

\*\*\* OFFICE OF THE DIRECTOR GENERAL OF POLICE \*\*\*  
MEGHALAYA \*\*\* SHILLONG

**CIRCULAR NO. 34-A/2011**

Subject: NEED FOR A POLICE FORCE WEDDED TO THE TASK OF  
SERVING THE SOCIETY TO OUR OPTIMUM BEST.

Police has a seminal role to play in the developmental process by helping to create peace and harmony in the society. But the police can perform this important role effectively only with active and ungrudging support from the public. It should be our constant endeavour to reach out to the public as without their active support and cooperation, we cannot function effectively and efficiently.

In order to be able to serve the society to the fullest, we always need to strive to ensure that the police force discharges its duties effectively and efficiently, in a professional, non partisan and transparent manner with absolute impartiality and fairness rising above narrow sectarian considerations of religion, caste and creed. We must always strive to keep the police force apolitical.

Corruption in the police force cuts at the very root of effective and efficient policing and causes enormous damage to the image of the police in the public eye and comes in the way of the public extending willing cooperation to the police in discharge of its duties. We, therefore, need to show zero tolerance for corruption and for all kinds of unethical behaviour in the police force. There is no gainsaying the fact that the police throughout the country suffers from a huge image problem resulting from the perception of being corrupt. It should, therefore, always remain our sincere effort to prove this perception wrong by discharging our duties with honesty and by ensuring that all senior police officers set personal example of probity and integrity. This will go a long way in helping us to reach out to the public and in getting their fullest cooperation in all our endeavours.

In order to be able to reach out to the public, we also need to show due courtesy to them and never be rude to them in our behaviour and we always need to keep in mind the fact that we are essentially public servants and not their masters. Since most of the time people approach police when they have become victim of crime or have otherwise been wronged or are in distress, we need to treat them with compassion and sympathy. We should also show due courtesy to the public while speaking over telephone.

We also need to strive to adopt a people-friendly approach with a view to building a close and lasting partnership with the public so that together we could keep effective control over crime and criminals and maintain peace and harmony in society. Towards this end, we also need to adopt various strategies of community policing.

It should always be our sincere endeavour to make the Meghalaya Police a highly non partisan, apolitical, transparent, responsible and responsive police force wedded to the task of serving the society to our optimum best. In order to make the police force professionally competent, we also need to constantly upgrade our skills and knowledge base through various in service training courses.

Since we can discharge our duties competently only if morale of the police force is high and morale of the force is essentially linked to the extent to which we are able to ensure timely career progression of our personnel particularly those in the subordinate ranks and to attend to their welfare needs as well as welfare needs of their families, we always need to strive to ensure their timely promotions and to attend to all their welfare needs. We must always keep in mind the fact that while timely promotion boosts the morale of the police personnel like nothing else can, encouraging them to discharge their duties competently and with sincerity and sense of devotion, inordinate delay in the same can act as the greatest demotivating and demoralising factor thereby making the police personnel who are denied timely promotion more a liability than an asset to the organisation. It is only the motivated police personnel who make for a motivated police force and it is the only motivated police force that can serve the society to the fullest.

In order to ensure that the police force is able to serve the society to the fullest, effective monitoring mechanisms will be put in place to judge its performance on various parameters by the concerned DIGs on monthly basis and the concerned ADGs/IGs and by the undersigned on quarterly basis. In order to ensure that the monitoring mechanisms served the intended purpose, the same must be carried out with utmost sincerity and at regular periodic intervals.

Sd/-  
(Prem Singh),  
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