coimbatore	Don Bosco Anbu Illam Social Service Society	Collab		449927	449926	899853
4	South	Kerala	Trivandrum	Don Bosco Veedu Society	Collab		426354	426354	852708
5	South	Kerala	Kochi	Don Bosco Sneha Bhavan	Collab		383568	383567	767135
6	South	Kerala	Kozhikode	Association for Welfare of the Handicapped	Collab		387107	387107	774214
7	South	Kerala	Trivandrum	Loyola Extension Services	Nodal		117471	117471	234942
8	South	Tamil Nadu	Trichy	SOC SEAD	Collab		453000	453000	906000
9	South	Tamil Nadu	Chennai	Indian Council for Child Welfare	Collab		394078	397556	791634
10	South	Tamil Nadu	Salem	The Salem Don Bosco Anbu Illam Social Service Society	Collab		381294	410024	791318
11	South	Karnataka	Mangalore	School of Social Work, Roshni Nilaya	Nodal		97159	97158	194317
12	South	Kerala	Wayanad	JVALA	Collab		453000	453000	906000
13	South	Kerala	Thrissur	St. Christina Holy Angel's Home	Collab		408622	408622	817244
14	South	Tamil Nadu	Chennai	Asian Youth Centre	Support		81182	81181	162363
15	South	Tamil Nadu	Tirunelveli	Tirunelveli Social Service Society	Collab		453000	453000	906000
16	South	Andhra Pradesh	Vijayawada	Forum For Child Rights	Collab		451250		451250
17	South	Andhra Pradesh	Vijayawada	Forum For Child Rights	Nodal		119750		119750
18	South	Andhra Pradesh	Hyderabad	Divya Disha	Collab		453000	453000	906000
19	South	Kerala	Trivandrum	Trivandrum Social Service Society	Support		79406		79406
20	South	Tamil Nadu	Coimbatore	Families For Children	Support		73363		73363
21	South	Kerala	Thrissur	Vimala College	Nodal		114047	114047	228094
22	South	Tamil Nadu	Madurai	Grace Kennet Foundation	Collab		451387		451387
23	South	Karnataka	Bangalore	Bangalore Oniyavara Seva Coota	Collab		453000	453000	906000
24	South	Andhra Pradesh	Vishakapatnam	UGC DRS Programme, Dept of Soc. Work, Andhra University	Nodal		119918		119918
25	South	Kerala	Kozhikode	Farook College	Nodal		98603	98602	197205
26	South	Kerala	Wayanad	Hilda Trust	Nodal		109561	91788	201349
27	South	Tamil Nadu	Salem	Young Women's Christian Association	Nodal		119625	119625	239250
28	South	Andhra Pradesh	Vishakapatnam	Priyadarsini Social Organisation	Collab	210160			210160
29	South	Tamil Nadu	Trichy	Bishop Heber College	Nodal		119937	119937	239874
30	South	Karnataka	Bangalore	APSA	Collab		451761	451760	903521
31	South	Kerala	Kochi	Rajagiri College of Social Sciences	Nodal		118535		118535

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
32	South	Tamil Nadu	Kanyakumari	Kottar Social Service Society	Collab		422413	422412	844825
33	South	Tamil Nadu	Cuddalore	Indian Council for Child Welfare	Collab		393836	394963	788799
34	South	Tamil Nadu	Kanchipuram	Asian Youth Centre	Collab		404422	404421	808843
35	South	Tamil Nadu	Nagapattinam	Avvai Village Welfare Society	Collab		447986	447986	895972
36	South	Tamil Nadu	Chennai	Department of Social Defence, Chennai	Nodal		79190	79189	158379
37	South	Tamil Nadu	Tirunelveli	Centre For Empowerment of Women	Nodal		119494		119494
38	South	Andhra Pradesh	Eluru	Social Service Society	Collab		447461	447460	894921
39	South	Andaman & Nicobar	Port Blair	Prayas Juvenile Aid Centre Society	Collab	185505	453000	453000	1091505
40	South	Andaman & Nicobar	Hut-bay	Prayas Juvenile Aid Centre Society	Support	24173	88000		112173
41	North	Rajasthan	Udaipur	Udaipur School of Social Work	Nodal		100999		100999
42	North	Rajasthan	Jaipur	I-India	Collab		391048	391047	782095
43	North	Rajasthan	Udaipur	Seva Mandir	Collab		403938	403937	807875
44	North	Delhi	Delhi	Delhi Brotherhood Society	Collab		395181	383116	778297
45	North	Uttar Pradesh	Varanasi	Sri Shanti Vikas Seva Sansthan	Support	48303			48303
46	North	Uttar Pradesh	Allahabad	Diocesan Development & Welfare Society	Collab		453000	453000	906000
47	North	Delhi	Delhi	Butterflies	Collab		408300	408299	816599
48	North	Chandigarh	Chandigarh	Post Graduate Institute of Medical Edu & Res	Collab		378753		378753
49	North	Chandigarh	Chandigarh	Youth Technical Training Society	Support		88000	88000	176000
50	North	Delhi	Delhi	Don Bosco Ashalayam	Collab		428370	428370	856740
51	North	Delhi	Delhi	Salaam Balaak Trust	Collab		445984	445983	891967
52	North	Uttar Pradesh	Varanasi	Gandhi Aahyayanpith	Nodal		98252	98252	196504
53	North	Uttar Pradesh	Gorakhpur	Purvanchal Gramin Sewa Seva Samiti	Collab		449372		449372
54	North	Rajasthan	Jaipur	Institute of Development Studies	Nodal		120000	120000	240000
55	North	Rajasthan	Kota	Rajasthan Bharat Scout & Guides	Nodal		118594	118593	237187
56	North	Uttar Pradesh	Meerut	Janhit Foundation	Collab		369267	434266	803533
57	North	Jammu & Kashmir	Jammu	Jammu Red Cross Society	Collab		376418	376418	752836
58	North	Jammu & Kashmir	Jammu	Jammu University	Nodal		82310		82310
59	North	Uttar Pradesh	Kanpur	Subhash Children Society	Collab		445406	445406	890812
60	North	Rajasthan	Jaipur	Jan Kala Sahitya Manch Sanstha	Collab		453000	453000	906000
61	North	Himachal Pradesh	Shimla	Himachal Pradesh Voluntary Health Association	Collab		400612	400612	801224
62	North	Uttar Pradesh	Gorakhpur	Development Initiatives by Social Animation	Nodal		120000	120000	240000
63	North	Haryana	Gurgaon	Shakti Vahini	Collab		392806	392805	785611

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
64	North	Rajasthan	Alwar	Nirvanavan Foundation	Collab		448428	448428	896856
65	North	Uttar Pradesh	Lucknow	Human Unity Movement	Collab		423658	423658	847316
66	North	Delhi	Delhi	Prayas Juvenile Aid Centre Society	Collab		445530		445530
67	North	Uttar Pradesh	Lucknow	NIPCCD	Nodal		78911		78911
68	East	Bihar	Patna	Bal-Sakha	Collab		421543	421542	843085
69	East	Meghalaya	Shillong	Bosco Reach Out	Collab		448980	448980	897960
70	East	West Bengal	Kolkata	Don Bosco Ashalayam	Collab		440098	440097	880195
71	East	West Bengal	East Medinipur	Vivekananda Lok Siksha Niketan	Collab		451867	451866	903733
72	East	Jharkhand	Ranchi	Samadhan	Support	28082			28082
73	East	Tripura	Agartala	Voluntary Health Association of Tripura	Collab		410950	410950	821900
74	East	West Bengal	Kolkata	Institute of Psychological & Educational Research	Support		88000	88000	176000
75	East	Assam	Guwahati	Indian Council for Child Welfare	Collab		428144	428144	856288
76	East	Orissa	Puri	Rural & Urban Socio-Cultural Help	Collab		452500	452500	905000
77	East	Orissa	Cuttack	Open Learning Systems	Nodal		119643	119643	239286
78	East	West Bengal	West Medinipur	Prabuddha Bharati Shishutirtha	Collab		424832	424832	849664
79	East	Orissa	Cuttack	Basundhara	Collab		452959	452959	905918
80	East	West Bengal	S(24) Para	Child In Need Institute-D.H. Unit	Collab		288667	288667	577334
81	East	West Bengal	Jalpaiguri	Jalpaiguri Welfare Organisation	Collab		452927	452926	905853
82	East	West Bengal	West Medinipur	Vidyasagar School of Social Work	Nodal		118860	118860	237720
83	East	West Bengal	Nadia	Sreema Mahila Samity	Collab		414672	414672	829344
84	East	West Bengal	S(24) Paraganas	Sabuj Sangha	Collab		419128	419127	838255
85	East	Manipur	Imphal	Manipur Mahila Kalyan Samiti	Support		88000	88000	176000
86	East	West Bengal	Kolkata	City Level Programme of Action for Street & Wrkg Children	Nodal		100953	100952	201905
87	East	West Bengal	Kolkata	Cini-Asha	Collab		452447	452447	904894
88	East	West Bengal	Nadia	Karimpur Social Welfare Society	Support	22700			22700
89	East	West Bengal	S(24) Para	School of Women's Studies, Jadavpur University	Nodal		98646	98646	197292
90	East	Orissa	Bhubaneswar	Ruchika Social Service Organisation	Collab		370008	370008	740016
91	East	Assam	Guwahati	NIPCCD	Nodal		82968	82968	165936
92	East	West Bengal	Kolkata	Bustee Local Committee & Social Welfare Society	Support		80409	80409	160818
93	East	West Bengal	Kolkata	Loreto Day School	Support		73500	73500	147000
94	East	West Bengal	Kolkata	SEED	Support		88000	88000	176000
95	East	Jharkhand	Ranchi	Xaviers Insitute of Social Sciences	Nodal		118454	118454	236908
96	East	Manipur	Imphal	Department of Anthropology, Manipur University	Nodal		120000	120000	240000
97	East	West Bengal	Jalpaiguri	Ananda Chandra College	Nodal		119016	119016	238032

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
98	East	Meghalaya	Shillong	Impulse NGO Network	Nodal	50695	180000	120000	350695
99	East	Orissa	Rourkela	DISHA	Collab		452303	452303	904606
100	East	Orissa	Rourkela	Shraddha	Support	22700			22700
101	East	West Bengal	Murshidabad	Palsa Pally Unnayan Samiti	Collab	187760	518000	453000	1158760
102	East	West Bengal	Murshidabad	Gorabazar Shahid Khudiram Pathagar	Support		88000	88000	176000
103	East	West Bengal	Murshidabad	Child In Need Institute	Nodal		111998	111998	223996
104	East	Orissa	Berhampur	Indian Society for Rural Development	Collab		449843	449842	899685
105	East	Orissa	Berhampur	Organisation For Rural Development Integrated Social Health Action	Support		88000	88000	176000
106	East	Orissa	Berhampur	NIRMATA	Support		88000	88000	176000
107	East	West Bengal	East Medinipur	Egra College	Nodal	55668	180000	120000	355668
108	West	Maharashtra	Kalyan	AASARA	Collab		336163	336163	672326
109	West	Maharashtra	Nagpur	ISSUE	Support				0
110	West	Maharashtra	Mumbai	AASARA	Support	19830			19830
111	West	Maharashtra	Nagpur	Matru Sewa Sangha Institute of Social Work	Nodal		111783	111783	223566
112	West	Madhya Pradesh	Indore	Lok Biradari Trust	Collab		335591		335591
113	West	Madhya Pradesh	Ujjain	Madhya Pradesh Institute of Social Science Research	Nodal		100640	100640	201280
114	West	Maharashtra	Nasik	Navjeevan World Peace & Research Foundation	Collab		449972	455971	905943
115	West	Maharashtra	Solapur	Akkalkot Education Society	Collab		424939		424939
116	West	Maharashtra	Nagpur	Bapuji Bahujan Samaj Kalyan Bahudheshiya Sanstha	Support		88000		88000
117	West	Maharashtra	Mumbai	Yuva Urban Initiatives	Collab		280112		280112
118	West	Gujarat	Ahmedabad	Ahmedabad Study Action Group	Collab		405395		405395
119	West	Madhya Pradesh	Bhopal	AARAMBH	Collab		413267	413267	826534
120	West	Goa	Goa	Nirmala Education Society	Nodal		94975	94974	189949
121	West	Gujarat	Baroda	Faculty of Social Work, MS University	Nodal		119705		119705
122	West	Madhya Pradesh	Bhopal	The Bhopal School of Social Sciences	Nodal		105461	105461	210922
123	West	Maharashtra	Nagpur	Varadaan	Support		87250	87250	174500
124	West	Maharashtra	A'nagar	Snehalaya	Collab		452258	452258	904516
125	West	Madhya Pradesh	Indore	Indore School of Social Work	Nodal		94828	96327	191155
126	West	Maharashtra	Nagpur	Apang Va Niradhar Bahuddeshiya Kalyankari Sanstha	Collab	177842			177842
127	West	Gujarat	Baroda	Baroda Citizens Council	Collab		433665	433665	867330
128	West	Maharashtra	Pune	Karve Institute of Social Service	Nodal		120000	120000	240000
129	West	Maharashtra	Solapur	Walchand College of Arts & Science	Nodal		57060		57060
130	West	Maharashtra	Aurangabad	Aapulki Samaj Seva Sanstha	Collab		372814	372814	745628

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
131	West	Maharashtra	Pune	Dnyana Devi	Collab		374091	374091	748182
132	West	Maharashtra	Mumbai	CHILDLINE India Foundation	Nodal		116385	116385	232770
133	West	Goa	Goa	Vikalp Trust	Support		74500	74500	149000
134	West	Maharashtra	Amravati	Hanuman Vyayam Prasarak Mandal	Collab		376961	385361	762322
135	West	Maharashtra	Aurangabad	DILASA	Nodal		107472	107472	214944
136	West	Gujarat	Ahmedabad	Gujrat Vidyapeeth	Nodal		108755	105154	213909
137	West	Goa	Goa	Janugahi	Collab		411942	411941	823883
138	West	Maharashtra	Mumbai	Hamara Foundation	Collab		399533	397684	797217
139	West	Madhya Pradesh	Gwalior	Centre For Integrated Development	Collab		389238	389238	778476
140	North	Uttar Pradesh	Chandauli	Gramyanchal Sewa Samiti	Collab		452412	452412	904824
141	South	Tamil Nadu	Madurai	Madurai Inst of Soc Sci	Nodal		120000		120000
142	South	Tamil Nadu	Chennai	Mazzarello Magalir Nalvazhvu Maiyam SSS	Collab		452250	452250	904500
143	East	Jharkhand	Ranchi	Samadhan	Collab		453000	452999	905999
144	East	Bihar	Purnea-Raupauli	Batika	Sub Centre		143992	143992	287984
145	East	Bihar	Darbhanga-Jalley	Batika	Sub Centre		143997	143997	287994
146	South	Andhra Pradesh	Hyderabad	Centre for Social Initiative & Management	Nodal		116265	116265	232530
147	East	Bihar	Purnea-Baisi	Akhil Bharatiya Gamin Vikas Parishad	Sub Centre		141774	141774	283548
148	East	Bihar	Kishanganj-Thakurganj & Pothia	Compeering Society for Social Work & Research	Sub Centre		144000	144000	288000
149	East	Bihar	Darbhanga	Gramoday Veethi	Sub Centre		142843	142843	285686
150	East	Bihar	Darbhanga -Keoti	Gramoday Veethi	Sub Centre		142769	142768	285537
151	East	Bihar	Purnea	Tatvasi Samaj Nyas	Collab		441760	441760	883520
152	East	Bihar	Purnea-Barhara Kothi	Tatvasi Samaj Nyas	Sub Centre		139778	139777	279555
153	East	Bihar	Purnea-Kaswa	Parivesh Purn-Jagaran Sansthan	Sub Centre		140063	140062	280125
154	East	Bihar	Darbhanga-Baheri	Gyan Seva Bharti Sansthan	Sub Centre		144000	144000	288000
155	East	Bihar	Patna	Nari Gunjan	Support		87925	87925	175850
156	East	Bihar	Patna	East & West Educational Society	Nodal		120000	120000	240000
157	East	Bihar	Kishanganj	East & West Educational Society	Nodal		120000	120000	240000
158	East	Bihar	Darbhanga	East & West Educational Society	Nodal		120000	120000	240000
159	East	Bihar	Kishanganj-Tulsia (Teragachh & Dighalbank)	Koshi Gramin Vikash Sansthan, Araria	Sub Centre		142671	142670	285341
160	East	Bihar	Darbhanga	Kanchan Seva Ashram	Collab		453000	453000	906000
161	North	Rajasthan	Kota	Alarippu	Collab		447487	447486	894973
162	North	NCR	Ghaziabad	Asha Deep Foundation	Collab		445947	445946	891893
163	East	Bihar	Sitamarhi	Pratham Mumbai Education Initiative	Collab		400726		400726
164	East	Bihar	Sitamarhi-Parihar	Pratham Mumbai Education Initiative	Sub Centre		135953		135953
165	North	Uttar Pradesh	Agra	Childhood Enhancement Through Training and Action	Collab		452633	452633	905266

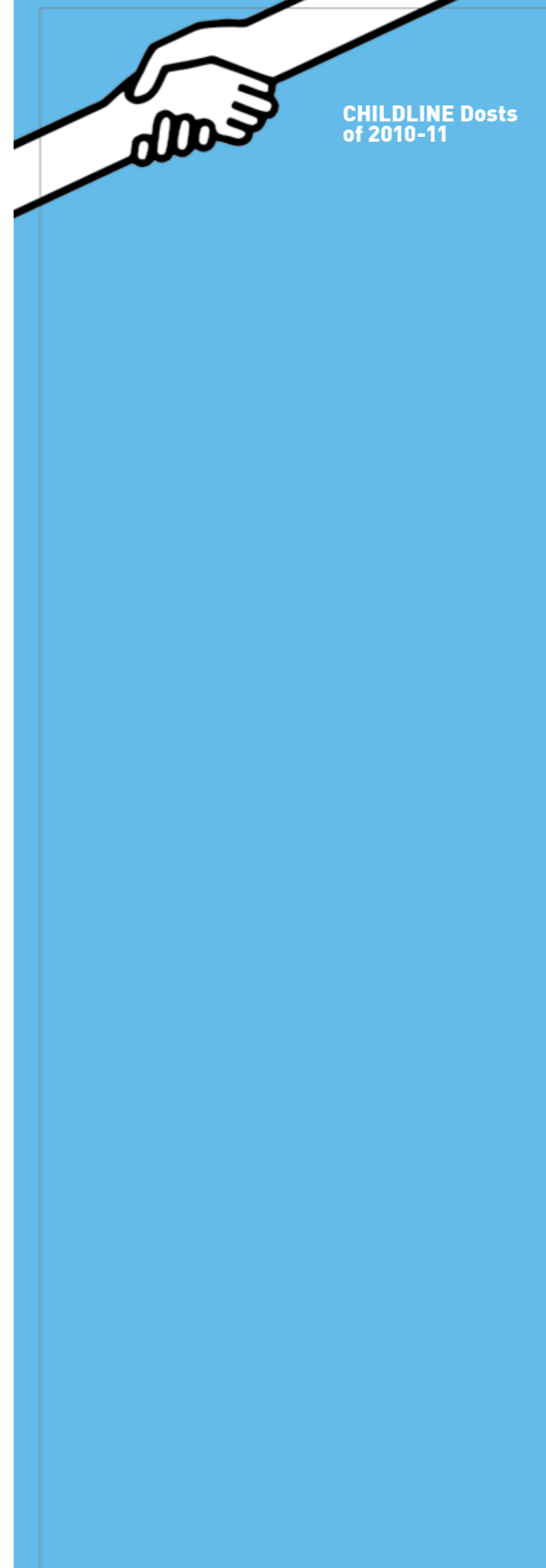
Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
166	East	Bihar	Sitamarih-Bairginia	Pragati Ek Prayas	Sub Centre		138942	138941	277883
167	South	Karnataka	Bangalore	Child Rights Trust	Nodal		120000	120000	240000
168	South	Kerala	Palakkad	Preshitha Social Service Society	Collab		518000	442168	960168
169	South	Kerala	Malappuram	PSMO College	Nodal		180000	120000	300000
170	South	Kerala	Palakkad	Mercy College	Nodal		180000	120000	300000
171	South	Kerala	Kannur	Don Bosco College	Nodal		180000	120000	300000
172	East	Bihar	Kishanganj (SC-Kochadhamann and Bahadurganj)	Nilu Jan Vikas Sansthan	Sub Centre		79500	72000	151500
173	East	Bihar	Sitamarhi-Riga	Pragati Ek Prayas	Sub Centre		138813	138813	277626
174	East	Bihar	Sitamarhi-Sonbarsa	Pragati Ek Prayas	Sub Centre		139195	139195	278390
175	East	Uttar Pradesh	Varanasi	Association for the Socially Marginalized Integrated Therapeutic Action (Asmita)	Collab		291500		291500
176	South	Kerala	Kasargod	Institute of Applied Dermatology	Collab		518000	453000	971000
177	West	Madhya Pradesh	Ujjain	Kripa Social Welfare Society	Collab		291500	226500	518000
178	South	Kerala	Kannur	Telicherry Social Service Society	Collab		518000	453000	971000
179	South	Kerala	Kannur	Association for the welfare of the Handicapped	Support		93000	88000	181000
180	South	Kerala	Palghat	Attapadi Social Service Organisation	Support		93000		93000
181	West	Maharashtra	Mumbai	Committed Communities Development Trust (CCDT)	Collab		291500		291500
182	South	Kerala	Malappuram	Rajagiri Outreach	Support		93000	88000	181000
183	East	West Bengal	N(24) Paraganas	Centre for Communication & Development	Nodal		83672		83672
184	South	Tamil Nadu	Kanchipuram	Hand in Hand	Nodal		100000		100000
185	East	Bihar	Dhanbad (SC-Tundi)	Gram Praudyigik Vikas Santhan	Sub Centre		31500		31500
186	East	Bihar	Dhanbad (SC-Nirsa)	Gram Praudyigik Vikas Santhan	Sub Centre		31500		31500
187	East	Jharkhand	Pakur	Aman Samaj Kalyan	Sub Centre		55500		55500
188	East	Chattisgarh	Raipur	Chetna Child and Women Welfare Society	Support		34333		34333
189	East	Assam	Dimapur	Prodigal's Home	Collab		199038		199038
190	West	Madhya Pradesh	Jabalpur	Jabalpur Diocesan Social Service Society	Collab		161805		161805
191	West	Maharashtra	Akola	Indian Institute of Youth Welfare	Collab		390167		390167
192	East	West Bengal	Burdwan (SC-Barakar)	Jayaprakash Institute of Social Change	Sub Centre		37483		37483
193	East	West Bengal	Burdwan	Jayaprakash Institute of Social Change	Sub Centre		37483		37483
194	East	Jharkhand	Pakur	Bhartiya Kisan Sangh (BKS)	Nodal		100000		100000
195	North	Rajasthan	Jodhpur	Vikalp	Collab		291500		291500
196	North	Rajasthan	Dungarpur	Bhoruka Charitable Trust	Sub Centre		28805		28805

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
197	South	Tamil Nadu	Tiruvannamalai	Peoples Craft Training Centre	Sub Centre		27227		27227
198	South	Tamil Nadu	Tiruvannamalai	Terre des hommes Core Trust	Collab		127055		127055
199	West	Madhya Pradesh	Guna	Kalpataru Vikas Samiti	Collab		151877		151877
200	East	Bihar	Darbhangha (SC-Manigachhi, Tardih)	Sarvo Prayas Sansthan	Sub Centre		79500		79500
201	South	Kerala	Malappuram	Sheshy Charitable Society	Collab		518000	453000	971000
202	South	Kerala	Kasargod	PANTECH	Support		93000	88000	181000
203	East	Jharkhand	Pakur	Jharkhand Vikas Parishad	Sub Centre		55500		55500
204	East	Jharkhand	Pakur (SC-Littipara West (Upper))	Gramin Vikas Kendra	Sub Centre		55500		55500
205	East	Jharkhand	Pakur (SC-Maheshpur West)	Lok Kalyan Seva Kendra	Sub Centre		55500		55500
206	East	Jharkhand	Pakur (SC-Maheshpur East)	Tagore Society for Rural Development	Sub Centre		55500		55500
207	East	Jharkhand	Pakur (SC-Pakuria)	Foundation for Awareness Counselling and Education (FACE)	Sub Centre		55500		55500
208	East	Chattisgarh	Raipur	Sankalp Sanskritik Samiti	Collab		216000		216000
209	East	Assam	Dimapur	Community Educational Centre Society	Nodal		95506		95506
210	East	West Bengal	Burdwan	Speech & Hearing Action Society	Sub Centre		37483		37483
211	East	West Bengal	Burdwan	Asansol Burdwan Seva Kendra	Collab		159323		159323
212	East	Jharkhand	Dhanbad	Bhartiya Kisan Sangh	Collab		140500		140500
213	East	West Bengal	N(24) Paraganas	Dhagagia Social Welfare Society	Collab		154359		154359
214	East	West Bengal	N(24) Paraganas, SC-Tarunipur Ghat (Swarupnagar & Gaighata)	North 24 Parganas Samyo Sramo Gibi Samiti	Sub Centre		35905		35905
215	East	West Bengal	N(24) Paraganas, SC-Harao (Harao, Denganga & Minakha)	Khalisady Anubhav Welfare Association	Sub Centre		35905		35905
216	East	West Bengal	North 24 Parganas, SC-Dhamakhali (Sandeshkhali I & II)	Joygopalpur Youth Development Center	Sub Centre		35905		35905
217	East	West Bengal	N(24) Paraganas, SC-Bongaon (Bongaon & Bagdah)	Charuigachhi Light House Society	Sub Centre		35905		35905
218	East	West Bengal	N(24) Paraganas, SC-Barunhat (Hingaljanj & Hasnabad)	Katakhal Empowerment & Youth Association (Keya)	Sub Centre		35905		35905
219	East	West Bengal	North 24 Parganas, SC-Ashoknagar (Habra I & II)	Sayestanagar Swanirvar Mahila Samity	Sub Centre		35905		35905
220	East	Jharkhand	Pakur	Jan Lok Kalyan Parishad	Collab		216000		216000

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
221	East	Tripura	Agartala	Tripura Adibashi Mahila Samity	Nodal		100000		100000
222	East	Mizoram	Aizawal	Centre for Peace and Development (CPD)	Collab		352935		352935
223	East	Mizoram	Aizawal	Mizoram Hmeichhe Insuihkhawm Pawl	Support		60934		60934
224	East	Bihar	Muzaffarpur	Mahila Deveoplment Centre	Sub Centre		21703		21703
225	East	Bihar	Muzaffarpur	NIRDESH	Collab		109679		109679
226	East	Bihar	Muzaffarpur	Gramin Jan Kalyan Parishad	Sub Centre		21703		21703
227	East	Bihar	Muzaffarpur	Hanuman Prasad Gramin Vikas Samity	Sub Centre		21703		21703
228	East	West Bengal	Nadia	Chapra Social & Economic Welfare Association (SEWA)	Nodal		71178		71178
229	East	Jharkhand	Ranchi	Chotanagpur Sanskritik Sangh	Support		19667		19667
230	East	West Bengal	Darjeeling	Child In Need Institute - CINI	Collab		99751		99751
231	East	Chattisgarh	Bilaspur	Shikhar Yuva Manch	Support		11269		11269
232	East	Chattisgarh	Bilaspur	Samarpit	Collab		97268		97268
233	East	Odisha	Bhubaneshwar	Bhairabi Club	Support		16573		16573
234	West	Goa	Goa	Caritas	Collab		140500		140500
235	West	Maharashtra	Nashik	College of Social Work	Nodal		77753		77753
236	West	Maharashtra	Nagpur	Vardaan	Collab		291500		291500
237	West	Maharashtra	Sangali	Prakash Shikshan Prasark Sanstha	Collab		114643		114643
238	West	Madhya Pradesh	Khandwa	Aastha Welfare Society	Collab		127055		127055
239	West	Gujarat	Rajkot	Shri Pujit Rupani Memorial Trust	Collab		107196		107196
240	West	Gujarat	Sagar	Manav Vikas Seva Sangh	Collab		124571		124571
241	West	Maharashtra	Nagpur	Indian Centre for Integrated Development	Support		49000		49000
242	North	Punjab	Ludhiana	Swami Ganga Nand Bhuri Wale International Foundation	Collab		154359		154359
243	North	Jammu & Kashmir	Srinagar	Help Foundation	Collab		256129		256129
244	North	Himachal Pradesh	Manali	Himalayan Friends	Collab		166770		166770
245	North	Himachal Pradesh	Manali	HP Mahila Kalyan Mandal	Nodal		86958		86958
246	North	Haryana	Rohtak	Bharat Vikas Sangh	Collab		176700		176700
247	North	Himachal Pradesh	Kangra	Urban Tribal & Hills Advancement Society (UTHAN)	Collab		166770		166770
248	North	Punjab	Ambala	Zila Yuva Vikas Sangthan	Collab		161805		161805
249	North	Uttarakhand	Dehradun	Mountain Children's Foundation (MCF)	Collab		367000		367000
250	North	Rajasthan	Dungarpur	Rajasthan Bal Kalyan Samiti	Nodal		77754		77754
251	North	Rajasthan	Dungarpur	Mahila Grameen Vikas Evam Takniki Prashikshan Sansthan	Collab		132020		132020
252	North	Punjab	Patiala	Dept of Social Work, Punjabi University	Nodal		71836		71836

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
253	North	Punjab	Patiala	Society for Welfare of the Handicapped	Support		13679		13679
254	North	Punjab	Patiala	Navjeevini School of Special Education	Collab		109679		109679
255	North	Uttar Pradesh	Jhansi	Society for Franciscan Brothers, Indara	Collab		119608		119608
256	North	Uttar Pradesh	Gautam Budh Nagar-Noida	FXB India Suraksha	Collab		82376		82376
257	North	Uttar Pradesh	Gautam Budh Nagar-Dankur	Awsar-India	Sub Centre		13023		13023
258	North	Uttar Pradesh	Gautam Budh Nagar-Greater Noida	Social And Development Research & Action Group	Sub Centre		13023		13023
259	South	Tamil Nadu	Nagapattinam	Society of Daughters of Mary Immaculate (DMI)	Nodal		100000		100000
260	South	Tamil Nadu	Kanyakumari	Holy Cross College	Nodal		108000		108000
261	South	Tamil Nadu	Tiruvannamalai	Rural Education and Development Society	Sub Centre		27227		27227
262	South	Tamil Nadu	Tiruvannamalai	Terre Des Homes Core Trust	Sub Centre		27227		27227
263	South	Andhra Pradesh	Chittoor	Rural Institute for Social Education-RISE	Collab		124571		124571
264	South	Andhra Pradesh	Chittoor	Rural Organisation for Poverty Eradication Services (ROPES)	Sub Centre		26438		26438
265	South	Andhra Pradesh	Chittoor	Stree Shakti Sanghatana - SSS	Sub Centre		26438		26438
266	South	Andhra Pradesh	Chittoor	Academy of Gandhian Studies	Nodal		75780		75780
267	South	Andhra Pradesh	Eluru	DNR College Association	Nodal		80000		80000
268	South	Pondicherry	Pondicherry	Integrated Rehabilitation & Development Centre (IRDC)	Support		12234		12234
269	South	Pondicherry	Pondicherry	Pondicherry Multipurpose Social Servie Society	Collab		102233		102233
270	South	Karnataka	Mandya	Vikasana Institute for Rural & Urban Development	Collab		89822		89822
271	South	Karnataka	Mandya	Bheem Integrated Rural Development Society	Nodal		66576		66576
272	South	Tamil Nadu	Dindigul	Mutual Edu for Empowerment & Rural Action	Sub Centre		15391		15391
273	South	Tamil Nadu	Dindigul	CEDA Trust	Sub Centre		15391		15391
274	South	Tamil Nadu	Dindigul	Dindigul Multipurpose Social Service Society	Collab		89822		89822
275	South	Karnataka	Shimoga	Siddeswara Rural Development Society	Sub Centre		34328		34328
276	South	Karnataka	Shimoga	Malnad Social Service Society	Collab		149395		149395
277	South	Andhra Pradesh	Dharampuri	Hebron Caring Society for Children	Collab		79894		79894
278	South	Karnataka	Gulbarga	Don Bosco Pyar	Collab		216000		216000
279	South	Karnataka	Gulbarga (SC-Wadi)	Margadarshi Society	Sub Centre		79500		79500
280	South	Karnataka	Gulbarga	Seth Shankarlal Lahoti Law College	Nodal		120000		120000
281	South	Tamil Nadu	Chennai	Nesakkaram-SEEDS	Suport		26215		26215

Sr. No.	Zone	State	City	Organisation	Role of the Organisations	Pending Grant (2009-10)	1st Installment (10-11)	2nd Installment (10-11)	Total (2010-11)
282	South	Kerala	Kasargod	Mar Thoma College of Special Education	Nodal		180000	120000	300000
283	East	Bihar	Kishanganj	Crescent Education & Welfare Trust	Collab		291500		291500
284	West	Maharashtra	Mumbai	Childline India Foundation (Nodal India) - Admin grant	Nodal		19084734	19885150	38969884
Total Rs.						1033418	76185716	60410653	137629787



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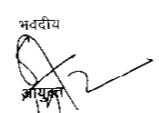
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क्रमांक : एफ. 14(1) / 334ई सी.पी.एस./पुन:सु/समाज/11/ 13227 जयपुर, दिनांक : 21/2/2011

श्रीमती हनु सिंह,
क्षेत्रीय निदेशक,
चाईल्ड लाईन इण्डिया फाउण्डेशन,
नई दिल्ली।

विषय:- राज्य में "Child Line Service" का विस्तार बाबत।
प्रसंग:- दिनांक 01.02.2011 को हुई बैठक।

महोदया,
विषयान्तर्गत राज्य में "Child Line Service" के विस्तार, सुदृढीकरण हेतु दिनांक 01.02.2011 को प्रमुख शासन सचिव महोदया के कक्ष में हुई बैठक का कार्यवाही विवरण आचरण कार्यवाही हेतु प्रेषित की जा रही है।

भवदीय


राजस्थान में चाईल्ड लाईन सेवा के विस्तार, सुदृढीकरण एवं समन्वय हेतु चाईल्ड लाईन इण्डिया फाउण्डेशन, नई दिल्ली के क्षेत्रीय निदेशक के साथ दिनांक 1 फरवरी, 2011 को प्रमुख शासन सचिव महोदया के कक्ष में हुई बैठक का कार्यवाही विवरण निम्नानुसार है:-

1. प्रमुख शासन सचिव महोदया ने चाईल्ड लाईन सेवा के राज्य में बेहतर ढंग से संचालित करने, उनके सुदृढीकरण पर जोर दिया।
2. प्रमुख शासन सचिव महोदया द्वारा चाईल्ड लाईन सेवा के संचालन हेतु स्वयंसेवी संस्थाओं के चयन में पारदर्शिता एवं उनके चयन में विभाग को जोड़ना तथा इसके व्यापक प्रचार-प्रसार करना सुनिश्चित किया जाये।
3. चाईल्ड लाईन इण्डिया फाउण्डेशन द्वारा राज्य में संचालित सभी चाईल्ड लाइन की एकजाई रिपोर्ट प्रत्येक तीन माह में विभाग को तपलब्ध करायेगा।
4. चाईल्ड लाईन इण्डिया फाउण्डेशन के प्रतिनिधियों को समेकित बाल संरक्षण योजना के अन्तर्गत गठित होने वाली राज्य बाल संरक्षण सोसायटी ने गैर सरकारी सदस्य के रूप में लिया जाना तय किया गया।
5. विभाग द्वारा भारत सरकार को चाईल्ड लाईन के विस्तार हेतु चयनित स्वयंसेवी संस्थाओं के नाम भेजने के साथ-साथ चाईल्ड लाईन इण्डिया फाउण्डेशन को भी भेजना तय किया गया, ताकि फाउण्डेशन द्वारा इस सम्बन्ध में त्वरित कार्यवाही की जाये।
6. विभाग एवं चाईल्ड लाईन इण्डिया फाउण्डेशन त्रैमासिक स्तर पर राज्य की चाईल्ड लाइन सेवा की समीक्षा बैठक आयोजित करेंगे।
7. विभाग द्वारा समेकित बाल संरक्षण योजना के क्रियान्वयन पर आयोजित किये जाने वाले संभागीय कार्यशालाओं में संचालित चाईल्ड लाईन के प्रतिनिधियों को आमंत्रित किया जाना प्रस्तावित है।



CHILDLINE India Foundation (CIF) TEAM

Governing Board

1. Mr. D.K.Sikri-Secretary, Ministry of Women and Child Development, Government of India
2. Mr. S K Ray-Additional Secretary & Financial Advisor, Ministry of Women and Child Development, Government of India.
3. Mrs. Preeti Madan-Joint Secretary, Ministry of Women and Child Development, Government of India
4. Dr. (Ms) Armaity Desai-Educationist, Former Chairperson, UGC
5. Mr. Nawshir Mirza-Chartered Accountant
6. Mr. Farrokh Kavarana-Director, Tata Sons Ltd
7. Dr. Parasuraman-Director, Tata Institute of Social Sciences
8. Ms. Jeroo Billimoria-Social Worker
9. Mr. F. C. Kohli-Former Deputy Chairman, TCS Ltd
10. Mr. Piyush Pandey-Executive Chairman and National Creative Director, Ogilvy & Mather

CIF Staff in 2010-2011

Executive Director:

Kajol (Devasmita) Menon

Deputy Director:

Nicole Menezes

Services:

Chitrakala Acharya, Marina Fernandes, Pranit Arun Ghodke

Northern Region-Delhi:

Heenu Singh, Rajatsankar Mandal, Rajiv Saggar, Laxmi Gupta, Sumit Kumar, Tasha Koshi, Chandan Kumar, Usama Aslam, Shaiju Varghese, Abhishek Pathak, Jestin Joseph, Kudrat Ali, Santosh Thakur, Kamolika Dutta, Rajesh Chaudhary

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Madhavi Mhatre, Kelvin Symon, Sandip Shinde, Joju Varghese, Shubhada Khedkar, Ellen Tonsing, Hemant More, Sachin Bhagat, Swapnil Shinde, Megha Gaikwad, Prasad Nikhal

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Southern Region-Chennai:

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Special Projects:

Carlyle Pereira, Amol Kamble

CHILDLINE Contact Centre:

Denis G.Rodrigues, Pranjali Ahire

CHILDLINE INDIA FOUNDATION FAMILY

GOVERNMENT PARTNERS

Ministry of Women and Child Development, Department of Telecommunications, Ministry of Health, Railway Ministry, Department of Social Defence/Social Welfare.

NGO PARTNERS

NORTH

Agra [Childhood Enhancement through Training & Action (CHETNA)], Allahabad [Diocesan Development and Welfare society (DDWS)], Alwar [Nirvanavan Foundation], Ambala [Zilla Yuva Vikas Sanghatan] Chandauli [Gramanchal Sewa Samiti] Chandigarh [Post Graduate Institute for Medical Education and Research (PGIMER)], Youth Technical Training Society (YTTS), Dehradun [Mountain Children's Foundation (MCF)] Delhi [Prayas, Salaam Baalak Trust, Butterflies, Don Bosco Ashalayam, Delhi Brotherhood Society], Dungarpur [Rajasthan Bal Kalyan Samiti, Mahila Grameen Vikas Evam Takniki Prashikshan Sansthan, Bharuka Charitable Trust], Gautambudh Nagar [FXB Surakhsha, Social and Development Research and Action Group, Association for welfare, social action & research (AWSAR India)], Ghaziabad [Asha Deep Foundation], Gorakhpur [DISA, Purvanchal Gramin Sewa Samity (PGSS)], Gurgaon [Shakti Vahini], Jammu [University of Jammu, Indian Red Cross society], Jaipur [Institute of Development Studies (IDS), Indian Institute of data Interpretation & Analysis (I-INDIA), Jan Kalyan Sahitya Manch Sanstha(JKSMS)], Jalandhar [Nari Niketan trust], Jhansi [Society of Franciscan Brothers], Jodhpur [Vikalp Sansthan, Kangra [Urban, Tribal & Hills Advancement society (UTHAN)], Kanpur [Subhash Children's Society], Kota [Rajasthan State Bharat Scouts & Guides (RSBSG), Allarippu], Lakhimpur [Participatory Action for Community Empowerment, Chitranshu Samaj Kalyan Parishad], Lucknow [National Institute of Public Cooperation and Child Development (NIPCCD), Human Unity Movement (HUM)], Ludhiana [SGB International Foundation], Manali [H.P Mahila Kalyan Mandal, Himalayan Friends], Meerut [Janhit Foundation], Patiala [Dept of Social Work - Punjabi University Patiala, Navjeevani School of Special Educations, Society for Welfare of the Handicapped], Rohtak [Bharat Vikas Sangh], Shimla [Himachal Pradesh Voluntary Health Association(HPVHA), Population Research Centre (PRC)], Srinagar [Help Foundation], Udaipur [Udaipur School of Social Work(USSW), Sewa Mandir], Varanasi [Gandhi Adhyanpeeth, Association for the Socially Marginalized Integrated Therapeutic Action (ASMITA) Shri Shanti Vikas Seva Sansthan (SVSS)]

SOUTH

Andaman [Dweep Prayas (Collab& Support)], Bangalore [Child Rights Trust (CRT), Association for Promoting Social Action (APSA), Don Bosco], Bidar [Sharada Rudseti Institution, Don Bosco Youth Empowerment Services, SAHAYOG, Dr. Ambedkar Cultural and Welfare Society, Organisation of Bidar Integral Transformation (ORBIT)], Cuddalore[Indian Council For Child Welfare(ICCW)], Chennai [Department of Social Defence, (DSD) Indian Council For Child Welfare (ICCW), Don Bosco Anbu Illam, Mariyalaya, Nesakaram SEEDS, Asian Youth Centre (AYC), World Vision India], Chittoor [Academy of Gandian Studies, Rural Institute for Social Education (RISE), Rural Organization for Poverty Eradication Services (ROPES), Stree Shakthi Sangathana (SSS)], Coimbatore [Don Bosco Anbu Illam Social Service, Families], Dharwad [Sneha Education and Development Society (SEDS), Karnataka Integrated Development Society (KIDS), Socio-Economic Education Development Action Trust, Kalyan Kiran Social Service Institute, Karmani Grameena Seva Pratishtan], Davangere [Adarsha Samaja Karya Samsthe, Don Bosco Child Labour Mission, Kolache Pradesha Parisara, Parivarthane Mathu Halligala Abhivrdi Samsthe, Social Welfare & Rural Development Agency-Karnataka (SWARDA-K), SPOORTHY], Dindigul [Dindigul Multipurpose Social Service Society (DMSSS), Mutual Education for Empowerment and Rural Action (MEERA foundation), CEDA Trust, Dharmapuri [Don Bosco College, Hebron caring society for children], Eluru [Social Service Centre, Dept. of Social Work DNR College], Gulbarga [Seth Shankarlal Lahoti Law College (SSL Law College), Don Bosco PYAR, Margadarshi], Hyderabad [Centre For Social Initiative & Management (CSIM), Divya Disha, Society for Integrated Development in Urban and Rural areas(SIDUR)], Kasaragod [Mar Thoma College of Special Education, Institute of Applied Dermatology (IAD), People's Action for Non Formal Education & Development in Technology (PANTECH)], Kannur [Don Bosco College, Tellichery Social Service Society, Association for the Welfare of Handicapped-Dreams], Kanyakumari [Holy Cross College, Kottar Social Service Society], Kanchipuram [Hand In Hand, Asian Youth Centre], Kochi [Rajagiri College of Social Sciences, Don Bosco Sneha Bhavan], Kozhikode, [Farook College, Association for the Welfare of Handicapped (AWH)], Madurai [Madurai Institute of Social Sciences, Grace Kennet Foundation], Malappuram [Pocker Sahib Memorial Orphanage College (PSMO College), Sheshy Charitable Society, Rajagiri Outreach], Mangalore [Young Men's Christian Association(YMCA), Roshni Nilaya School of Social Work], Mandya [Bheem Integrated Rural Development Society(BIRDS), Vikasana Institute for Rural And Urban Development], Mysore [Organization for Development of People (ODP), Rural Literacy & Health Programme(RLHP), Nisarga Foundation, Nagapattinam [Avvaai Village Welfare Society, Society of DMI], Palghat [Preshitha Social Service Society (Samagra), Mercy College Palghat, Attappady Social Service Organisation (ASSO)], Puduchery [Pondichery Multipurpose Social Service Society (PMSSS), Integrated Rural Development Center (IRDC)], Salem[Young Women's Christian Association (YWCA), Don Bosco Social Service Society(Don Bosco Anpu Elam)], Shimoga [Malnad Social Service Society, Siddeshwara Rural Development Society], Trichy [Department of Social Work-Bishop Heber College, Sisters of the Cross Society for Education and development (SOCSEAD)], Thrissur [Vimala College Social Work, St.Christina Holy Angel's Home], Tirunelveli [Centre For Empowerment of Women and Children, Saranalayam-TSSS], Thiruvananthapuram [Loyola Extension Services, Trivandrum Don Bosco Veedu Society, Trivandrum Social Service Society (TSSS)], Thiruvannamalai [Terre Des Hommes Core (TDH) (Collab & Sub-Centre) Rural Education & Development Society (READS), People's Craft Training Centre], Vijayawada [Forum for Child Rights (Nodal & Collab), Vishakapatnam [UGC-DRS Programme-Department of Social Work, Priyadarsini Service Organization (PSO) Association for Rural Development and Action Research (ARDAR)], Wayanad [HILDA Trust, Joint Voluntary Action For Legal Alternatives (JVALA)],

EAST

Agartala [Tripura Adibashi Mahila Samity, Voluntary Health Association of Tripura (VHAT), Tripura Council for Child Welfare], Aizawl [Centre for Peace and Development (CPD), Mizo Hmeichhe Insuihkhawm Pawl (MHIP)], Bilaspur [SAMARPIT, Shikhar Yuva Manch (SYM)], Bhubaneswar [Ruchika Social Service Organisation(RSSO), Bhairabi Club], Berhampur [Indian Society for Rural Development (ISRD), Organisation for Development & Integrated Social Health Action (ODISHA), National Institute for Rural Motivation Awareness & Training Activities (NIRMATA)], Burdwan[Asansol Burdwan Seva Kendra, Jayaprakash Institute of Social Change (Barakar), Speech And Hearing Action Society, Jayaprakash Institute of Social Change (Asansol)], Cuttack [Open Learning System (OLS), BASUNDHARA], Dimapur [Community Educational Centre Society, Prodigals Home], Dhanbad [Bhartiya Kisan Sangh, Gram Praudyogik Vikas Sansthan(2 Sub Centres)],Darbhanga [East & West Educational Society(EWES), Kanchan Seva Ashram, Sarvo Prayas Sansthan, Gramoday Veethi (Keoti & Singhwara Sub-Centre),Gyan Seva Bharti Sansthan, Batika], Darjeeling [Child In Need Institute-(CINI)North Bengal Unit, Kanchanjunga Uddhar Kendra Welfare Society, Bal Surakhsha Abhiyan (BSA)]. Guwahati [National Institute for Public Cooperation & Child Development] (NIPCCD), Indian Council for Child Welfare (ICCW)], Imphal [Manipur Voluntary Health Association, Manipur Mahila Kalyan Samity (MMKS), Dept. of Anthropology], Jalpaiguri [Ananda Chandra College, Jalpaiguri Welfare Organisation (JWO)], Kishanganj [East & West Educational Society (EWES), Crescent Educational & Welfare Trust(Cresent Public School), Nilu Jan Vikas Santhan, Koshi Gramin Vikas Sansthan, Compeering Society for Social work and Research Network (CSSWRN), Kolkata [City Level Programme of Action for Street & Working Children (CLPOA), Don Bosco Ashalayam (DBA), CINI ASHA, Lorato Day School- Sealdah, Bustee Local Committee & Social Welfare Centre, Society for Educational and Environmental Development (SEED), Institute of Psychological & Educational Research (IPER)], Muzaffarpur [Mahila Development Centre, Nation Institute for Rural Development Education Social Upliftment and Health, Gramin Jan Kalyan Parishad, Hanuman Prasad Gramin Vikas Samiti], Murshidabad [CINI- Murshidabad Unit, Palsa Pally Unnayan Samity, Gorabazar Shahid Khudiram Pathagarh (GSKP)], Nadia [Socio Economic Welfare Association (SEWA), Sreema Mahila Samity], North 24 Parganas [Centre for Communication and Development, Dhagagia Social Welfare Society, Katakhalai Empowerment & Youth Association (KEYA), North 24 Parganas Samya Sromo Gibi Samiti, Charuigachi Light House Society, Khalisady Anubhab Welfare Association, Joygopalpur Youth Development Centre, Sayestanagar Swanirvar Mahila Samity], Patna [East & West Educational Society (EWES), Balsakha, Tripolia Social Service Hospital, Nari Gunjan], Pakur [Bhartiya Kisan Sangh, Jan Lok Kalyan Parishad, Gramin Vikas Kendra, Lok Kalyan Seva Kendra, Tagore Society for Rural Development, Foundation for Awareness Counselling and Education(FACE), Aman Samaj Kalyan, Jharkhand Vikas Parishad], Paschim Medinipur [Vidyasagar School of Social Work (VSSW), Prabuddha Bharati Sishu Tirtha (PBST), Chak-Kumar Association for Social Service], Purnea [East & West Educational Society (EWES), Tatvasi Samaj Nyas (Collab & Sub-Centre), Akhil Bhartiya Gramin Vikas Parishad, Parivesh Purna Jagaran Sansthan, Batika,], Puri [Rural and Urban Socio Cultural Help (RUSH)], Purba Medinipur [Vivekananda Lok Siksha Niketan (VLN),Egra Sarada Shashi Bhusan College], Ranchi [Xaviers Institute of Social Science, Samadhan, Chotanagpur Sanskritik Sangh(CSS)], Raipur [Sankalp Sanskritik Samiti, Chetana Child and women welfare society], Rourkela [DISHA, Shradha,], Sitamarhi [Pratham Mumbai Education Initiative (Collab & Sub-Centre), Pragati Ek Prayas (Sub-Centre at Bairgania, Sonbarsa & Riga), Shilong [Impulse NGO Network, Bosco Reach Out (BRO)], South 24 Parganas [School of Women's Studies-(Jadavpur University), Sabuj Sangha, CINI - Diamond Harbour Unit],

WEST

Ahmedabad [Gujarat Vidyapith-M.D.Samaj Vidyalaya, Ahemdabad Study Action Group (ASAG)], Aurangabad [Dilasa Jan Vikas Pratishtan, Aapulki Samaj Seva Sanstha's, Ahmednagar [Snehalaya], Amravati [Shree Hanuman Vyayam Prasarak Mandal (HVPM)], Baroda [Faculty of Social Work-MS University, Baroda Citizen's Council] Bhopal [The Bhopal School of Social Sciences, Advocacy for Alternative Resources Action Mobilization & Brotherhood (AARAMBH)], Dadra Nagar & Havelli [Indian Red Cross Society], Goa [Nirmala Education Society, Jan Ugahi Trust, Vikalp Trust, Caritas-Goa], Guna [Kalptaru Vikas Samiti], Gwalior [Centre for Integrated development (CID)], Indore [Lok Biradri Trust, Indore School of Social Work (ISSW)], Jabalpur [Jabalpur Diocesan Welfare Society], Kalyan [AASARA], Khandwa [Aastha Welfare Society], Mumbai [CHILDLINE India Foundation, Hamara Foundation, Youth for Unity and Voluntary Action (YUVA), Committed Communitis for Development Trust], Nagpur [Apang Va Niradhar Bahuddeshiya Sanstha, Matru Sewa Sangh, Institute of Social Work(MSSISW), Varadaan,Bapuji Bahujan Samaj Kalyan Bahuddeshiya Sanstha(BBSKBS), Indian Centre For Integrated Development], Nashik [College of Social Work, Navjeevan World Peace & Research Foundation], Pune [Karve Institute of Social Service, Dnyana Devi], Sagar [Manav Vikas Seva Sanga, Sangli [Prakash Shikshan Parasarak Sanstha], Solapur [Walchand College of Arts & Science, Aakkalkot Education Society], Rajkot [Shri Pujit Memorial Trust]. Ujjain [Madhya Pradesh Institute of Social Sciences & Research (MPISSR), Kripa Social Welfare Society]

CHILDLINE India Foundation

Vision

A child-friendly nation that guarantees the rights and protection of all children.

Mission

CHILDLINE will reach out to every child in need and ensure their rights and protection through the 4 Cs. It will:

- Catalyze systems through active advocacy.
- Collaborate through integrated efforts between children, the state, civil society, corporates and community.
- Connect through technology to reach the “last mile”.
- Communicate to make child protection everybody’s priority.

Objectives of CHILDLINE India:

- To reach out to every child in need of care and protection by responding to emergencies on 1098 and by physically reaching out to children.
- To adapt and integrate telecommunication technology, linking all districts to the service of 1098, and making it available to all children in need of care and protection.
- To provide a platform of networking amongst organisations and to provide linkages to support systems that facilitates the rehabilitation of children in need of care and protection.
- To work together with the Allied Systems (Police, Health Care, Juvenile Justice, Transport, Legal, Education, Communication, Media, Political and the Community) to create child friendly systems.
- To advocate for services for children that are inaccessible, non-existent or inadequate.
- To create a body of NGOs and Government organisations working within the national framework and policy for children.
- To be a nodal child protection agency in the country, providing child protection services to children in need of care and protection.
- To contribute and work towards strengthening and participating in a global movement that addresses issues related to child protection and ensures that children’s voices are heard.

The CHILDLINE service, which has been developed and managed by CHILDLINE India Foundation (CIF), is a 24-hour, toll free phone outreach service linking children in need of help and protection to organisations run by government departments as well as those run by civil society agencies. Children or concerned adults dial the number 1098 and are connected to the CHILDLINE service in their city.

Street children and youth living alone on urban streets, child labourers especially in the unorganized sector, children who have been abused, child victims of the flesh trade, differently-abled children, child addicts, children in conflict with the law, children in institutions, mentally ill children, children affected by HIV/AIDS or other long term diseases, children affected by conflicts and disasters, child political refugees, children whose families are in crisis, gender linked abortion of female foetuses, undernourished children, illiterate children are among the host of issues plaguing children in India.

At present, CHILDLINE operates in 125 cities/towns across the country and services over two million calls a year. It all began as a field action project of the Department of Family and Child Welfare, Tata Institute of Social Sciences (TISS), Mumbai, in 1996. In June 1998, the Ministry of Social Justice and Empowerment (MSJ&E), Government of India, introduced a unique partnership model for implementation of the CHILDLINE service that paved the way for the setting up of a 24-hour tele-helpline, CHILDLINE 10-9-8 a toll-free line that would land any child’s call on the nearest CHILDLINE call centre.

CHILDLINE is India’s first national level response to the ratification of the United Nations Convention on the Rights of the Child (CRC). Additionally, the CHILDLINE 1098 service receives special mention in the Juvenile Justice (Care and Protection) Act 2000- the Government has requested CHILDLINE to act as a catalyst in bringing together State agencies and voluntary agencies at the local level to ensure implementation of the Act.

CIF recognised quite early on that Child Protection issues which was not recognised in India beyond sweeping legislations. Consequently CIF was invited to make submissions for the 10th Plan. In order to put in place a process framework for implementation of Child Protection, CHILDLINE India Foundation joined hands with The National Institute of Social Defence and developed a program: ‘National Initiative for Child Protection (NICP)’. This has subsequently become the framework for the MWCD initiated Integrated Child Protection Scheme program (ICPS).

Programmes and Activities

- Responding to calls on the national toll free number 1098 and provision to rescue and offer emergency outreach services for children in need of care and protection;
- Coordinating rescue and other outreach services with the help of relevant local departments like police, administration, labour, health, railways and others;
- Ensuring proper documentation of all children rescued to facilitate their rehabilitation and restoration, where necessary;
- Producing children before the Child Welfare Committee (CWC) to ensure care and protection.
- Supporting the CWC in the long-term rehabilitation of children, where required.
- Supporting a national network for the tracking of missing children.
- Providing data related to children rescued and rehabilitated for the compilation of a national comprehensive database of child protection.
- Creating awareness and ensuring access to the 1098 Child helpline (CHILDLINE) number.
- Creating research, documentation, awareness and advocacy on issues related to the Child helpline.
- Establishing linkages with other child protection services, community and local bodies to meet the immediate needs of children rescued.

The CHILDLINE Model

CHILDLINE is a unique partnership between the Government of India, Department of Telecommunications, Voluntary agencies, Academic institutes, the corporate sector, children and the community:

The partnership model of CHILDLINE India

CHILDLINE is the crucial link between children in need of care and protection and the available services. For children with different needs, who call in anytime, anywhere, and for anything, we act as a one-point contact, which facilitates instant access to support, advice, active intervention or just a listening ear. We connect children in emergency on one end of the phone line to a well-connected network of services- Services that already exist. No new shelter, no new hospital, no new infrastructure is built.

We at CHILDLINE believe that for a helpline to be successful and effective in reaching out to the millions of children deprived of their childhood, we need to work in a partnership framework. A framework that recognizes that:

- A helpline cannot operate in isolation
- All partners involved in the helpline share a reciprocal relationship
- Each partner has clear and definite roles in the partnership model. This leads to a feeling of joint ownership towards the model.
- All partners share the vision, mission and the success of the model.

CHILDLINE Operational Structures and Processes

Nodal Organisation

The nodal organisation is usually an academic institute or Non Government Organisation with networking, training, coordination and research skills. A city coordinator is supervised by the Nodal Director who ensures creation of a protective environment for children at the city level.

CHILDLINE Collaborative

Emergency Intervention Centres

The Emergency Intervention Centres are voluntary agencies, which shall function as the call centres for CHILDLINE. They work 24hours and respond to calls that are received on the 1098 CHILDLINE service. The centre coordinator manages a team that intervenes in emergency cases and conducts outreach and networking activities.

CHILDLINE Support Agencies/ Sub-Centres

CHILDLINE Collaborative Partner is also called the Collaborative Centre, there will be, approximately, 5 to 7 Sub-Centres in districts (and 1-3 support agencies in cities) as per the specific need in the district/city, according to the nature of the population and geographical spread in the district. A team of three CHILDLINE staff members assisted by two volunteers from the Mahila Samakhya members, anganwadi workers, teachers, and woman members of the panchayat assist the Sub-Centre staff at the taluka and village levels. They will follow up on children who have returned to the village and provide information when children are being recruited and help the local community to prevent child labour.

CHILDLINE Advisory Board or District Advisory Committee (DAC)

CHILDLINE Advisory Board or District Advisory Committee (DAC) is headed by the Collector and other members includes the District Officers for Health and Education, major NGO like Mahila Samakhya and others stimulate the development of the programme in the district.

Resource Organisations

Resource organisations act as centres for referral by CHILDLINE. They include the various organisations and institutions providing services for children or work on children’s issues. They also participate in outreach and awareness programmes for CHILDLINE.



स म ह र ण ल य, वि श म र्ग ज
(मिवा सामाजिक सुरक्षा विभाग)

पत्रिका- ५५ / मिवा/सश/२०१०
दिनांक- २३/१२/२०१०

विषय:
मिवा परामर्शकरी, सश-अवस्था
पाइलान्तान एकाइजरी बोर्ड (सीए)
विभाग संख्या १

सेवा में:
सभी जिले के प्रमुख,
संघीय सुरक्षा विभाग, मिवा
मिवा में कार्यरत सभी वरिष्ठ अधिकारी

विषय: सभी जिले के वरिष्ठ अधिकारी को मिवा के अंतर्गत कार्य करने के संबंध में।

प्रस्ताव:
पाइलान्तान, महिला एवं बाल विकास विभाग, भारत सरकार की परिचालना हेतु २४ अक्टूबर २००९, अपाठककारीन राष्ट्रीय सेवा है जो वेप और वेतलत बच्चों की मदद के लिए कार्यरत है।
इसका यह कि पाइलान्तान परिचालना ०८ फरवरी २००९ से विभाजन मिवा में कार्यरत है।
मिवा परामर्शकरी पाइलान्तान एकाइजरी बोर्ड के पदेन अध्यक्ष एवं मिवा के सभी संघीय विभागों के प्रमुखों को
एवं वरिष्ठ अधिकारियों के प्रतिनिधि इसमें शामिल है।
पाइलान्तान की स्थिति को ध्यान में रखते हुए मिवा के अंतर्गत कार्य करने एवं कार्य सुचारु रूप से
सुचारु रूप से चलाने के लिए निम्न निर्देश दिए जाते हैं।
(१) पाइलान्तान द्वारा दिए गए बच्चों की पहचान सम्बन्धी मामलों में निरन्तर जांच एवं
विवेचना सहायक अधिकारियों के अंतर्गत करनी है।
(२) पाइलान्तान कार्यक्रम के सम्बन्ध में जगत्कला फोरम में सभी संघीय विभागों के अधिकारियों
अभिलेखित करनी है।
(३) पाइलान्तान के द्वारा प्रेषित एवं इससे संबंधित किन्हीं मामलों को त्वरित रूप से प्रतिक्रिया एवं
आयतन हटाने का प्रयास करना है।
(४) यदि ऐसे बच्चों के निर्देश देना आवश्यक है, तो आवश्यक है, उनके संरक्षण में आने के तब उन्हें
अपने सार से सभी आवश्यक विभागीय सुविधा एवं साहाय्य प्रदान करनी है।
अतः आप से अनुरोध है कि पाइलान्तान के विकासकर्ता को सुचारु रूप से संरक्षण हेतु अपने
सार से सम्बन्धित सुनिश्चित किया जाए ताकि पाइलान्तान विकास मिवा में प्रभावी रूप से कार्य संचालन
कर सके।

आपको सम्बन्धित सूचना की अपेक्षा है।

मिवा/सश/२०१०
मिवा परामर्शकरी, सश-अवस्था
पाइलान्तान एकाइजरी बोर्ड (सीए)
विभाग संख्या १

OFFICE OF THE ADDITIONAL DIRECTOR GENERAL OF POLICE::: CID
MEGHALAYA::: SHILLONG

Letter No. M/ CID/ Cell-V/DVA/2010/191 Dated Shillong the 23 Dec, 2010

From : Shri. H. Merbaniang, IPS
Spl. Superintendent of Police, CID
Meghalaya, Shillong.

To : Shri C.C.M. Mishi,
Director of Social Welfare Department,
Government of Meghalaya, Shillong.

Sub : MEETING OF PROTECTION OFFICERS.

Sr. * In inviting a reference to the discussion held during the meeting of Child Advisory Board (CAB) meeting chaired by Shri W.M.S. Parat, IAS, Chief Secretary, Meghalaya on 8.12.2010 with regard to domestic violence and its impact on children, you are requested to kindly arrange meeting at each District Hqs involving Protection Officers appointed U/S 8(1) of Protection of Women for Domestic Violence Act 2005 and O/C's of P.S.O.P at the district level, in order to enable the Police to avail the services of the Protection Officers when cases of domestic violence are reported.

You are also requested to furnish us a list of Shelter Homes set up under the D.V.S Act in each district for the information and necessary action of Superintendents of Police.

Yours faithfully,

Spl. Superintendent of Police, CID
Meghalaya, Shillong

Memo No. M/ CID/ Cell-V/DVA/2010/191 Dated Shillong the 23 Dec, 2010

Copy to:-
1. Shri W.M.S. Parat, IAS, Chief Secretary, Government of Meghalaya, Shillong for favour of information.
2. Shri Anindam Som, IAS, Commissioner & Secretary, Social welfare Department, Government of Meghalaya, Shillong for favour of information.
3. Shri C.C.M. Mishi, Director Social Welfare Department Government of Meghalaya, Shillong for favour of information.
4. The Superintendent of Police, East Khasi Hills/ Jaintia Hills/ West Garo Hills/ South Garo Hills/ East Garo Hills/ Ri-Bhoi District/West Khasi Hills for favour of information.
5. Ms. Rosanna Lyngdoh, Director, Childline Nodal Organization, Impulse NGO Network, Shillong for favour of information.

Spl. Superintendent of Police, CID
Meghalaya, Shillong



HEAD OFFICE

2nd Floor, Nana Chowk Municipal School
Frere Bridge, Low Level
Near Grant Road Station
Mumbai-400 007
Tel: 91 22-23881098
Fax: 91 22-2381 1098
Website: www.childlineindia.org.in
Email: dial1098@childlineindia.org.in

North Regional Resource Centre

F/F 252 K Sant Nagar
East of Kailash
New Delhi-110065
Tel: 011-46088923
Fax: 011-46568834

South Regional Resource Centre

Second Floor
No.2, Dr. Nair Road, T. Nagar
Near Vani Mahal
Chennai-600 017
Tel: 044-28156098, 28158098
Fax: 044-24401098

East Regional Resource Centre

CHILDLINE India Foundation
AB 15, Sector-1
Salt Lake city
Near PNB, Kolkata-64
Tel: 033-4065 6086
Fax: 033-23559453

West Regional Resource Centre

Unit No.204/A, Second Floor
Parvati Industrial Estate Premises
New Sun Mill Compound
Senapati Bapat Marg, Lower Parel (W)
Mumbai-400 013
Tel: 022-24989630

Government Of West Bengal
Office of the Chief Medical Officer Of Health
Murshidabad

Memo No : CM / Msd / Dated, Berhampore, the /10.

To
The Superintendent,
DH / SDH(All)
& The BMOH (All BPHCs)
Murshidabad

Sub : Active Support to the Child line, Murshidabad.

It is been discussed in the Child line Advisory Board meeting held on 06.10.10 that the treatment of the needy children brought by the Child line, Murshidabad in different hospitals of the districts, more sympathetic attention and care is required. They should be provided all types of facilities in regards to Medical officers' attention, medicines should be supplied as much as possible from the hospitals rather than purchasing from outside. Even the District Illness Assistance fund (DIAF) may be utilised for this purpose. Facilities for pathological tests within the hospitals should be provided to them also.

Above all, hospital staff should wholeheartedly co-operate child line to achieve our mission to bring back the needy children to the mainstream of the society

Chief Medical Officer Of Health
Murshidabad

Memo No : CM / Msd / Dated, Berhampore, the /10.

Copy forwarded for information and necessary action to :-

1. The Sabhadipati, Murshidabad Zilla Parishad, Murshidabad.
2. The District Magistrate, Murshidabad.
3. The Additional District Magistrate, (G) Murshidabad.
4. The Director, Child In Need Institution, Murshidabad.
5. The Director, Palsa Palli Ummayan Samiti, Murshidabad.
6. The Director, Sahid Khasudram Pathagar Murshidabad.
7. The District Social Welfare officer, Murshidabad.
8. The District Project officer, ICDS, Murshidabad.

Chief Medical Officer Of Health
Murshidabad

DEPARTMENT OF SOCIAL DEFENCE

From, Thiru.N.Mathivanan, I.A.S.,
Director of Social Defence
300, Purusawalkam High Road,
Kelkys, Chennai - 10.

To,
The District Collector,
Thiruvanamalai, Thiruvallur, Vellore, Tirupur
Vilupuram, Dharmapuri, Dindigul (Palani),
Pudukkottai, Thanjavur and Ariyalur

Letter.No.5587/D1/2010 dated 28.05.2010

Sir,

Sub: CHILDLINE 1098-Expansion of CHILDLINE 1098 Service in the State during 2010-2011 under Integrated Child Protection Scheme to 10 districts-Regarding.

Ref: Government Letter No.5498/SW8/2010-1, dated 29.04.2010.

As you may be aware, the Childline (1098) service is an emergency phone outreach service provided for children in need of care and protection, by the Ministry of Women & Child Development, Government of India through the mother NGO Childline India Foundation (CIF). The service is presently available in Chennai, Nagapattinam, Cuddalore, Kancheepuram, Kanyakumari, Tirunelveli, Coimbatore, Trichy, Madurai, Salem districts.

Under the newly introduced Integrated Child Protection Scheme (ICPS), it is proposed to expand the coverage of Childline to all districts, in a phased manner and Childline India Foundation had already indicated to expand the services in Thiruvanamalai, Thiruvallur, Vellore, Tirupur, Vilupuram, Dharmapuri, Dindigul (Palani), Pudukkottai, Thanjavur and Ariyalur in the State during 2010-2011.

The officials from Childline India Foundation, Southern Regional Resource Centre, Adyar, Chennai planned to visit the 10 districts from June onwards to identify the NGOs for the implementing Childline activities. During their visit they planned to meet the District Collector, Child Welfare Committee, Superintendent of Police and other district officials for implementing the Childline Activities in the 10 Districts.

I therefore request to extend your kind cooperation and support to the Childline India Foundation during their visits to identify suitable NGOs for implementing Childline activities in your district.

Yours faithfully,
for Director of Social Defence.

Copy to: The Head, Childline India Foundation,
Southern Regional Resource Centre, Adyar, Chennai.

OFFICE OF THE ADDITIONAL DIRECTOR GENERAL OF POLICE::: CID
MEGHALAYA::: SHILLONG

Letter No. M/CID/Cell-V/HR-30/Vol-II/2010/162 Dated Shillong the 10 Dec, 2010

From : Shri H. Marbanlang, IPS
Spl. Superintendent of Police, CID
Meghalaya, Shillong

To : Shri. A.R. Mawthoh, IPS
Superintendent of Police,
East Khasi Hills, Shillong.

Sub : PROACTIVE ROLE OF POLICE

Sir,

With reference to the above, I am directed to inform you that during the Child Advisory Board (CAB) meeting chaired by Shri W.M.S. Pariat, IAS Chief Secretary, Meghalaya it was pointed out that street children, in particular, are getting addicted to drug abuse as well as dandruff sniffing.

In this connection, you are requested to issue appropriate instructions to G/C's /DC's of P.S/O.P to liaise with the members of Childline to undertake joint exercise to detect cases of drug, dandruff and other addictive substance abuse by children. The Childline in Shillong can be contacted at Toll free No. 1098.

Yours faithfully,
(H. Marbanlang, IPS)
Spl. Superintendent of Police, CID
Meghalaya, Shillong

Memo No. M/CID/Cell-V/HR-30/Vol-II/2010/162 Dated Shillong the 10 Dec, 2010
Copy to :-

1. Shri W.M.S. Pariat, IAS, Chief Secretary, Government of Meghalaya, Shillong for favour of information.
2. Shri Arindam Som, IAS, Commissioner & Secretary, Social welfare Department, Government of Meghalaya, Shillong for favour of information.
3. Shri. C.C.M. Mihli, Director Social Welfare Department Government of Meghalaya, Shillong for favour of information.
4. Ms. Rosanna Lyngdoh, Director, Childline Nodal Organization, Impulse NGO Network, Shillong for favour of information.

Spl. Superintendent of Police, CID
Meghalaya, Shillong

DEPARTMENT OF POSTS, INDIA
OFFICE OF THE CHIEF POSTMASTER GENERAL,
KERALA CIRCLE, TRIVANDRUM-695033

Involved
BD/25-10/2010
01 October 2010

To
The SSPOs, Trivandrum North Division
The SPOs Trivandrum South Division

Sub: Display of posters on 'Childline' on the notice boards of POs

This is regarding display of posters on 'Childline' on the notice boards of Departmental Post Offices for one year. The Ministry of Women & Child Development, Government of India have set up a CHILDLINE, a national 24 hour free phone emergency outreach service for providing protection to children in distress. A toll free number 1098 has been provided to avail this service. In Kerala Childline functions in 9 districts, viz. Trivandrum, Ernakulam, Thrissur, Palakkad, Malapuram, Calicut, Wayanad, Kannur and Kasaragod. Chief PMG has approved display of posters of CHILDLINE on the notice boards of the Departmental Post Offices of these districts for one year. The Childline authorities will approach you and will provide necessary material for display on the notice boards of our departmental post offices. Contact details of the district coordinators received from Childline is enclosed for information.

Encl: As above

K. Narayanan
Asst. Director (BD)

Copy to:

1. The PMG, Central Region, Kochi/Northern Region, Calicut. Your kind attention is invited to this office d.o. letter of even number dated 9-7-2010 on the subject. Contact detail of the coordinators is enclosed.
2. Shri Maneesh M Nair, City Coordinator, Childline, Trivandrum. You are requested to liaise with the above officers for necessary action.

Asst. Director (BD)

USHA RANI, I.A.S.
DIRECTOR

Directorate of Women Development & Child Welfare,
8-3-222, Bannu Ali Sarani, Gaudin,
Narasaraopeta, Amaravati,
Hyderabad - 500 025, A.P.
☎ T. Of - 491-40-2373 2387
Fax - 491-40-2373 2348
e-mail : urowd@rediffmail.com
Website : <http://wcdw.gov.in>

D.O. Lr. No. 9513/AS/2010, Dt. 31.08.2010.

Dear Sir,

Sub: WD & CW Dept. - WDCW Dept. - ICPS - CHILDLINE 1098 - Expansion in the state during 2010-11 under Integrated Child Protection Scheme to 8 districts - Communication for better coordination between CIF and Dist. concerned - Reg.

Ref: Lr. No. Nil, Dt.23.8.2010 from CHILDLINE India Foundation.

As you may be aware, the CHILDLINE (1098) service is an emergency phone outreach service provided for children in need of care and protection by the Ministry of Women and Child Development, Government of India through the mother NGO CHILDLINE India Foundation (CIF) in A.P., the CHILDLINE centers are established in 8 Districts i.e., Hyderabad, Vijayawada, Visakhapatnam, Bapatla, Godavari and West Godavari.

Under the newly introduced Integrated Child Protection Scheme (ICPS), it is proposed to expand the coverage of CHILDLINE to all districts in a phased manner and CHILDLINE India Foundation had already indicated to expand the services Chittoor, Anantapur, Nellore, Warangal, Srikulam, Vizianagaram, Cuddapah and Guntur in the State during 2010-2011.

The officials from CHILDLINE India Foundation, Southern Regional Resource Centre, Adyar, Chennai planned to visit the 8 districts from June onwards to identify the NGOs for the implementing CHILDLINE activities. During their visit they planned to meet the District Collector, Child Welfare Committee, Superintendent of Police and other district officials for implementing the CHILDLINE activities in the 8 Districts.

I therefore request to extend your kind cooperation and support to the CHILDLINE India Foundation during their visits to identify suitable NGOs for implementing CHILDLINE activities in your District.

With regards,
Yours sincerely,
(V. USHA RANI)

SRI V. SESHADRI, I.A.S.,
District Collector and Magistrate,
CHITTOOR DIST.

Copy to The Project Director, DW & CWA, Chittoor District with request to follow-up action.
The Head, CHILDLINE India Foundation, Southern Regional Resource Centre, Adyar, Chennai.

designbar@gmail.com

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CITIES



CHILDLINE India Foundation
2nd Floor Nana Chowk Municipal School
Frere Bridge, Low Level
Nr Grant Road Station
Mumbai 400 007, India
Phone: [91 22] 2384 1098/ 2388 1098
Fax: [91 22] 2381 1098
Email: dial1098@childlineindia.org.in
Web site: www.childlineindia.org.in

Project supported by the
Union Ministry of Women
and Child Development



14
YEARS